# NCASFAA Webinar

**State Grants Portal** 



- Withdrawal Returns of Funds Policy
- RDS and State Grants Policy starting 2022-2023
- Consolidated Scholarship
- User Administration



- Change to policy that was implemented in 2020-2021
- Brings state policy more in line with Federal R2T4
- Committee from 2020-2021 policy reconvened to recommend changes
- Changes mainly affect unknown last day of attendance



Last Date of Attendance (LDA) Known and Verified		
LDA prior to or on the 35% point of term	Return amount based on percent of term not completed	
LDA after 35% point of term	State grant 100% earned and not return required	

Last Date of Attendance Unknown	
Official Withdrawal Date	Use Official Withdrawal Date as last date of attendance; prorated at or before 35%, fully earned after 35%
No Official Withdrawal Date	Return 50% of state grant



No Academic Credit	
Student did not withdraw; completed	
courses	No return of state grant funds
Official Withdrawal Date	Use Official Withdrawal Date as last date of attendance; prorated at or before 35%, fully earned after 35%
No Official Withdrawal Date or LDA	Return 50% of state grant



- Essentially, the change to the policy is that the official withdrawal date may now be used as the LDA in the calculation if no LDA is known
- The Withdrawal Return of Funds Calculator on the portal has been updated to the new policy for 2022-2023
- Calculator may still be used for 2021-2022



### Selective Service Registration and State Aid

- G.S.143B-421.1(a)(2) required Selective Service registration for state aid
- Because this was in state statute, NCSEAA could not waive the requirement even though it was no longer in place for Federal aid.
- CPS continued to do the SS match for much of 21-22, but the question was removed for 22-23
- NCSEAA worked with lawmakers to WAIVE the SS requirement for state aid for two years, 2022-2023 and 2023-2024



### Selective Service Registration and State Aid

- SEAA and CFI are working to find ways to ensure compliance with this requirement after the two year waiver ends.
- The two year waiver applies to "State-supported scholarships, programs for financial assistance for postsecondary education, or loans insured by any State agency..."



### **RDS Enforced in State Grant Portal beginning 2022-2023**

- To receive state grants in 2022-2023 and beyond, student must have completed RDS and received a resident determination (or a veteran/military status for NBS)
- Students that were receiving grants based on a school determination made prior to RDS implementation must now complete RDS to continue receiving state grants
- Students who did RDS but the determination is expired can continue to use that in state determination as long as they are/have been continuously enrolled at your college



### **RDS Enforced in State Grant Portal beginning 2022-2023**

- Students reflecting a 'Y' for the RDS flag in state grants will be disbursed
- Students reflecting a 'U' for the RDS flag in state grants will NOT be disbursed until the flag reflects 'Y'
- Students reflecting an 'E' for the RDS flag in state grants, meaning they received a
  resident determination from RDS but that determination expired, WILL be disbursed.
  It's up to the college to ensure that student has been continuously enrolled since prior
  to RDS expiration.
- Exception is NBS and veterans, active duty military, or dependent of who do not have to be NC residents



### **RDS Enforced in State Grant Portal beginning 2022-2023**

Idea: At the start of yearly processing and periodically, use the filters on the State Grant Portal to find students who would be grant eligible but have not completed RDS

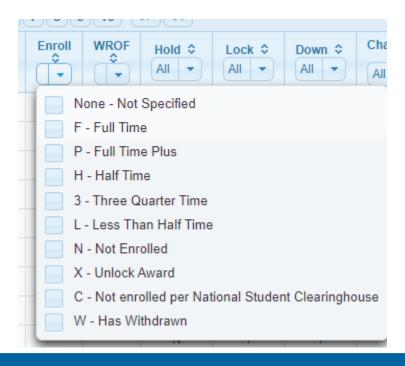
Awards Download, Interactive List: Leave filters at default of Funded Yes and Eligible Yes and click Refresh List

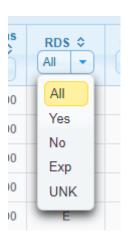




### **RDS Enforced in State Grant Portal beginning 2022-2023**

Use the detail filters to find those needing to do RDS. You can filter on enrollment status (not 'N', not blank, etc..) to find those you most need to review. Set the RDS filter to 'UNK' for unknown (same as 'U')







### **RDS Enforced in State Grant Portal beginning 2022-2023**

- CCs and UNCs track residency from the admissions side, so will have less monitoring than Private institutions
- Deadlines:
  - -System-wide policy for CC and UNC set by NCCCS/UNC System
  - -45 days from term start date for Privates
- Deadlines are a School responsibility. Student's not meeting the deadline should not be awarded state grants for that term
- After Jan 1, 2023, all students without RDS had their grant removed for Fall. Spring grants will be removed after May 1. NOTE: Deadline is still 45 days after term start date or your system office determined dates.



### **RDS Enforced in State Grant Portal beginning 2022-2023**

ISSUE: Student has completed RDS, but state grants portal reflects 'U' for unknown and therefore, grant is not disbursing

Probable cause: Student has mismatched identifiers between the RDS system and State Grants (FAFSA)

- -Look the student up in Cross Connect to determine if there is a mismatch
- -Contact CFI to research the issue (especially if the student has an RCN or if you have a resident determination from RDS in your system)
- -CFI can normally correct the mismatch if the erroneous data is on the RDS side



### **Consolidated Grant- North Carolina Scholarship**

- The North Carolina Scholarship combines UNC, ELS and CC grants under one name and program
- Will begin 2023-2024
- NBS is not included and will continue as a separate program



### **Consolidated Grant- North Carolina Scholarship**

- "NC Scholarship" is the name of the 2023-24 consolidated state grant (made up of the Education Lottery Scholarship, Community College Grant, and UNC Need-Based Grant).
- "NC Guarantee" is the promise of at least \$2,800 for CCs, or \$5,000 for UNCs, in state and federal aid for eligible students.
- "NC Guarantee" is achieved through combining Pell Grant and NC Scholarship funding.



### North Carolina Guaranteed Scholarship

- CCs will have a payment table based on EFC that will be common to all campuses-AGI 75K and less for students EFC \$2,401 to \$7,500.
- UNCs will have five separate payment tables based on tuition levels/EFC for students AGI 75K and less and EFCs zero to \$8,000.
- Program looks to guarantee all students a certain amount of aid between Pell and the state grant



### North Carolina Scholarship

In the State Grants Portal:

- Due to time constraints, UNC campuses will continue to see 'UNC' and CC campuses will continue to see 'CC' as the grant types in the portal. ELS will go away.
- Beginning 23-24, UNC and CC types in the portal = NC Scholarship
- CFI has consulted with NCCCS and UNC System to make sure the new award name can be displayed to students even though the old codes will be coming from CFI
- UNC campuses will have a different processing flow due to the structure of the UNC payment tables.



### **North Carolina Scholarship**

Payment tables will need to be re-visited with SAI

More formalized information and policy will be coming soon

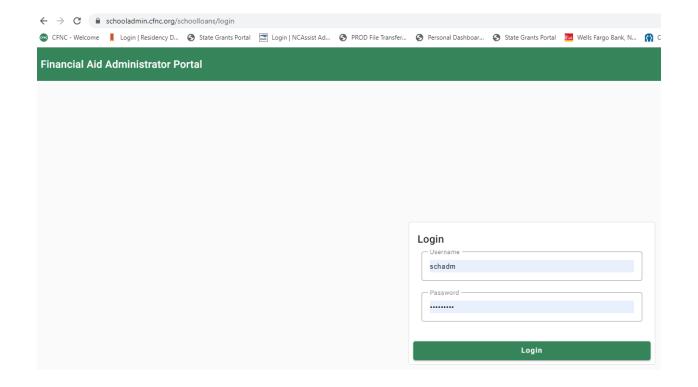


- School user administration admin function upgraded 01/30/2023
- Sends emails for password resets and new accounts
- Streamlined UI
- FAD is usually the on in the office with Admin access



- Access via CFNC, Education Professionals, Financial Aid Administrator Resources, User Management
- Or access via direct link: <a href="https://schooladmin.cfnc.org/schoolloans/">https://schooladmin.cfnc.org/schoolloans/</a>
- Maintain users for loans (NC Assist) and state grants







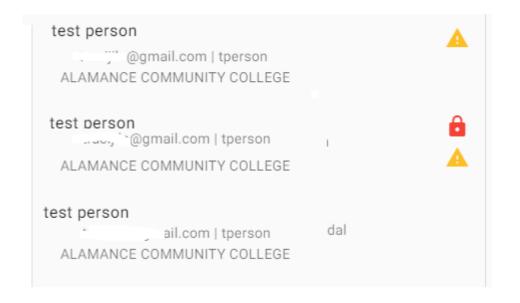
#### **Admin Portal for User Administration**

List of users for your school displayed

Hover over A

This will show number of days since last login

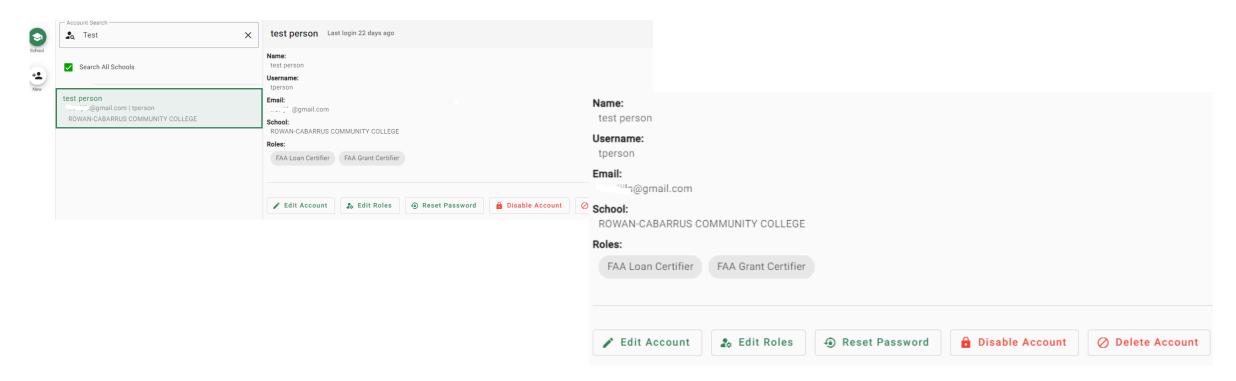
Red lock icon indicates account is disabled due to inactivity or too many attempts due to incorrect password





#### **Admin Portal for User Administration**

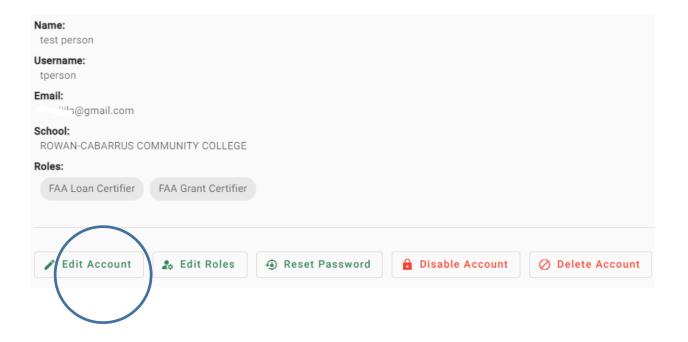
Click on a user to access their profile

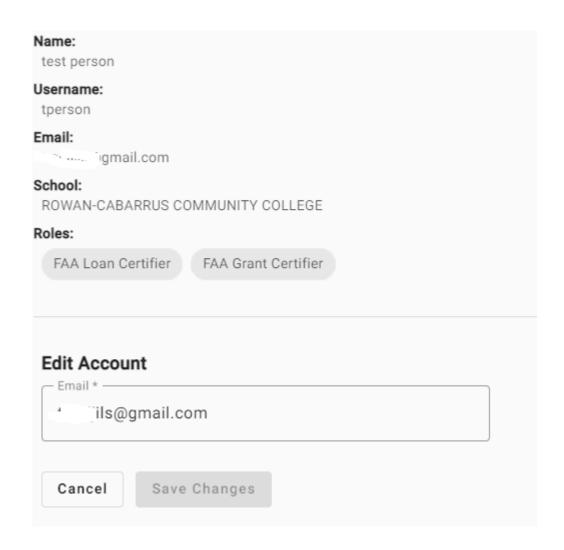




#### **Admin Portal for User Administration**

Edit: Edit user email

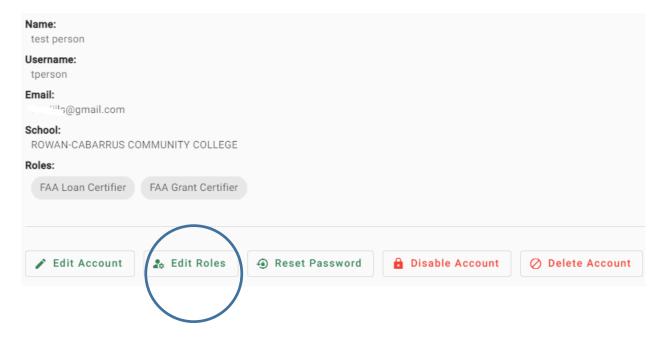


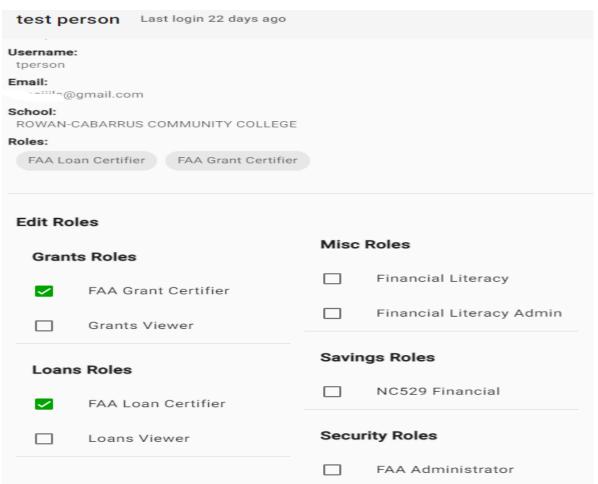




#### **Admin Portal for User Administration**

**Edit Roles** 

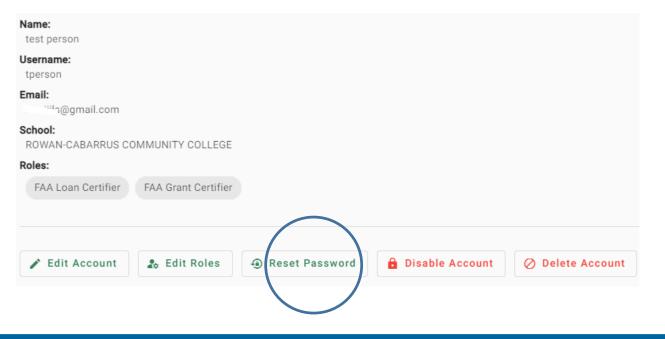


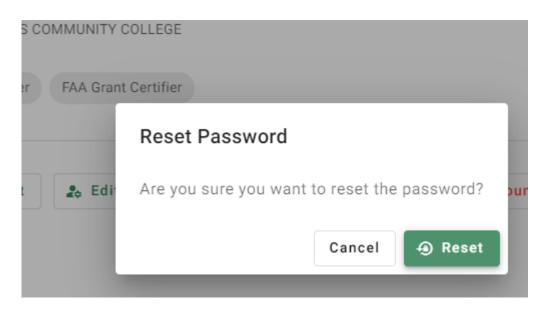




#### **Admin Portal for User Administration**

Reset Password- this will generate an email to this user from <a href="mailto:SchoolAdmin@cfi.org">SchoolAdmin@cfi.org</a> with new temporary password







# Admin Portal for User Administration

Email with new temporary password



College Foundation, Inc.

800.722.2838



**CFNC**.org

Hello Traci

You recently requested to reset the password for your CFI School Admin account. Your temporary password is X. cX6n.

If you did not request a password reset, please contact your administrator or CFI immediately.

If you experience any issues logging into your account, please reach out to us at <a href="mailto:schoolAdmin@cfi.org">SchoolAdmin@cfi.org</a> or 800/722-2838.

Thank you,

The CFI School Admin Team

You are welcome to send any questions to SchoolAdmin@cfi.org

This is a notice regarding potential or current accounts you may have in programs administered by College Foundation, Inc.

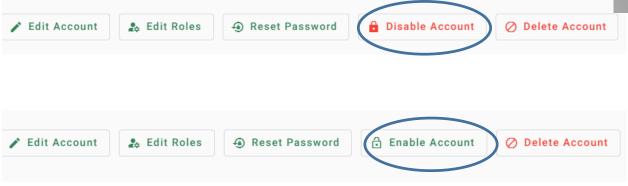
College Foundation of North Carolina PO Box 41968 Raleigh, NC 27629-1968

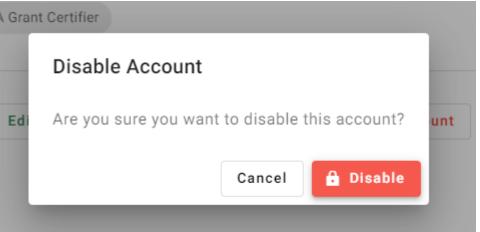
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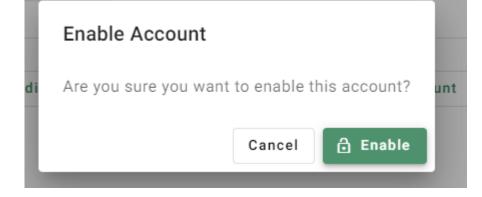


# Admin Portal for User Administration

Disable/Enable Account



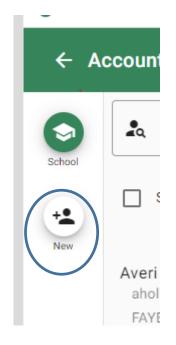


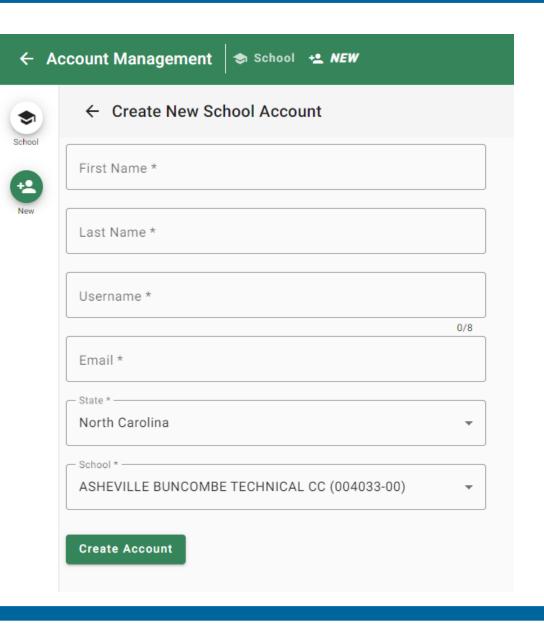




#### **Admin Portal for User Administration**

Add a user



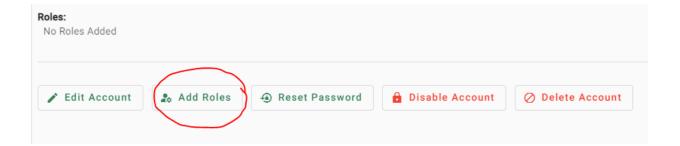


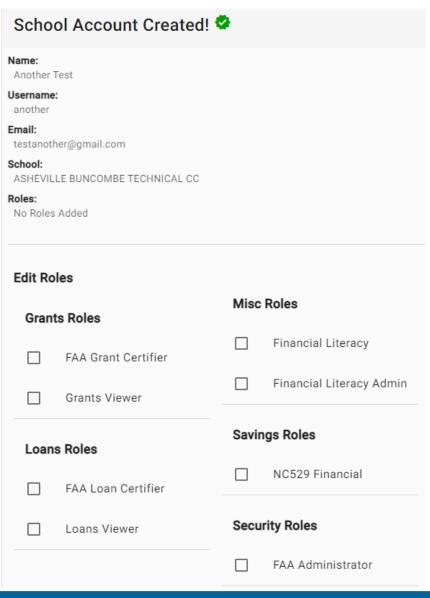


#### **Admin Portal for User Administration**

#### Add a user

Add roles to new user





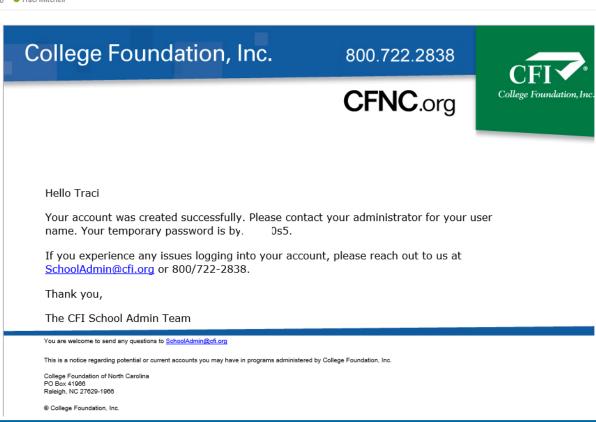


#### **Admin Portal for User Administration**

#### Add a user

Email to new user from SchoolAdmin@cfi.org







- If you are an admin for your college, please go out and review your users. If you aren't, please advise your school admin!
- You can go to your school admin for resets. If your admin is unavailable, please email <u>SchoolAdmin@cfi.org</u>; this email is monitored by
- several CFI staff for a prompt response
- NOTE: If you click forgot my password from the Grants Portal, you will still receive the old email stating your password reset to our old default password instead of the randomly generated, automated email that comes from the new admin site.



# Questions ????

#### **NC State Grants Contacts**

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