



NCASFAA



Spring Virtual Conference

2021



NCASFAA

Together We Shine

Message from the President

Greetings NCASFAA:

The past year has been nothing like what we thought it would be- and yet “Together We Shine”, we are attending the exciting 2021 virtual conference! Spring conference chair, Kendra Myers and the conference committee have planned an outstanding virtual conference, full of INFORMATIVE sessions for your professional growth and a DYNAMIC speaker, Brigadier General James Gorham.

Our amazing professional affiliates have LOTS OF FUN planned along with interesting product information. Please ensure you engage on Tuesday, April 6, 2:30-3:00, Wednesday, April 7, Snack and Chat, 12:00-1:00, and virtual BINGO, Wednesday, April 7, 4:15-5:15.

Additionally, there will be prizes and a scavenger hunt throughout the sessions!

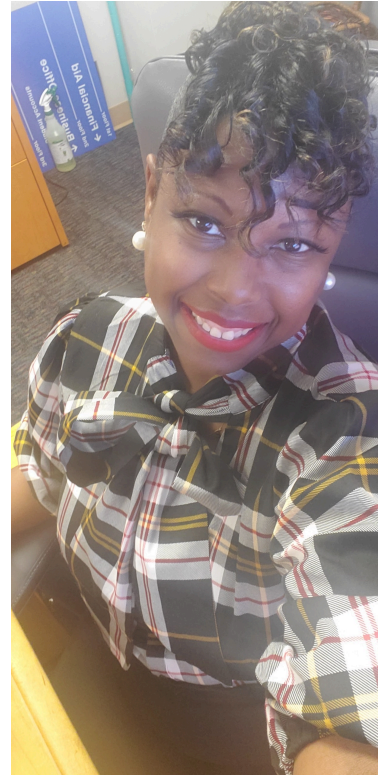
Lastly, I would like to thank my PHENOMENAL & TALENTED 2020-2021 Executive Board for support and an outstanding year.

Enjoy the conference and be safe!

In the spirit,

A handwritten signature in black ink that reads "Kamekia M. House". The script is fluid and cursive, with the first letters of each word being capitalized and prominent.

President, NCASFAA- 2020.2021



Keynote Speaker

Brigadier General James R. Gorham (J.R.)



Brigadier General James R. Gorham (J.R.) became the first African-American Brigadier General of the North Carolina National Guard, Vice President of First Citizens Bank, and the Commissioner of the Juvenile Justice in North Carolina Department of Public Safety. After graduating from East Carolina University, he married his college sweetheart and became a father to Tony, Jamie and Joshua. His extraordinary wealth of personal experiences and education coupled with his warm southern charm has made General Gorham a favorite motivational and leadership speaker among young people, business leaders and all who hear him.

He is a 38-year veteran of the military and a recent combatant in the War on Terror in which he served 12 months in Iraq. He is also a retired Business Banking Executive with 29 years of experience in the financial services industry and served as the Commissioner of the Juvenile Justice System of North Carolina.

Brigadier General Gorham is the Author of the award- winning book “*Sharecropper’s Wisdom: Growing today’s Leaders the Old Fashioned Way.*” *Sharecropper’s Wisdom* has received multiple awards from the Dan Poynter’s Global E – Book Contest and has the distinct honor of being chosen as the *Sylvia Hamlin Literary Award* winner at the 2017 National Black Theatre Festival. He has also received the Meritorious Service Medal, Army Commendation Medal, Army Achievement Metal, Global War on Terrorism Service Metal, Humanitarian Service Award, NC National Guard Commendation Metal, NC National Guard State Active-duty Ribbon, NC Nation Guard Governor’s Unit Citation, the NC Nation Guard Meritorious Unit Citation, and many other awards.

Using global insights, entertaining examples, illustrations, and practical wisdom gained from years of experience, Brigadier General Gorham shares with audiences how they too can be prepared for all circumstances life has to offer. He delivers a powerful, uncompromising message of inspiration and hope. His story moves and captures the attention of audiences and his testimony is a witness to the power of the human spirit.

General Session Presenters



Andrea R. Poole is the fourth executive director of the Authority. In this capacity she also serves as the principal executive officer of the Authority and the secretary of the board.

Ms. Poole has more than 20 years of service to the State of North Carolina, including more than a decade focused on higher education.

Immediately prior to joining the Authority in January 2021, she served as Vice President for Strategic Initiatives at the North Carolina Community College System. Ms. Poole worked from 2013 to 2019 at the University of North Carolina System Office, first as the

associate vice president of finance and university budgets and more recently as secretary of the university. From 2005 to 2013, Ms. Poole was a fiscal analyst in the North Carolina General Assembly's nonpartisan Fiscal Research Division. There, she specialized in issues surrounding higher education, financial aid, and health and human services. Ms. Poole began her career as a policy analyst for the North Carolina Housing Finance Agency.

Ms. Poole earned a Bachelor of Science from Duke University and a Master of Public Administration from North Carolina State University.



Megan Coval is the Vice President of Policy and Federal Relations at the National Association of Student Financial Aid Administrators (NASFAA) where she oversees the Association's policy and advocacy efforts. Prior to joining NASFAA in the fall of 2010, she served as the Director of Government Relations for the federal Advisory Committee on Student Financial Assistance, where she contributed to several congressionally mandated reports on the postsecondary access and persistence of low- and moderate-income students. Megan began her career in higher education as an admissions counselor at Penn State University. She received a master's in higher education at Penn State and BA in political science from Allegheny College.



General Session Presenters



Pam Gilligan has been in the field of higher education for over 40 years starting in the Office of Financial Aid Services as a work-study student at the University of Massachusetts-Amherst. During that time, Pam has worked as a financial aid professional at institutions in Connecticut and the Boston area, including Trinity College, Boston College, and Berklee College of Music.

Pam has served as President of both the Massachusetts Association of Student Financial Aid Administrators (MASFAA) and EASFAA, the Eastern Association of Student Financial Aid Administrators. In addition, for several years, she was selected

by NASFAA to co-present national financial aid training while teamed with federal training officers.

Some years ago, Pam made a course change into higher education marketing, spending eight years as Director of the Northeast Region (NERD) for the National Student Clearinghouse. Following that, she returned as a financial aid consultant for several schools and organizations bringing her back to college campuses, as well as creating national training for volunteer tax preparers providing free assistance to low-income families completing the FAFSA form.

In 2011, Pam joined Federal Student Aid/ED as a Training Officer based in the Boston regional office specializing in fundamentals training for new staff and new schools joining the federal student aid programs.



Celena Tulloss serves as the Senior Associate Director in the Office of Financial Aid and Scholarships at the University of Tennessee Knoxville. Prior to joining the team at Tennessee, Celena served as the Executive Director of Financial Aid at Lincoln Memorial University. Celena has held many different leadership positions in the state and regional associations, including Electronic Services Chair, Conference Chair, New Aid Officer Workshop Instructor, TASFAA President and was a member of the inaugural class of the SASFAA Leadership Symposium. She currently serves as 2020-2021 SASFAA President. Celena holds a Masters degree in Education Leadership. She enjoys cooking, the lake, and spending time with her family, husband Scott, daughter Carrigan and their two curly white dogs, Grizzly and Butter.



General Session Presenters



Maggie Kane is the Executive Director of A Place at the Table. She graduated from North Carolina State University in 2013 and began working for a nonprofit with people experiencing homelessness. By befriending many people living on the margins, she knew something needed to be done. Maggie has a heart to serve, a desire to always be inclusive, and a passion for loving people. She has created new model to fight hunger and remove the stigma of homelessness & poverty while inviting the community to participate.

She lives in Raleigh, loves to run, and eats a large amount of peanut butter. She loves hiking in the mountains, and all things sunflowers. You'll find her watching movies at the theaters in those big comfy chairs, skydiving, or breaking away for a quick 2-day weekend trip.

SPRING CONFERENCE CHARITY



To Donate to A Place at the Table, click [here](https://tableraleigh.org/).
For more information on the charity, visit <https://tableraleigh.org/>.



Special Thanks

SPECIAL THANKS to the following persons and organizations for making the Spring Virtual Conference a success!

- ★ **Western Carolina** – Zoom Platform
- ★ **Eric Smith** – Western Carolina University
- ★ **Jennifer Creasey** – singing the National Anthem
- ★ **2020-2021 Executive Board**
- ★ **2020-2021 Spring Conference Committee**
- ★ **2020-2021 Professional Affiliates**
- ★ **Brigadier General James R. Gorham** – Keynote Speaker
- ★ **Andrea Poole** – NCSEAA
- ★ **Megan Coval** – NASFAA
- ★ **Pam Gilligan** – FSA
- ★ **Maggie Kane** – A Place at the Table
- ★ **All our session presenters!**

thank you

In Loving Memory



IN LOVING MEMORY OF

Kim
Ledbetter

7/18/1963 – 2/13/2021



Virtual BINGO



Wednesday, April 7th – 4:15 PM to 5:15 PM

**Come play Bingo with your Professional
Affiliate Friends!**

First, log into Zoom so that we can all interact and see everyone's faces as they hope for the winning numbers!



<https://us02web.zoom.us/j/89977073348>

Meeting ID: 899 7707 3348

From there, you can open a new window or play virtual BINGO from a tablet or smartphone. Please click on this URL Link: <https://bingobaker.com#540fc782001f5b27>. This will allow you to generate your own unique bingo card. Insert your name in the box.

We'll play four games – best of luck! There will be prizes awarded- gift cards!



Snack and Chat

Please join our Professional Affiliates during the “Snack & Chat Hour” on Wednesday April 7th from 12:00pm – 1:00pm. Each Professional Affiliate has setup their own “Café” of sorts with separate links where you can drop in and say hello, ask questions, see how their kids are doing, or if they’ve purchased a COVID Pet for companionship. This is meant to be very informal and an opportunity to say hello and let them know you value their support, friendship, and of course the products that they have to offer your institution and students. You may have already received an invitation from some of them to stop in and say “hey!” But, if for some reason you have not, don’t let that stop you from popping in to introduce yourself, or if you are long time friends, letting them know you appreciate them.



Prizes

Tune in for exciting prizes! Participants attending the New Aid Officer Training will be entered into a drawing for \$25 gift card. If it is your first conference, your name will be put in a hat for a \$25 gift card. Also, attendees of all sessions will be entered to win a \$50 gift card. More information will be provided during the conference.

Scavenger Hunt

Tune in to each session for a

“THINGS THAT SHINE...SCAVENGER HUNT!”

Spot images of shiny objects in the session presentations and correctly match the images with the sessions to be entered for a chance to win a **\$50 gift card!** Complete the Google Form

<https://docs.google.com/spreadsheets/d/1imXwlAPsxdzj3xWqWJypFjmSNOnUVw32lqqEz89BHVI/edit?usp=sharing> with your answers and send to kklee@waynecc.edu by Thursday, April 8th at 9:00 am. A winner will be announced before we adjourn.

Sessions:

RDS and State Grant

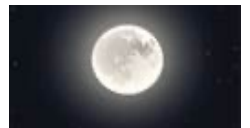
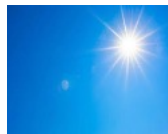
Professional Judgment-Best Practices

Business Manners and Etiquette

Introduction to the 2020 Tax Forms and Changes to the Tax Code

Verification: Challenging Questions and Scenarios

HEERF/Cares Panel Discussion





Spring Conference Charity

A PLACE AT THE TABLE



A PLACE AT THE TABLE provides community and good food for all regardless of means. Proudly serving alongside more than 60 other pay-what-you-can, nonprofit restaurants in the **One World Everybody Eats** network, **A PLACE AT THE TABLE** creates a space where people can come together and eat in dignity, while fostering strong bonds in an interconnected community.

“Since COVID, our model has totally flipped,” says Maggie Kane. Before the pandemic, the cafe served around 60 to 70 meals at no cost each day; now, it’s serving 250 to 300 a day. Before, 70 percent of the cafe’s diners paid for their meals (either the full



cost or on a sliding scale); now, 20 percent of diners pay something toward their meals, and 80 percent pay nothing. “We have just seen a larger amount of folks who are hungry,” says Kane.

TO DONATE TO THIS YEAR’S CHARITY, PLEASE VISIT:
<http://bit.ly/SpringConferenceCharity>



Presentation Schedule

Tuesday, April 6, 2021

10:00 AM – 11:00 AM	<i>Pre-Conference</i> - New Aid Officer Q&A Session
11:30 AM – 12:00 PM	Welcome/Opening/Business/Charity Session
12:00 PM – 1:00 PM	Keynote Speaker
1:00 PM – 1:30 PM	State Update
1:30 PM – 2:30 PM	Washington Update
2:30 PM – 3:00 PM	Afternoon Snack and Chat with Professional Affiliates
3:00 PM – 4:00 PM	RDS and State Grant
4:00 PM – 5:00 PM	Sector Caucuses

Wednesday, April 7, 2021

8:30 AM – 9:00 AM	Coffee & Trivia
9:00 AM – 10:00 AM	Professional Judgment – Best Practices
10:00 AM – 11:00 AM	Business Manners & Etiquette (Virtual Edition)
11:00 AM – 12:00 PM	Taking Your Mask Off at the End of the Day: How to Care for Yourself as the Pandemic Continues
12:00 PM – 1:00 PM	Snack and Chat with Professional Affiliates
1:00 PM – 2:00 PM	Introduction to the 2020 Tax Forms and Changes to the Tax Code
2:00 PM – 3:00 PM	CARES/HEERF Roundtable Discussion
3:00 PM – 4:15 PM	Verification: Challenging Questions and Scenarios
4:15 PM – 5:15 PM	Virtual BINGO

Thursday, April 8, 2021

8:30 AM – 9:00 AM	Coffee & Trivia
9:00 AM – 10:00 AM	Federal Update
10:00 AM – 10:30 AM	SASFAA Update
10:30 AM – 12:00 PM	Closing Session



Session Information

Tuesday April 6, 2021

10:00 AM – 11:00 AM New Aid Officer – Question and Answer Session

Pre-Conference Session:

New Aid Officers Question and Answer Session! This is a unique experience designed to train those relatively new to Financial Aid Profession in the legislation, regulation, policies and procedures of Federal Student Financial Aid. Participants will be able to speak with seasoned professionals and return to the office with a great toolbox of knowledge and resources. Pre-submitted questions are encouraged and can be sent to LBray@email.pittcc.edu.



<https://us02web.zoom.us/j/87995616228?pwd=RFpWdjFQakY0aG9ucUNGZ3dRYVI1Zz09>

General Sessions:

11:30 AM – 3:00 PM

Welcome, President Kamesia House

Business Session

Charity

Keynote Speaker, Brigadier General James R. Gorham

State Update, Andrea Poole, NCSEAA

Washington Update, Megan Coval, NASFAA

Afternoon Snack and Chat with the Professional Affiliates

Ascent:

<https://zoom.us/j/99784078096?pwd=ZTVReXA3UHVCeFpldktmZlI1MaE80Zz09>

College Ave:

<https://zoom.us/j/97307472378?pwd=ZkE5VWZyclZMR3ZXazhkcUZCOUxhUT09>

CFI:

<https://cfi.webex.com/cfi/j.php?MTID=mb9903d3b80c8af9f11824bc6d247acc3>

Credible:

<https://us02web.zoom.us/j/84763031848>

Earnest:

<https://earnest.zoom.us/j/84810724127>



Session Information

Tuesday April 6, 2021

3:00 PM – 4:00 PM RDS and State Grant

An overview of the RDS Process and how RDS works in the State Grants Portal

Presenters: Brittany Privott, Traci Mitchell

Moderator: Caroline Mendez, Credible

4:00 PM – 5:00 PM Sector Caucus

UNC Caucus

<https://unc.zoom.us/j/4806870907>

Community College Caucus

<https://appstate.zoom.us/j/94917773348?pwd=REJ1SFV6ZXB2cEFsaTF4R1RxY0l2dz09>

Independent Colleges and Universities

<https://us02web.zoom.us/j/88202526562?pwd=QzZLV6o2ZTJuUnRsZFBuSGZhMHlrUT09>

Professional Affiliates Caucus

<https://zoom.us/j/98965407755?pwd=MUFFazJyN3hJOU9FdDA0N1FRbTgvZz09>



Wednesday, April 7, 2021

8:30 AM – 9:00 AM Trivia, sponsored by our Professional Affiliates

9:00 AM – 10:00 AM Professional Judgement – Best Practices

Professional judgment (PJ) is sometimes viewed as one of the more challenging aspects of Title IV program administration. There are both explicit and implicit guidelines that must be followed in relation to other aspects of Title IV federal student aid administration. This session will explore guiding principles and best practices that can be applied on your campus.

Presenter: Dana Kelly

Moderator: Becky Davis, Ascendium



Session Information

Wednesday, April 7, 2021

10:00 AM – 11:00 AM Business Manners & Etiquette (Virtual Edition)

The pandemic has changed how we socially interact, but one thing remains the same - “You never get a second chance to make a first impression.” Think of all the people you have met in your professional life and consider that many of their recollections are still based on that first meeting. Possibly, that image is a firm handshake, a warm greeting, or prompt helpful email reply; conversely, imagine if they recall a noodle handshake, a brushoff or never receiving a response to their email.

Today, we also must be mindful of online manners and Zoom etiquette.

This session will guide NCASFAA members through mannerly ways to engage with students, families (including your own), colleagues, and fellow conference attendees, both virtual and live.

Topics will include but will not be limited to:

- Appropriate greetings: Handshake vs. elbow bumps? Hugs vs. waves?
- Proper introductions – “How would I introduce Queen Elizabeth II to my sister-in-law?”
- Dining etiquette
- Writing thank-you notes
- Rules for effective business/email/phone correspondence
- Polite conversation

Presenter: Bill Ayers

Moderator: Concepta Williamson, Citizens

11:00 AM – 12:00 PM Taking Your Mask Off at the End of the Day: How to Care for Yourself as the Pandemic Continues

This session will focus on how to care for yourself and manage emotional needs within the context of the Covid-19 Pandemic. Participants will engage in discussion about emotional health, adaptive coping, and overall wellbeing.

Presenter: Dr. Betsy Aspinwall

Moderator: Scott Orris, ELM



Session Information

Wednesday, April 7, 2021

12:00 PM – 1:00 PM Snack and Chat with Professional Affiliates

Ascendium:

[Click here to join the meeting](#)

Citizen's:

<https://zoom.us/j/92645670358?pwd=dIVEOVhHdmxwYjg4dXQ1SXU5Y0lIQTO9>

ELM:

<https://elmresources.zoom.us/j/81438602579?pwd=MDdWUzNwYIRXNXBlak5lcElzbEt5UT09>

Inceptia:

<https://global.gotomeeting.com/join/673595053>

KHEAA:

<https://global.gotomeeting.com/join/821444365>

Ocelot:

<https://zoom.us/j/9706641108>

PNC:

<https://pnc.zoom.us/j/95025610693?pwd=UnB6anBQWUQ3Rms4MEtWTFdDNkw2UT09>

Sallie Mae:

[Click here to join the meeting](#)

ScholarNet:

[Biz's Last Stop Bar & Grill - Where You Can Just Hang Out & Say Hi!](#)

Sofi:

<https://sofi.zoom.us/j/5546677220>



Session Information

Wednesday, April 7, 2021

1:00 PM – 2:00 PM Introduction to the 2020 Tax Forms and Changes to the Tax Code

2020 was a difficult year for many of our students and their families, and many aid officers used professional judgment to base 2020-2021 and 2021-2022 financial aid on estimates of 2020 family income. You may be planning to use these 2020 returns as documentation to make new, or confirm, your PJs. This session will look at changes to the 2020 tax forms and tax code including where the FAFSA relevant data elements are on the 2020 Form 2020 and Schedules 1, 2, and 3, changes to IRS Form 1099-MISC and the reintroduction of Form 1099-NEC, a new way to withdraw funds from an IRA/pension that can appear across three tax years and can be treated as a three-year loan, a review of the Paycheck Protection Program (PPP Loan) and how to address it when reviewing files, and the recovery rebate credit.

Presenter: Robert Weinerman

Moderator: Shannon Jones, Inceptia

2:00 PM – 3:00 PM CARES Act/HEERF Panel Discussion

Panelists will share valuable information for administering CARES Act provisions and the Higher Education Emergency Relief Funds (HEERF) according to recent guidance provided by ED. This panel will clarify rules, share institutional experiences, discuss issues, and address questions submitted by registrants. Experienced financial aid administrators will address key topics regarding emergency aid and institutional funds, which includes: campus spending plans, reporting requirements (quarterly and annually), COVID-19 R2T4 adjustments, COD Coronavirus indicator, audit requirements, documentation, proof of citizenship, federal work-study reallocation, and written student authorization.

Panelists:

Sharon Oliver, North Carolina Central University - Director of Financial Aid

Bruce Blackmon, University of North Carolina at Charlotte - Director of Financial Aid

Regina Huggins, Wake Technical Community College - Dean Financial Aid

Katrina Lee, Wayne Community College – Director Financial Aid & Veteran Services

Jeremi Watkins, Elizabeth City State University - Director of Financial Aid

Moderators:

Janee Knippenberg, PNC



Session Information

Wednesday, April 7, 2021

3:00 PM – 4:15 PM Challenging Verification Questions

Join Dana Kelly, NASFAA Vice President, as she provides clarification on some of the most commonly misunderstood verification issues. Topics covered will include:

- Tax returns
- Income earned from work
- Separating income and taxes on jointly filed tax returns
- Verification and professional judgment
- Households
- Verification timeframes

Presenter: Dana Kelly

Moderator: Lisa Albers, Cognition Financial

Thursday, April 8, 2021

8:30 AM – 9:00 AM Trivia, sponsored by our Professional Affiliates

9:00 AM – 10:00 AM Federal Update

Presenter: Pam Gilligan

Moderator: Chansone Durden, Ernest

10:00 AM – 10:30 AM SASFAA Update

Please join SASFAA President Celena Tulloss for an update on our regional association, as well as special recognitions and upcoming event announcements.

Presenter: Celena Tulloss

Moderator: Brian Lewis-Hardy

10:30 AM Closing Session with President Kamesia House

Professional Affiliates



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• Bill Ayers

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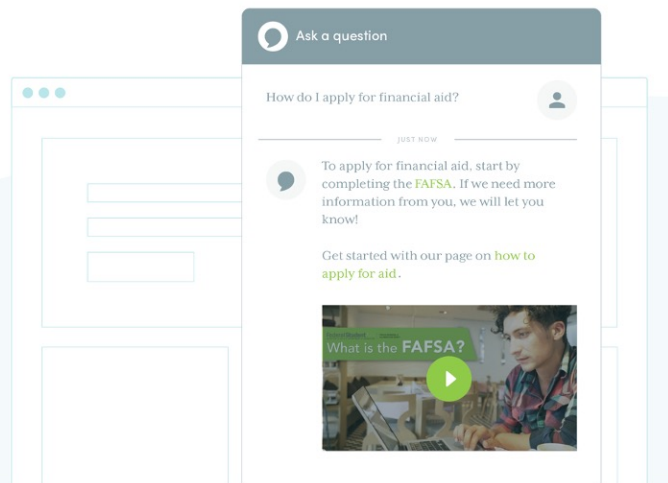
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Director of Campus Relations
Southwest Region
404-212-9122
alawal@sofi.org



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NCASFAA would like to welcome our first-time attendees!



- **Lisa Albers** – Cognition Financial
- **Jennifer Barnes** – UNC Wilmington
- **Jasmine Burns** – Coastal Carolina CC
- **Matthew Caison** – Southeastern CC
- **Heather Couty** – UNC Wilmington
- **Brendan Henkel** – MyComputerCareer
- **Lauren Janney Wolf** – UNC Wilmington
- **Susan Jordan** – Blue Ridge CC
- **Nathan Onuska** – MyComputerCareer
- **Tamara Peterkin** – Fayetteville Tech CC
- **Andrea Poole** – NCSEAA
- **Candice Quackenbush** – Caldwell CCTI
- **Dr. Juanes Ramirez** – CFNC
- **David Sturgeon** – My ComputerCareer
- **Tim Young** – Earnest
- **Jeremy Leaders** – Coastal Carolina CC



Retirees

- ★ **Kim Overcash**, Appalachian State University
- ★ **Amy Huskey**, McNair Educational Foundation
- ★ **Melody Lawrence**, Southwestern Community College
- ★ **David Gelinas**, Davidson College
- ★ **Wanda White**, NC Community College System Office
- ★ **Ricky Hodges**, Forsyth Technical Community College
- ★ **Neville Watkins**, Forsyth Technical Community College



2019-2020 Retirees



Retirees

- **Sherri Avent**, NC Agricultural and Technical State University
- **Darlene Cox**, Halifax Community College
- **Amanda Albright**, Alamance Community College
- **Bruce Cabiness**, UNC- Greensboro
- **Patti Lewis**, Cape Fear Community College
- **Cathy Shell**, Lees McRae College
- **Elizabeth McDuffie**, NC State Educational Assistance Authority
- **Lisanne Masterson**, Blue Ridge Community College
- **Deborah (Tolly) Tollefson**, UNC- Greensboro



2020-2021 Retirees

Years of Service



5 Years of Service

Kathy	Boland	Western Carolina University
Wally	Boudet	Thrivent Creit Union
Cassandra	Buckner	Mars Hill University
Shannon	Byers	CFI
Laurin	Dula	Western Piedmont CC
Richard	Dwyer	CampusLogic, Inc.
Krista	Edwards	Johnston Community College
Jessica	Forbes	Mayland Community College
Chandy	Haskins	Rockingham Community College
Dara	Hearns	Gaston College
Brian	Higginbotham	Western Carolina University
Frederick	Holding	UNC Wilmington
Sarah	Hurley	INC Charlotte
Susan	Huss	Western Carolina University
Shannon	Jones	Inceptia
Shaina	Kennedy	Cape Fear Community College
Nichelle	Lariviere	Central Carolina Community College
Dianna	LeBaube	UNC School of the Arts
Kathryn	Marker	NCSEAA
Marci	McElroy	Richmond Community College
Courtney	McGirt	UNC Pembroke
Emily	McKibbin	UNC Wilmington
Sylvia	McLeod	Campbell University
Amanda	Miller	MyComputerCareer
Jessa	Morgan	UNC Charlotte
Joette	Murphy	Elon University
Dina	Nasreddin	GTCC
Cherrill	Parker	North Carolina Central University
Marcia	Patterson	North Carolina Wesleyan College
Allison	Poff	South Piedmont Community College

Years of Service



5 Years of Service

Karen	Pruden	Beaufort County Community College
Katherine	Rettig	Fayetteville Technical Community College
Shekitha	Rogers	Alamance Community College
Benjamin	Severin	Campbell University
Sarah	Snyder	Elon University
Jennifer	Tisdaale	Vance Granville Community College
Renee	Underwood	Johnston Community College
Janice	Vereen	UNC Wilmington
Angela	White	Coker University
Susanna	Willock	Fayetteville Technical Community College
Shannon	Witherow	UNC Chapel Hill

Years of Service

6 Years of Service

Rashonn	Albritton	North Carolina Central University
Jennifer	Archer	Catawba Valley Community College
Andrea	Blout	Wayne Community College
Carolyn	Brandon	Catawba Valley Community College
Ronda	Chadwick Morris	GTCC
Margaret	Cox	GTCC
Lauren	Daniels	East Carolina University
Cicoira	Drummond	Pitt Community College
Michelle	Everest-Lamb	Durham Technical Community College
Lydia	Finlayson	Craven Community College
Julie	Finn	Cognition Financial
Kelly	Fitch	Alamance Community College
Allicia	Golden	North Carolina Central University
Brittany	Hayes	North Carolina Central University
Cana	Hill	High Point University
Duskianna	Hill	GTCC
Dwann	Lea	North Carolina Central University
Vondra	Leak	Western Piedmont Community College
Brian	Lewis-Hardy	MyComputerCareer
Anne	McKell	College of the Albemarle
Emily	McLeod	Western Carolina University
Tina	Morrison	GTCC
Melissa	Preslar	Stanly Community College
Charlene	Sidberry	UNC Wilmington
DeOndra	Simmons	Fayetteville State University
Nicki	Spang	Sallie Mae
Dana	Strader	Rockingham Community College
Carla	Strickland	Central Carolina Community College
Carolyn	Ward	Craven Community College
Concepta	Williamson	Citizens

Years of Service

10 Years of Service

Mary	Bostic	Richmond Community College
Lisa	Bridges	Isothermal Community College
Kali	Brown	Vance-Granville community College
Sayward	Cabe	Southwestern Community College
Kimberly	Davis	Sampson Community College
Dorothy	Fultz	Fayetteville State University
Tamara (Nikki)	Glaspie	Cape Fear Community College
Angela	Godwin	North Carolina Central University
Antoinette	Harris	Guilford College
Shannon	Harris	UNC Charlotte
Misty	Helms	Gaston College
Patricia	Holland	Chowan University
Emily	Jarrell	South Piedmont Community College
Karen	King	Lees-McRae College
Lindsay	Latham	Greensboro College
Terry	Lynch	Wake Technical Community College
Melanie	McKinnon	North Carolina Central University
Angela	Nzinga	Rowan-Cabarrus Community College
Jamie	Pendergrass	North Carolina State University
Sandra	Porter	Davidson County Community College
Dan	Sanchez	UNC Wilmington
Anna	Stovall	Davidson College
Amy	Taylor	Barton College
Rodney	Walton	PNC Bank Student Lending

Years of Service



11 Years of Service

Julie	Ahouse	Caldwell Community College & Technical
Crystal	Baker	Campbell University
Yvette	Canty	Davidson County Community College
Kimberley	Cheatham	UNC Wilmington
Sabrina	DeGain	Alamance Community College
Eller	Douglas	Wilkes Community College
Katie	Herring	Rowan-Cabarrus Community College
Vanessa	Jernigan	Wayne Community College
Kendra	Myers	Surry Community College
Wendy	Patton	Haywood Community College
Jennifer	Pearson	Wingate University
Carol	Perry	Rockingham Community College
Alison	Rabil	Duke University
Casey	Routh	High Point University
Walter	Simpson	Miller Motte Technical College
Ashley	Swing	Wake Technical Community College
Faye	Turner	Bladen Community College
Jeremi	Watkins	Elizabeth City State University
Skip	Watts	CFI

Years of Service



20 Years of Service

Debbie	Brooks	Central Piedmont Community College
Amy	Brown	Pfeiffer University
Janice	Coleman	Duke University
Helen	Garland	National Aviation Academy
Shawn	Henderson	NCSEAA
Keisha	Ragsdale	Alamance Community College
Timeka	Ruffin	CFI

21 Years of Service

Edna	Barker	Winston-Salem Foundation
Cedric	Barksdale	North Carolina State University
Dawn	Brumsey	Elizabeth City State University
Rachel	Cavanaugh	Cape Fear Community College
Christy	Chesnut	Salem College
Paul	Coscia	Salem College
Karen	Gibson	Edamerica
Aesha	Greene	UNC Chapel Hill
Barbara	Grimm	
Lori	Lewis	Warren Wilson College
Frances	Lunsford	Durham Technical Community College
Barbara	Mannig	Pitt Community College
Patrick	Murphy	Elon University
Sandra	Norris	High Point University
Scott	Orris	ELM Resources
Tonya	Strum	Vance Granville Community College
Belinda	Thomas	Meredith College
Heather	Willett	Central Carolina Community College
Betty	Woodall	Johnston Community College

Years of Service



25 Years of Service

Ron	Adams	Davidson-Davie Community College
Patti	Bowman	UNC Charlotte
Trina	Orr	Western Carolina University
Roberta	Powell	Wake Forest University
Tim	Young	Campus Partnerships
Karen	Walter	Elon University

26 Years of Service

William	Ayers	College Ave Student Loans
Lisa	Baker	Wilson Community College
Ray	Battle	Tar River Consumer Group
Amy	Berrier	Central Carolina Community College
Janet	Brewer	Pitt Community College
Kamesia	House	Fayetteville State University
Cindy	Johnson	Johnston Community College
Brenda	Long	Carteret Community College
Lisa	Korettoff	GTCC
Lynette	Lorenzetti	Elon University
Jill	Powell	Winston-Salem State University
Elvira	Simmons	Wayne Community College
Martha	Todd	Forsyth Technical Community College
Deborah	Tollefson	UNC Greensboro
Donna	Turner	Warren Wilson College
Teresa	Williams	Wingate University
Deborah	Wingfield	Gaston College

Years of Service



30 Years of Service

**Nancy
Maryann**

**Beasley
Jenkins**

Wake Technical Community College
East Carolina University

31 Years of Service

**Jacqueline
Angela
Jacqueline
Karen**

**Alford-Hewitt
Godfrey-Dawson
Murphy
Overton**

Duke University
College of the Albemarle
Johnston Community College
Wake Technical Community College

35 Years of Service

Michael

Whitfield

Dixon Hughes Goodman LLP

40 Years of Service

Betty

Harper

Meredith College



NCASFAA Distinguished Service Award

YEAR	NAME	YEAR	NAME
2018	Rachel Cavanaugh	2019	Dr. Sharon Oliver
2017	Lisa Koretoff	2016	Deborah “Tolly” Tollefson
2014	Lisanne Masterson	2012	Amy Berrier
2009	Kay Stroud	2006	JoAnn Carreras
2004	Rose Mary Stelma	2002	Janet Nowicki
2002	Bill Cox	2001	Barbara McQueen
1999	Betty Whalen	1999	Dan Klock
1998	Curtis Whalen	1997	Lawrence Allen
1995	Steve Brooks	1991	Stan Broadway
1990	Duffy L. Paul	1989	Eleanor Morris

NCASFAA's Past Presidents

YEAR	NAME	YEAR	NAME
2018-19	Jamie Pendergrass	2019-20	Robert Muhammad
2017-18	Jason Johnson	2016-17	Andrea Simpson
2015-16	Joey Trogon	2014-15	Cathy Shell
2013-14	Rachel Cavanaugh	2012-13	Bridget Ellis
2011-12	Kim Driggers	2010-11	Paul Coscia
2009-10	Lisa Koretoff	2008-09	Amy Berrier
2007-08	Tony Carter	2006-07	Rance Jackson
2005-06	Dana Kelly	2004-05	Sharon Oliver
2003-04	Bruce Blackmon	2002-03	Rose Mary Stelma
2001-02	Wanda White	2000-01	Lisanne Masterson
1999-00	Janet Nowicki	1998-99	Larry Garrison
1997-98	Kay Stroud	1996-97	William Cox
1995-96	Dan Klock	1994-95	Sally Dodd
1993-94	Jane Kanipe	1992-93	Joe Capell
1991-92	Betty Whalen	1990-91	Ann McAnear
1989-90	Dolores Davis	1988-89	Eileen Dills
1987-88	Shirley Kool	1986-87	Mary Garren
1985-86	Steve Brooks	1984-85	Louise Nowicki
1983-84	Linda Yokeley	1982-83	Carl Malpass
1981-82	Jim Stanley	1980-81	Jim Belvin
1979-80	Clifton Collins	1978-79	Patsy Braxton
1977-78	Charles Holcombe	1976-77	Harold Nixon
1975-76	Gerald T. Bird	1974-75	William Mackie, Jr.
1973-74	Robert Boudreaux	1972-73	Eleanor Morris
1971-72	Lawrence Allen	1970-71	William M. Geer
1969-70	WC. Blackwell		



2020-2021 Executive Board

NAME	POSITION	COLLEGE/FIRM
Kamesia House	President	Fayetteville State University
JD Gibbs	President Elect	Lenoir Community College
Rachel Cavanaugh	Past President	Cape Fear Community College
Tracy Rapp	Vice President	Haywood Community College
Sharon Oliver	Treasurer	North Carolina Central University
Nadine Ford	Secretary	Durham Technical Community College

2020-2021 Chairs

NAME	POSITION	COLLEGE/FIRM
Ann Peacock	Fall Conference	Wake Technical Community College
Kendra Myers	Spring Conference	Surry Community College
Zilma Lopes	Budget and Finance	Robeson Community College
Jenelle Handcox	Membership	University of North Carolina Pembroke
Aesha Greene	Diversity/Global Issues	University of North Carolina Chapel Hill
Rachelle Feldman	Legislative Advisory	University of North Carolina Chapel Hill

2020-2021 Professional Advancement & Training

NAME	POSITION	COLLEGE/FIRM
Brian Blackburn	New Aid Officers (co-chair)	University of Mount Olive
Lee Bray	New Aid Officers (co-chair)	Pitt Community College
Monty Hickman	Intermediate Aid Officers	NC Community College System Office
Amanda Buchanan	Training Webinars	Western Carolina University
Biz Daniel	Professional Affiliates	ScholarNet
DeOndra Simmons	Publicity & Publications	Fayetteville State University
Cedric Barksdale	Technology Task Force	North Carolina State University
Rodney Walton	Site Selection	PNC Bank
Kevin Lineberry	State & High School Relations	NC State Education Assistance Authority
Cheryl Sauls	State Agency Liaison	NC State Education Assistance Authority



Conference Committee

Jennifer	Archer	Financial Aid Technician	Catawba Valley Community College
Cedric	Barksdale	Director of Athletics Financial Aid	North Carolina State University
Lee	Bray	Director of Financial Aid	Pitt Community College
Amanda	Buchanan	Assistant Director of Financial Aid	Western Carolina University
Rachel	Cavanaugh	Director of Financial Aid	Cape Fear Community College
Biz	Daniel	Regional Vice President	Scholarnet
Aesha	Greene	Senior Assistant Director of Financial Aid	UNC-Chapel Hill
Kamesia	House	Executive Director of Scholarships & Financial Aid	Fayetteville State University
Shannon	Jones	Assistant Vice President	Inceptia
Janee	Knippenberg	AVP, Campus Relations Manager	PNC Bank
Katrina	Lee	Director of Financial Aid	University of Mount Olive
Brian	Lewis-Hardy	Compliance Specialist	My Computer Career
Sharon	Oliver	Director of Financial Aid	North Carolina Central university
Ann	Peacock	Associate Dean, Financial Aid	Wake Technical Community College
DeOndra	Simmons	Student Services Specialist	Fayetteville State University
Nicki	Spang	Director, Relationship Management	Sallie Mae
Wanda	White	Retired	





