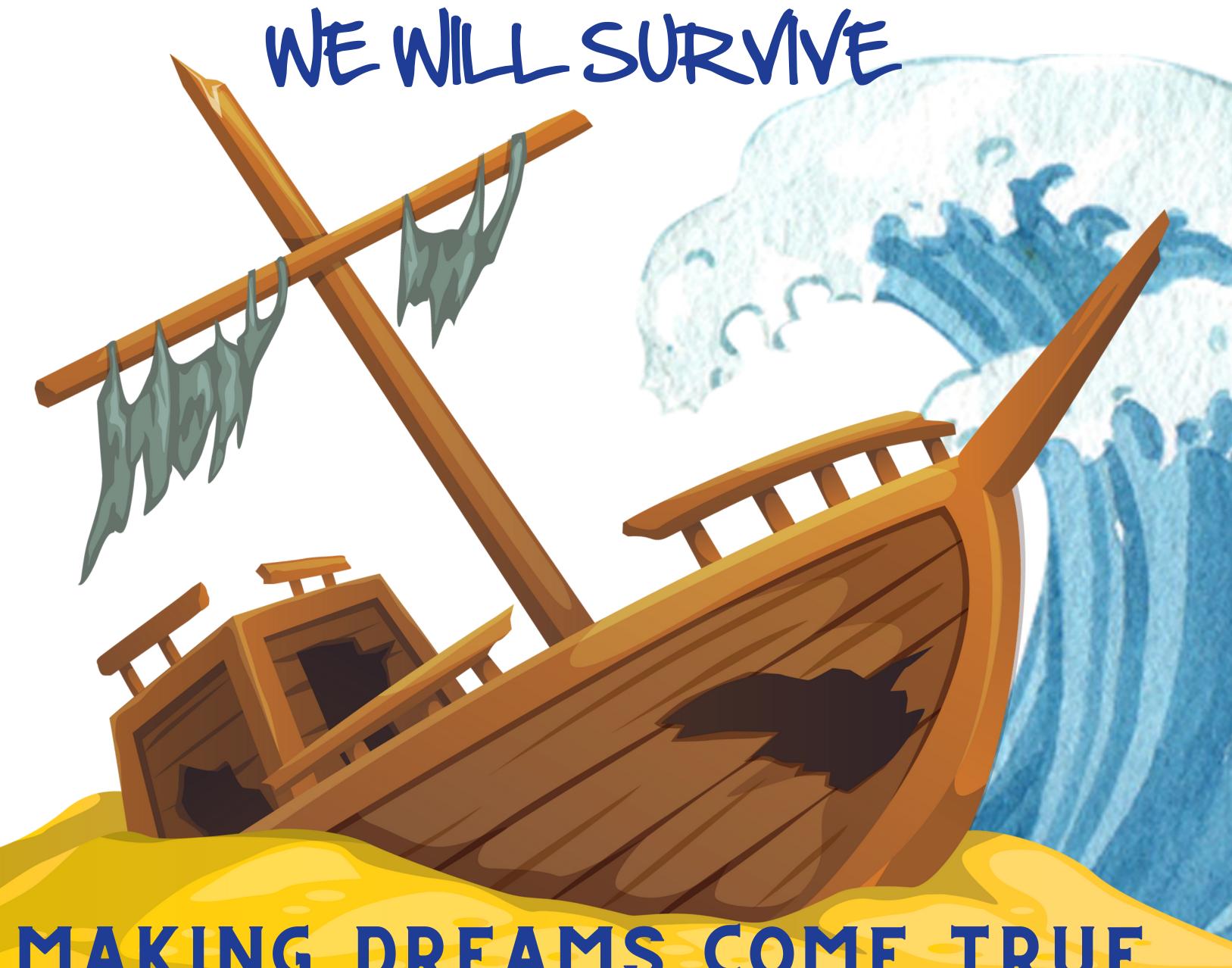


April 7-10

SPRING CONFERENCE 2024



MAKING DREAMS COME TRUE



I am so excited for our face to face spring conference. I can't wait to see everyone and give you a hug. I know that we are all anxious of the changes and exciting things coming down the pipeline in 2024–25. We can't wait, right?

"We Will Survive" no matter how bad it seems. We are tough and strong. The conference committee under the leadership of Tracy Rapp has done a wonderful job putting together a great conference with lots of great information for us. We will all come away with so much knowledge. I look forward to our preconference Intermediate Aid Workshop chaired by Keats Ellis and The Director's Summit Workshop chaired by Vice President Lori Lewis.I have continued on with Past President Michelle Hemmer's charity,

The Gilbert Scholarship.

The Gilbert Scholarship. Rooted right here in North Carolina, The Gilbert Scholarship is a 501c3tax exempt, non-profit, and helps students from fostercare obtain a college degree. Most students have spent years in the system and have aged out. They have no outside support, no place to go for Thanksgiving or Christmas, and no mom or dad to text when life gets hard. Some even enter college without a car or a home. Eventually, the goal is to have one or more Gilbert Scholarships at all 58 community colleges in NC! Janee Knippenberg from PNC is doing her customary wonderful job with the charity. Please don't forget to support the charity.

I want to say a HUGE THANK YOU to our professional affiliates.

You are amazing and I don't know how we would do our conferences without your wonderful support.

I can't wait to see everyone's beautiful face in lovely Wrightsville Beach in April. That conference will be April 7–10, 2024. Get your dancing shoes on!

"Making Dreams Come True" All the best Rachel Cavenaugh 2023-24 NCASFAA President 2013-14 Past President





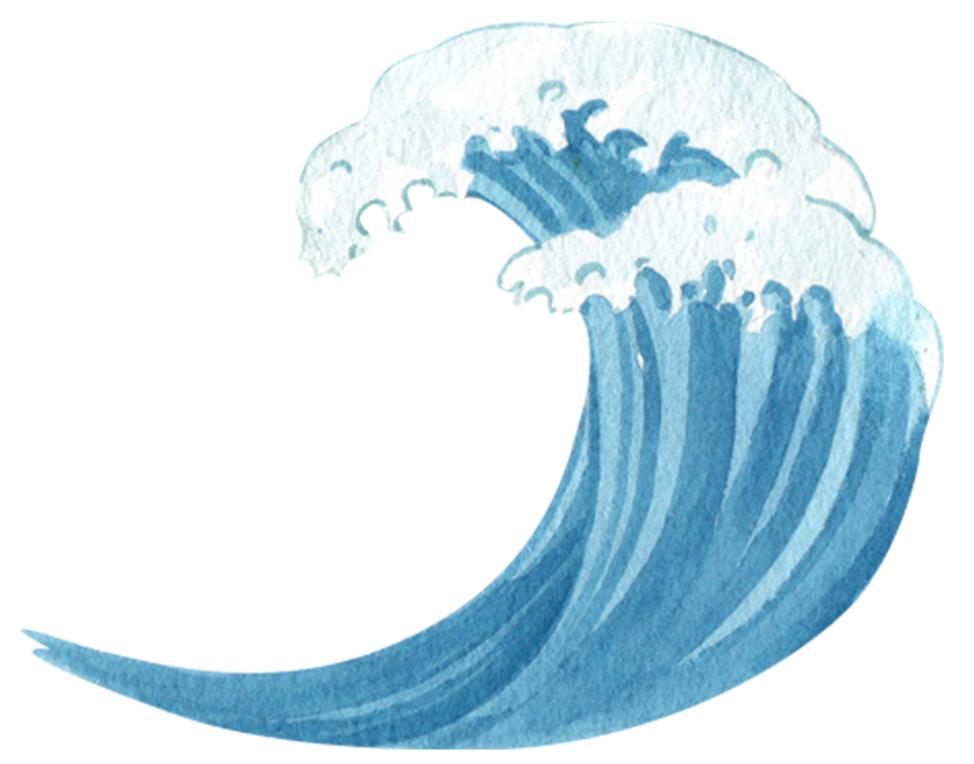
Welcome all my fellow financial aid warriors! I am so excited and pleased to see you at NCASFAA's Spring 2024 conference at the beautiful Holiday Inn Resort Lumina at Wrightsville Beach North Carolina. The 2024 Spring Conference Committee has an action-packed conference planned for you. They have been working diligently on the program to ensure that you will receive the most up to date information on all things financial aid. The theme this year is "We Will Survive". Now I know that many of us question that right now with all of the changes, but after attending this conference you will have the tools to survive! You will also be afforded the time to meet new colleagues and build your network. Also want to do a shout out to our professional affiliates!

We appreciate their support of NCASFAA over the years. Please remember to visit them between sessions and discover what they can offer to settle your storms.

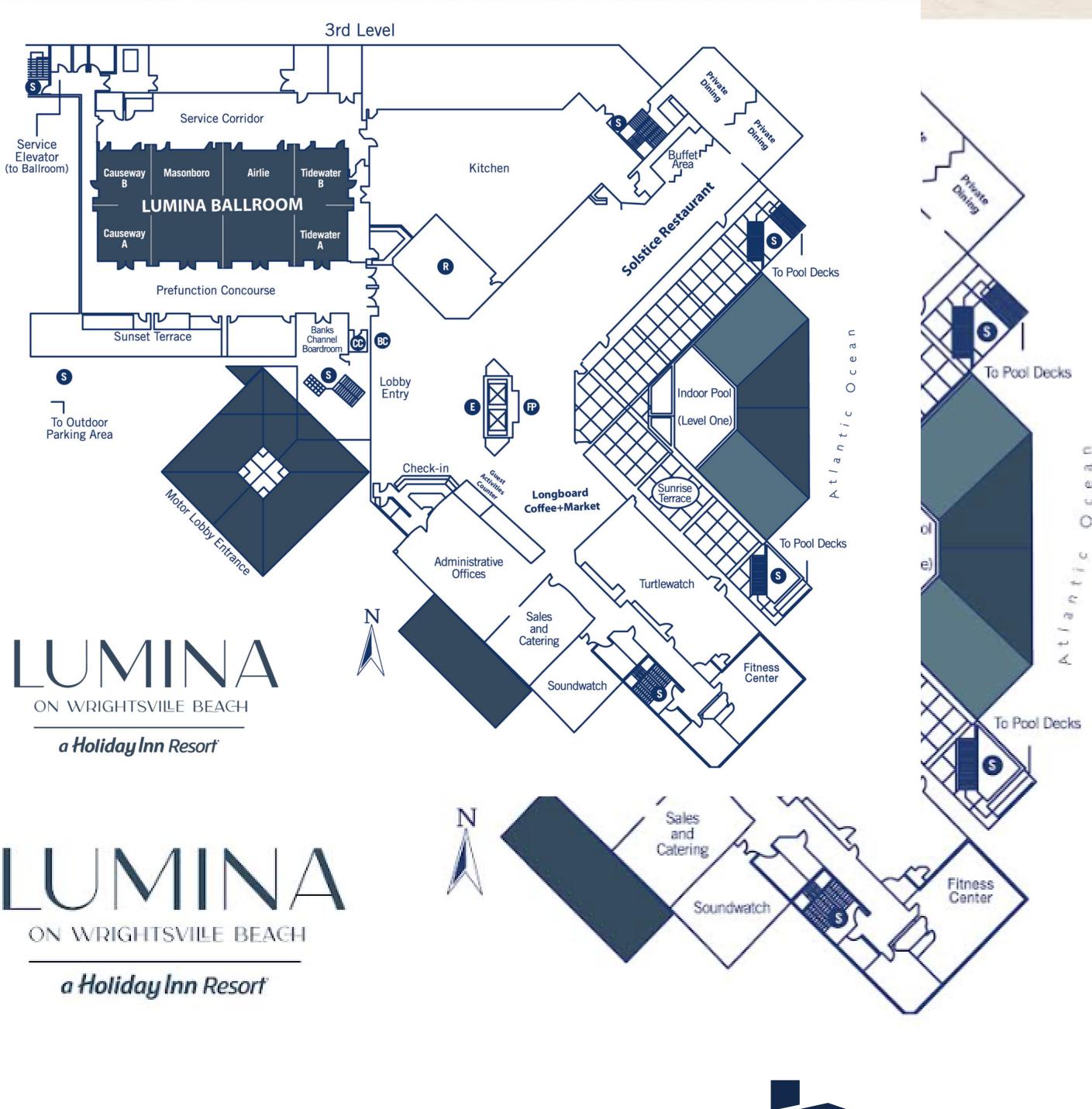
Here is to an excellent conference and please reach out to any of the committee members if you have any questions.

Remember- "We are Making Dreams Come True"! Tracy Rapp 2024 Spring Conference Chair





RESORT FLOOR PLAN 4N









Sunday, April 7th

11:00-1:00 PM

Registation Opens

12:30-5:00PM

Director's Summit

Turtlewatch

Intermediate Aid Officer Training

Tidewater & Airlie

3:00-5:00 PM

Executive Board Training

Location: Soundwatch

6:30-8:00 PM

Executive Board Dinner Meeting

Bluewater Grill



Monday, April 8th

8:30-11:30 AM

Director's Summit

Turtlewatch

Intermediate Aid Officer Training

Soundwatch

9:00-11:45 PM

Registation Opens

12:00-2:00 PM

Opening Business Meeting & Lunch

Lumina Ballroom

2:00-2:30 PM

SASFAA Update

Lumina Ballroom

2:30-2:45 PM

Networking with Professional Affiliates

2:45-3:45 PM

Repayment Refresh

Causeway A/B

C-Code Crosswalk & New

Requirements Masonboro & Airlie &

Tidewater A/B

Atomic Habits

Soundwatch

3:50-4:50 PM

Sector Meetings:

Community College- Masonboro & Airlie

Public 4 Year - Causeway A/B

Private 4 Year - Tidewater A/B

Professional Affiliates - Soundwatch

5:00-6:00 PM

President's Reception **Invite Only**

Main Conference Area

5:00-8:00 PM

Dinner On Your Own

See you tomorrow!



Tuesday, April 9th

7:00-8:30AM Registation Opens

7:30-9:00AM

Breakfast

Lumina Ballroom

8:30-9:30 AM

SAI Deep Dive into Calculations: SAI & Pell Grant

Lumina Ballroom

9:30-10:30 AM

FAFSA Simplification Panel Discussion Lumina Ballroom

10:30-10:45 AM Break

10:45-11:45 AM

Surviving Annual COA Development
Masonboro & Airlie & Tidewater A/B
Get to Know Private Student Loans
Causeway A/B
Next Steps with NC Single Point of
Contacts (SPOCs)
Soundwatch

11:45 AM-12:00 PM

Networking with Professional Affiliates Bet on Charity Baskets

12:00-2:00PM

New Member Lunch Everyone Else Lunch On Your Own



Tuesday, April 9th

2:00-3:00 PM

Clear as Mud: Making Financial Aid
Understandable for Students
Masonboro & Airlie
The ROI of Financial Education
Causeway A/B
Aspiring New Financial Aid Directors
Soundwatch

3:00-4:00 PM

Gainful Employment & Financial Value
Transparency- Virtual
Masonboro & Airlie
Gen Z: It's a VIBE, The Student Experience
Causeway A/B
State Grant Information & Updates

4:30-5:00 PM

Soundwatch

Networking with Professional Affiliates Last Chance to Bet on Charity Baskets

6:00-10:30 PM

Business Meeting
Banquet & Dancing!
Lumina Ballroom



Wednesday, April 10th

8:30 - 9:30 AM

Breakfast

Lumina Ballroom

Federal Update

Lumina Ballroom

9:30-10:30 AM

State Update

Lumina Ballroom

10:30-11:30 AM

Fraud Awareness

Lumina Ballroom

11:30 AM

Closing & Send Off! See You Next Year!

Lumina Ballroom





Lee Bray currently serves as the Director of Financial Aid at Pitt CC. Lee completed her Bachelor's Degree at Millersville University in Business Management where she started her financial aid career as a Federal Work Study student. She has since worked in the capacity of financial aid counselor, Assistant Director and eventually Director for the past 17 years. Lee has been a member of NCASFAA for 6 years and currently serves on the executive board as President - Elect. She is also an active member of NASFAA, a certified FAAC, NASFAA Adjunct Instructor and serves as Financial Aid and Scholarship Chair for NC3DSPA. Originally from Pennsylvania, Lee enjoys the warm weather down south, kayaking, camping, golfing and going to the beach.

SITIVITUE



Amanda Buchanan began her career in Financial Aid by accident in 2008, joining the staff at Coastal Carolina Community College. She fell in love with the work and immediately recognized the impact of financial aid and scholarships on a student's college experience and beyond. Over the last 16 years, Amanda has had the opportunity to work in the NC Community College and UNC Systems, as well as serving on the NCASFAA Board, and being active in both SASFAA and NASFAA. Amanda currently serves as the Director of Financial Services, overseeing the Financial Aid and Business Offices at McDowell Technical Community College in Marion, NC. She holds a B.A. in Leadership in the Public Sector from NC State University, a Master of Arts in Executive Leadership from Liberty University, and a Certificate in Community College Instruction from East Carolina University. She resides in Rutherfordton, NC with her husband and two sons.



Daniel T. Barkowitz is Assistant Vice President of Financial Aid and Student Employment at the University of Miami, a position he has held since July 2022. Daniel has served 35 years in institutions of higher education. Previous roles include: Assistant Vice President of Financial Aid and Veterans Affairs at Valencia College; Director of Financial Aid at MIT; Dean of Financial Aid / Associate Dean of Student Affairs for Columbia College and Columbia Engineering at Columbia University in the City of New York; Director of Operations and Training for the Massachusetts Educational Financing Authority; and Assistant Director of Financial Aid at Boston College.

Daniel has held various volunteer roles with NASFAA, SASFAA, EASFAA, FASFAA (Florida) and MASFAA (Massachusetts) including Past President of the Florida Association of Student Financial Aid Administrators (FASFAA) and the inaugural Chair of the NASFAA's Commission of the Certified Financial Aid Administrator (CFAA) Program. He is currently serving as President of SASFAA in 2023-24



Nicole A. Dotson is a Special Agent (SA) with the U.S. Department of Education (ED), Office of Inspector General (OIG), in the Washington Field Office (WFO) where she conducts internal and external criminal and administrative investigations. SA Dotson has worked in federal law enforcement for almost 18 years. She began her career as an officer with the Court Services and Offender Supervision Agency (CSOSA) in Washington, DC. At CSOSA, she supervised individuals on parole, probation and supervised release and wrote Pre-Sentence Investigation reports before becoming a supervisor. After nearly ten years, SA Dotson became a United States Probation Officer in the District of Maryland where she supervised individuals convicted of both violent and whitecollar crimes. After three years, she joined ED OIG where she has been for the last five years. SA Dotson is a two-time HBCU alumnus with a Master of Science in Criminal Justice Administration and a Bachelor of Arts in Political Science.

SESSION DESCRIPTIONS







C-Code Crosswalk & New Requirement

Amanda Buchanan, McDowell Technical Community College

The Department of Education (ED) released its 2024–25 ISIR Comment Codes volume of the FAFSA Specifications Guide in July, 2023. NASFAA subsequently published a crosswalk to compare 2023–24 comment codes to 2024–25 comment codes in light of significant changes between the two years, and updated this crosswalk in December, 2023 to reflect additional changes from ED.

Repayment Refresh: An educational session to help your staff polish their repayment knowledge

Shannon Jones, Inceptia

There have been a lot of changes in repayment since the last time student borrowers had to think about it – it's been three years of changes and waiting! With staffing shortages, regulatory issues and training, it is difficult to keep up, especially when servicer incentive changes have occurred and borrowers will be joining repayment simultaneously. As a result, the lines for assistance – whether physically or virtually – may be longer than ever. Join us for this educational session to hear: The state of repayment today, repayment options, resources for you and your students, and helpful free Inceptia solutions.

Atomic Habits

Patty Peterson, Citizens

Breaking Bad and Building New: Learn to break bad behaviors and create better ones by understanding the 4 laws of creating positive changes in your everyday life. Just as atoms are the building blocks of molecules, atomic habits are the building blocks of remarkable results. This session will show you how a little habit, no matter how small, can be an important part of a larger system to succeed. Just as important is learning how to break (or change a bad habit that's barring you from success.



SAI Deep Dive into Calculations: SAI & Pell Grant

Lee Bray, Pitt Community College Amanda Buchanan, McDowell Technical Community College

In this session, we'll delve into the intricacies of the Student Aid Index (SAI), demystify its components, and equip you with practical knowledge for manual calculations. We will share a brief overview of the changes to the federal formula then walk through SAI calculations, step-by-step, using real-world scenarios. You will learn how it accounts for family income, assets, and other factors. The presentation and activities will provide a blueprint and an interactive hand calculation workshop you can deliver on your campus.

FAFSA Simplification: Expectations vs Reality Panel Discussion

Daniel Barkowitz, University of Miami

Things seldom happen like you plan them to; and this couldn't be truer with the rollout of FAFSA Simplification. Join Daniel Moneyman, and additional friends as we revisit last year's incredibly popular top 10 list. This time, we will share our surprises and lessons learned from FAFSA Simplification so far. We promise you an opportunity to catch up on what you might have missed, and also a look at what might be ahead of us.



Surviving your Annual Cost of Attendance Development

Lisa Koretoff, Guilford Technical Community College

This interactive session will review the changes to the calculation of cost of attendance due to GEN-22-15 and participants will work in groups to share and refine their procedures for developing reasonable budgets each year. You are encouraged to bring with you any materials you currently use in the creation of your budgets for reference.

Get to Know Private Student Loans

Andy Weaver, KHEAA

With the ever-widening gap between educational costs and financial aid, families are increasingly relying on private loans as an alternative resource. This session addresses the most common misconceptions that schools have about private loans and discuss their place in financial aid packaging, particularly the importance of exhausting merit and need-based aid eligibility first. We will also discuss lender lists (including third party management apps such as ELM and FastChoice), how FAA's can help students make smart borrowing decisions, typical RFI processes and invite open discussion on FAAs' understanding of and experiences with private loan administration.



Next Step with NC Single Point of Contacts SPOCs)

April Query, CFI

Are you the SPOC on your campus? Are you looking to improve upon the information or resources that you offer to your students experiencing homelessness? Be sure to attend this session to further our conversation, become familiar with more resources and best practices, and leave with actual plans to improve the experiences and outlook for your students who are unhoused and experiencing homelessness.

Clear as Mud: Making Financial Aid Understandable for Students

Kathy Hastings, NCSEAA & Adam Owens, Lottery NC

Cost continues to be the #1 barrier that keeps students from going to college. Making financial aid information easy to find and understand is crucial. In this session we'll share pro tips with examples on ways to share information in a way students and families can understand. We'll also use examples of how colleges are using Next NC Scholarship messaging to bring clarity to whether students qualify and the funds they can expect to receive. Get some great ideas to work with your communications and website team!



The ROI of Financial Education

Shannon Jones, Inceptia

Whether you call it financial literacy, financial education, or something else altogether, most higher education professionals are aware of the growing trend to help students manage their money in school and beyond. Yet while some colleges have dedicated offices and budgets to support such programs, other institutions struggle to justify investing in an initiative that may or may not yield beneficial results. This presentation provides a simplified review of numbers will provide a basis for calculating the "ROI of financial education," and examples of institutional success through financial education initiatives.

Aspiring New Financial Aid Directors

Ruth Casper, Chowan University, Bruce Blackmon, UNCC, Zilma Lopes RCC, Sherlock McDougald, Edgecombe CC, & Fred Holding UNCW

Join us for an informative session tailored for aspiring financial aid directors looking to excel in their roles. This session will feature a panel of experienced financial aid directors who will share their personal stories, insights, and best practices in the field. Gain valuable perspectives from financial aid leaders as they discuss topics such as navigating challenges, building successful financial aid programs, and advancing in your career.



Gainful Employment & Financial Value Transparency-Virtual

Dana Kelly, NASFAA

Gainful employment is back! Join Dana Kelly, NASFAA, to cover the return of gainful employment (GE) to the financial aid landscape. This webinar will cover the definition of a GE program, the metrics that will be used to measure GE programs, as well as when regulations officially go into effect.

Gen Z: it's a VIBE, The Student Expereince: Strategies for Driving Student Engagement

Casey Wallen, Sallie Mae

Delivering a positive student experience relies on understanding their service expectations. This session will focus on distancing yourself from previously held expectations and exercising empathy in your student services role. Sallie Mae and a panel of college and university colleagues will discuss strategies for increasing the engagement with the students you serve.

State Grants Information and Update

Traci Mitchell, CFI

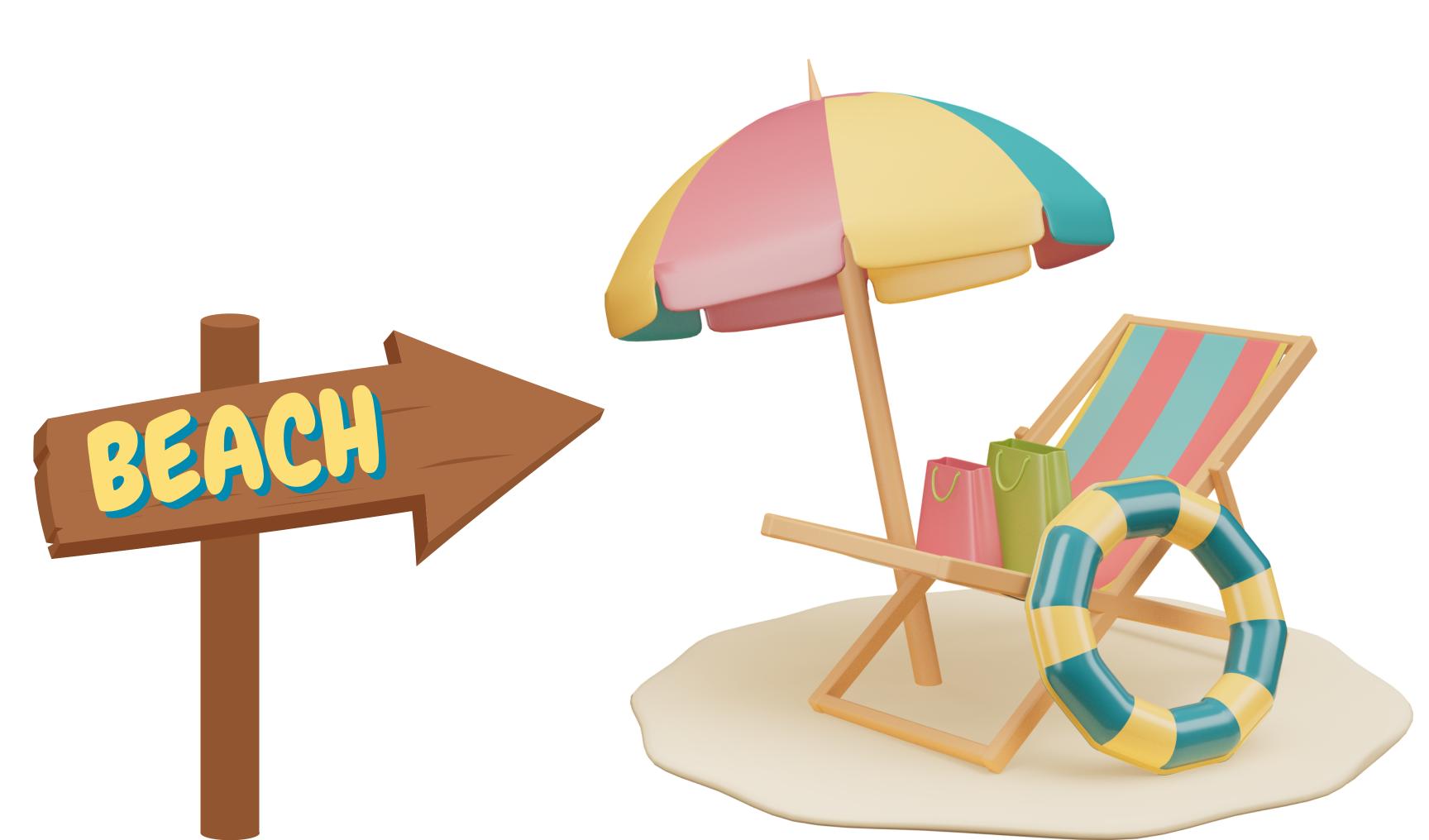
Go over changes to State Grant Portal and Processing related to 24–25 and other FAQs.

WEDNESDAY

FRAUD AWARENESS

Nicole Dotson

The U.S. Department of Education (ED), Office of Inspector General (OIG), Investigation Services will provide an overview of ED OIG and discuss sources of allegations, indicators of fraud, examples of Title IV schemes, best practices to reduce the risk of fraud, and how to contact ED OIG





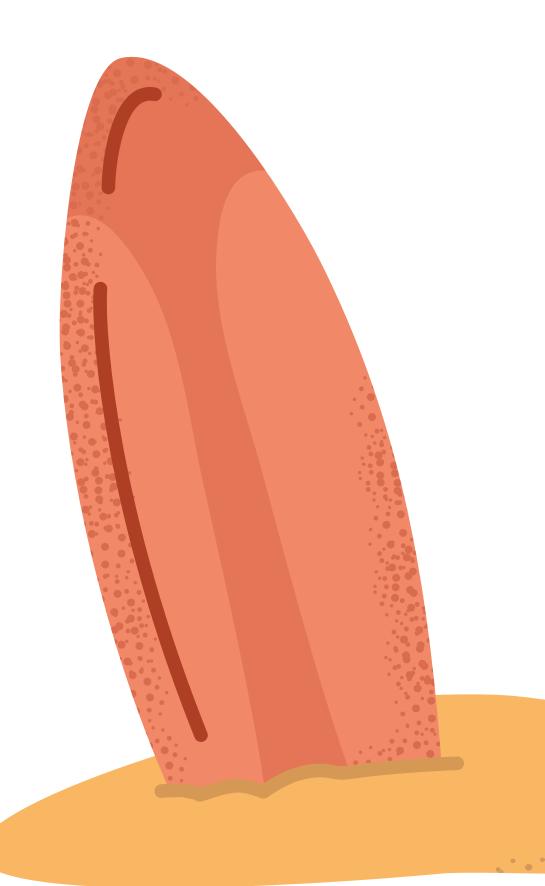
2023-2024 NCASFAA Executive Board

President - Rachel Cavenaugh Past-President Michelle Hemmer **President-Elect-** Lee Bray Vice-President - Lori Lewis **Secretary** – Lee Bray Treasurer- Tamara "Nikki" Glaspie Treasurer-Elect Emily Jarrett Budget & Finance - Sharon Oliver Diversity/Global- Vacant Legislative Advisory - Amy Berrier-Gerber Membership - Karen King Professional Advancement - Keats Ellis (Intermediate Aid Officers) Processional Advancement (Webinars) - Lisa Korteoff Professional Affiliates – Janee Knippenberg Program Committee Chair (Fall)-Joey Trogdon Program Committee Chair(Spring) - Tracy Rapp Publicity and Publications - Madison Vance Site Selection - Casey Wellen State Agency Rep – Shawn Henderson State & High School Relations - Kathy Hastings McDonald **Technology** - Cedric Barksdale, Zilma Lopes, Michelle Hemmer 2 Year Public Sector-Amanda Buchanan 4 Year Public Rep – Fred Holding **Independent Rep** – Derrick Everhart **Proprietary Rep** - Vacant

2024 Spring Conference Committee

Esther Banks
Cedric Barksdale
Hannah Berthelson
Amanda Buchanan
Rachel Cavenaugh
Candace Cooper
Sheila Dockery





Keats Ellis
Nikki Glaspei
Michelle Hemmer
Emily Jarrell
Vanessa Jernigan
Karen King
Janee Knippenberg
Lori Lewis
Zilma Lopez

Presidents

YEAR	NAME	YEAR	NAME
2022-23	Michelle Hemmer	2021-22	Zilma Lopes
2020-21	Kamesia House	2019-20	Robert Muhammad
2018-19	Jamie Pendergrass	2017-18	Jason Johnson
2016-17	Andrea Simpson	2015-16	Joey Trogdon
2014-15	Cathy Shell	2013-14	Rachel Cavenaugh
2012-13	Bridget Ellis	2011-12	Kim Driggers
2010-11	Paul Coscia	2009-10	Lisa Koretoff
2008-09	Amy Berrier	2007-08	Tony Carter
2006-07	Rance Jackson	2005-06	Dana Kelly
2004-05	Dr. Sharon Oliver	2003-04	Bruce Blackmon
2002-03	Rose Mary Stelma	2001-02	Wanda White
2000-01	Lisanne Masterson	1999-00	Janet Nowicki
1998-99	Larry Garrison	1997-98	Kay Stroud
1996-97	William Cox	1995-96	Dan Klock
1994-95	Sally Dodd	1993-94	Jane Kanipe
1992-93	Joe Capell	1991-92	Betty Whalen
1990-91	Ann McAnear	1989-90	Dolores Davis
1988-89	Eileen Dills	1987-88	Shirley Kool
1986-87	Mary Garren	1985-86	Steve Brooks
1984-85	Louise Nowicki	1983-84	Linda Yokeley
1982-83	Carl Malpass	1981-82	Jim Stanley
1980-81	Jim Belvin	1979-80	Clifton Collins
1978-79	Patsy Braxton	1977-78	Charles Holocmbe
1976-77	Harold Nixon	1975-76	Gerald T. Bird
1974-75	William Mackie, Jr.	1973-74	Robert Boudreaux
1972-73	Eleanor Morris	1971-72	Lawrence Allen
1970-71	William M. Geer	1969-70	W.C. Blackwell

ELEANOR S. MORRIS DISTINGUISHED SERVICE AWARD RECIPIENTS

1989 Eleanor Morris

1990 Duffy Paul

1991 Stan Broadway

1995 Steve Brooks

1997 Larry Allen

1998 Curtis Whalen

2002 Janet Sain

2002 Bill Cox

2003 Barbara McQueen

2004 Rose Mary Stelma

2006 Joanne Carreras

2009 Kay Stroud

2012 Amy Berrier

2014 Lisanne Masterson

2016 Tolly Tollefson

2017 Lisa Koretoff

2018 Rachel Cavenaugh

2019 Dr. Sharon Oliver

2022 Dr. Wanda White

AWARD OF MERIT RECIPIENTS

1995	Francine Reeves	2006	Amy Berrier
1999	Betty Whalen	2008	Bridget Ellis
1999	Dan Klock	2009	Jane Kanipe
2002	Lisa Koretoff	2012	Robbie Schultz
2003	Dave Bartniki	2014	Anthony Jones
2004	Elizabeth McDuffie	2016	Marcia Weston
		2017	Melody Lawrence

NEW MEMBER AWARD RECIPIENTS

1998 Lisa Koretoff

1998 Ben Carey

2005 Cynthia Grant

2014 Jamie Pendergrass

2017 Mary Otto

2018 Frank Parrilla

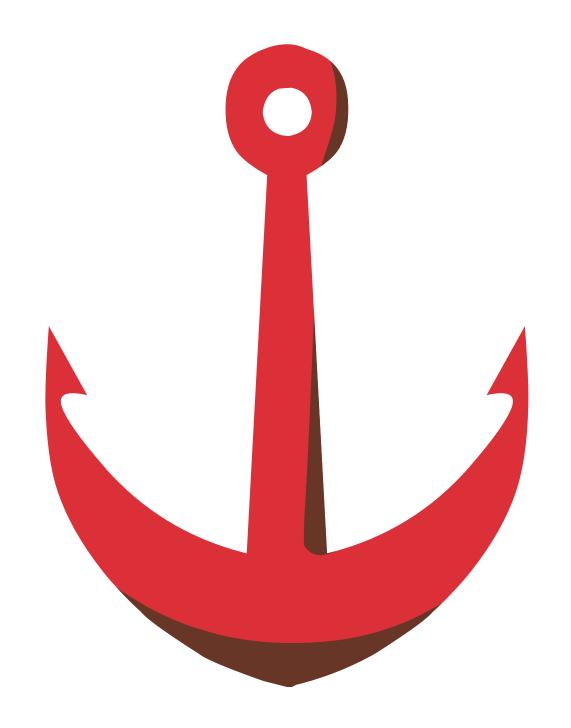
STEVEN E. BROOKS PROFESSIONAL DEVELOPMENT SCHOLARSHIP RECIPIENTS

2015 Whitney McLaughlin

2016 Tyler Cook

2017 Elena Koutouzos

2022 Hannah Berthelson



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to learn more from Next NC Scholarship experts, themselves.





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	1		Federal Direct Loans U.S. Department of Education					
Bottower	Loan Type	E-te	Loan Fee	Loan Type	Field	Lean Fee		
Parant	MC Parent Assist	6.36%	50	Disease BULLY	LORE	4.3244		
Wederpriscuttie Student	NC Shedont Assist	6.65%	50	Stanci Satestationed and Unaschelatered	5.50%	1.057%		
Sraduate or Professional Shadeet	ME Shedeet Assist	6.65K	\$0	Direct Urwebeldtred	7.05%	1.057%		
Staduate or Professional Modest with Additional Need	MC United Audal	4.04%	\$0	Shed PLVE	e.ess	4.328%		
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- A ordable education loans serviced by nonprofit lender, College Foundation, Inc. (CFI).
- Cover up to 100% of college costs from tuition, living expenses, books, and more.
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- -state students attending most North Carolina schools.
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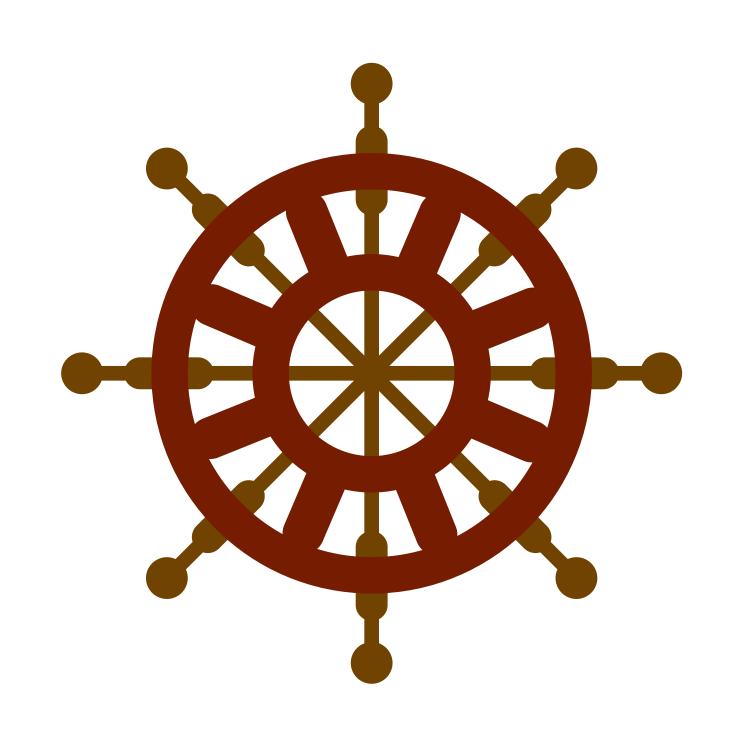
No fees and competitive fixed interest rates:

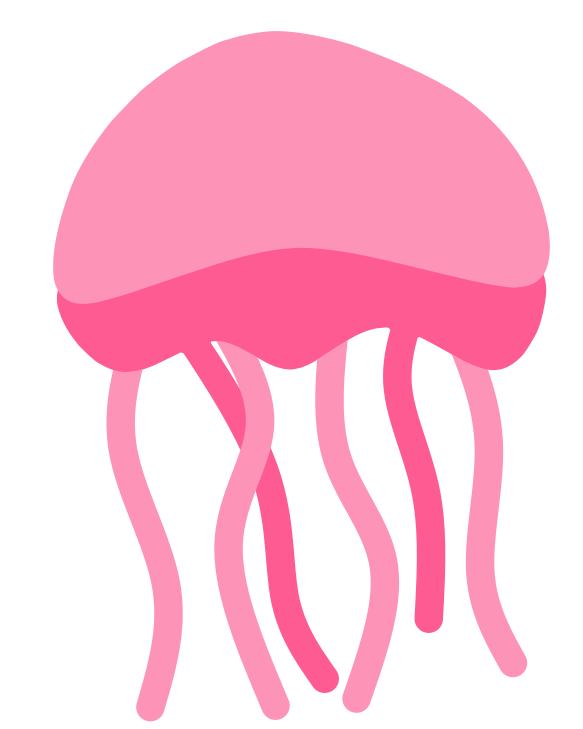
0.25% Reduction when in repayment with autodraft 6.25% Fixed for Parents (1.8% lower than PLUS)

6.95% Fixed for Grad Students (1.1% lower than PLUS) 6.95% Fixed for Undergrads

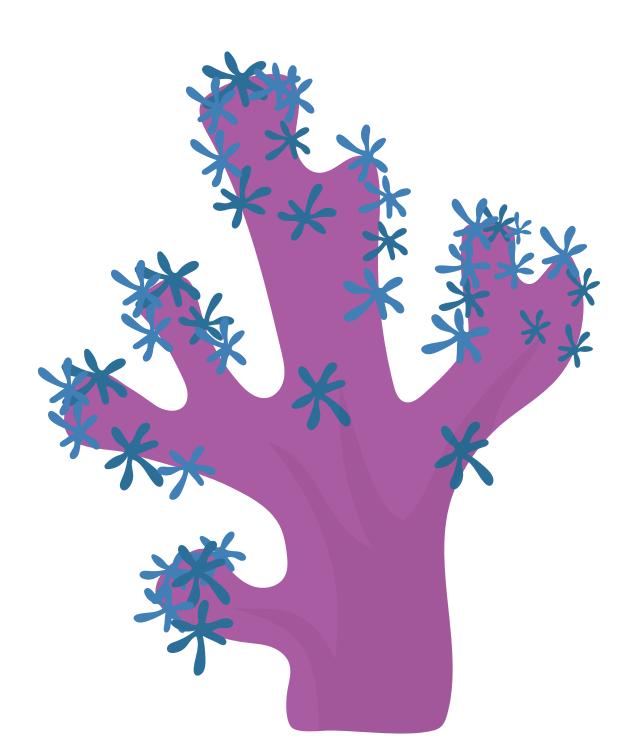
*For loans made from applications started on or after May 1, 2023 through April 30, 2024.

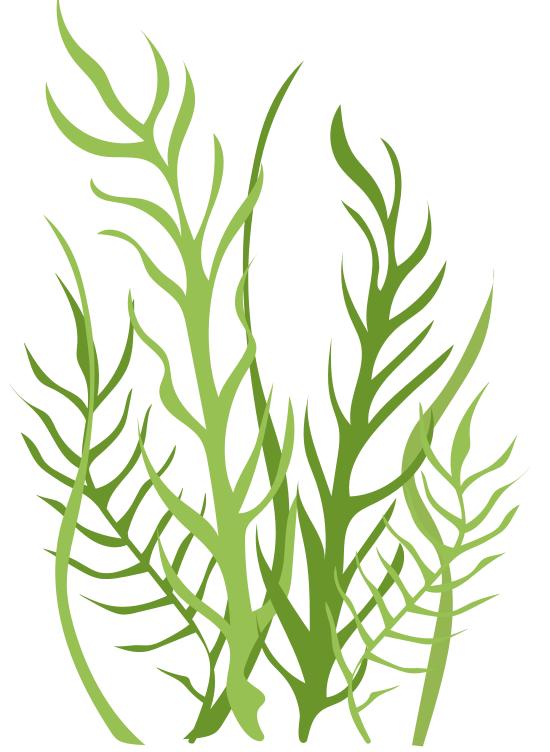






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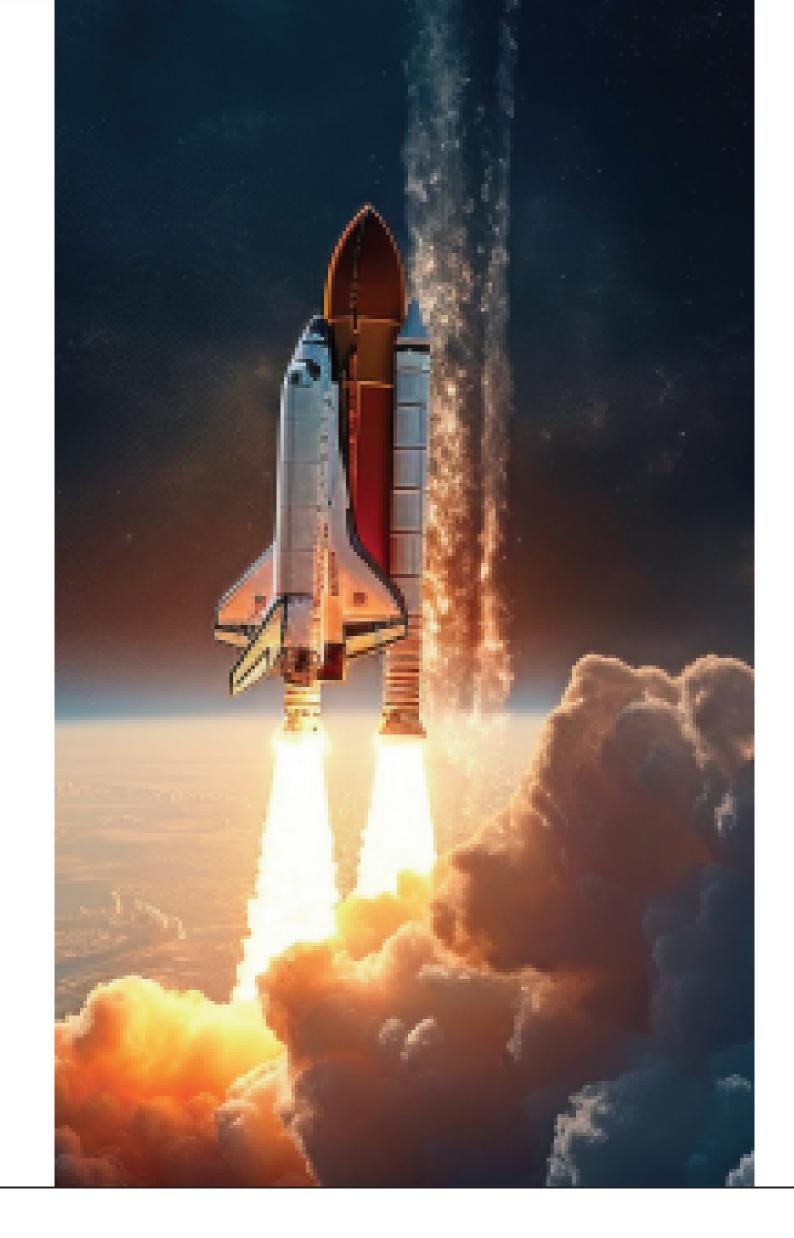


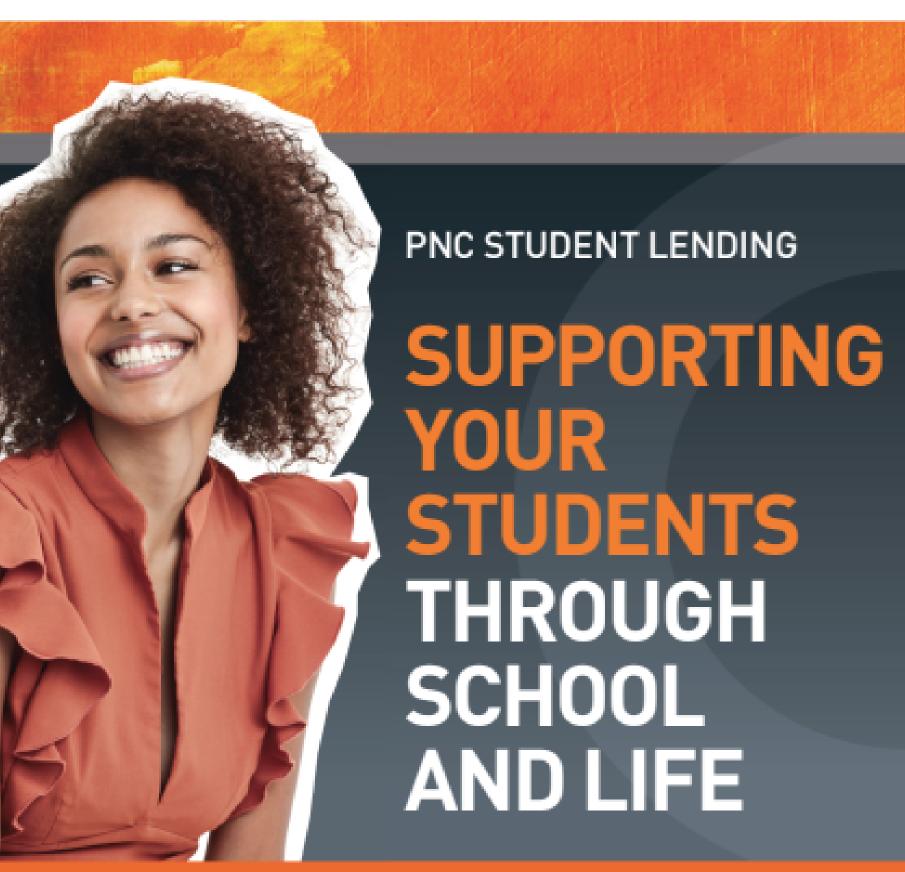
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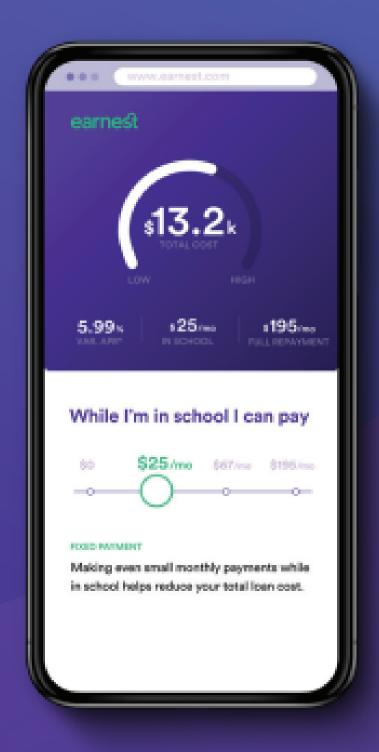
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Increase In
Completed
Verification
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intuitively gather information and documentation required to verify students for Federal and institutional financial aid.

Connect with me to learn more!



Shannon Jones
AVP, Business Development
shannonj@inceptia.org
706.266.8397
inceptia.fyl/sjconference

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