

PROGRAM REVIEW FINDINGS

Presenters: Charisse Dudley Program Reviewer North Carolina State Education Assistance Authority



Virtual Fall Conference November 6-7, 2023

Overview

- Why Conduct Program Reviews
- Frequency of Reviews
- Program Review Approach
- Top Common Findings
- Contact Information
- Questions



Why Conduct Program Reviews



- Statutory requirement General Assembly designated SEAA as the entity responsible for implementing the programs, including periodically evaluating them to ensure the funds are being used for the intended purpose.
- Provides opportunity for schools to receive feedback related to administration of the programs.
- Establishes a platform for SEAA to receive feedback on program requirements that are unclear, leading to rules clarification and targeted training.



Frequency of Reviews



University of North Carolina System Reviews

16 universities to be reviewed/evaluated once every three years, approximately 8 institutions annually

NC Independent Colleges & Universities Reviews

36 independent colleges and universities to be reviewed/evaluated once every three years, approximately 12 institutions annually

NC Community College Reviews

58 community colleges to be reviewed/evaluated once every three years



Program Review Approach



- Review applicable statutes, regulations, rules, guides and agreements.
- Develop program review plan.
- Review external audit reports.
- Review and test processes and procedures.
- Discuss issues discovered and recommend a corrective action plan to management.
- Monitor for corrective action.



Program Review Approach State Financial Aid Programs

- North Carolina Education Lottery Scholarship (ELS)
- North Carolina Community College Grant (CCG)
- North Carolina Need-Based Scholarship (NBS)
- The University of North Carolina Need-Based Grant (UNCNBG)
- UNC Campus Scholarships (UNC CAMPUS)



Program Review Approach State Financial Aid Programs



- North Carolina School of Science and Mathematics and The University of North Carolina School of the Arts Tuition Grant (NCSSM and UNCSA Tuition Grant)
- North Carolina School of Science and Mathematics Tuition Grant (NCSSM 2019 Graduates)
- Child Welfare Postsecondary Support Program (NC Reach)
- NC National Guard Tuition Assistance (NCTAP)



Program Review Approach State Financial Aid Programs

- Golden LEAF Scholarship (Golden LEAF)
- Forgivable Education Loans for Service (FELS)
- North Carolina Teaching Fellows Program (TFP)
- Principal Fellows Program (PFP)
- Transforming Principal Preparation Program (TPPP)



Coronavirus Aid, Relief, and Economic Security Act (also known as the CARES Act)

- Coronavirus Relief Funds (COVID-19)
- North Carolina Resilience Program (GEER I)
- North Carolina Longleaf Complete Program (GEER II)
- North Carolina Longleaf Commitment Grant (GEER I & GEER II)



Top Common Findings

- State Grant Return of Funds Policy for Withdrawing Students
- Enrollment Requirements
- Payment Schedule Requirements
- Residency Requirements
- Untimely Application and/or Return of Funds





NCSEAA Program Reviewers Contact Information

Charisse Dudley Email: cdudley@ncseaa.edu Phone: (919) 248-4691

Brooke Lee Email: blee@ncseaa.edu Phone: (919) 695-8749



QUESTIONS





NCASFAA would like to thank our Professional Affiliates!





Student Loans









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