**NCASFAA Spring 2021 Conference  
 AGENDA**

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| **Tuesday April 6, 2021** |  |
| 10:00 – 11:00 | New Financial Aid Officer Training |
| 11:30 –11:45 | Welcome/Business Meeting |
| 11:45 –12:00 | Charity |
| 12:00 –1:00 | Keynote Speaker |
| 1:00 –1:30 | State Update – NCSEAA |
| 1:30 –2:30 | Washington Update – NASFAA |
| 2:30 –3:00 | Professional Affiliates |
| 3:00 –4:00 | RDS State Grant |
| 4:00– 5:00 | Sector Caucuses |
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| **Wednesday April 7, 2021** |  |
| 8:30 – 9:00 | Trivia |
| 9:00-10:00 | Professional Judgment-Best Practices |
| 10:00 – 11:00 | Business Manners and Etiquette |
| 11:00 – 12:00 | Taking your mask off at the end of the day: How to care for yourself as the pandemic continues |
| 12:00 – 1:00 | Professional Affiliates |
| 1:00 – 2:00 | Introduction to the 2020 Tax Forms and Changes to the Tax Code |
| 2:00 – 3:00 | CARES/ HEERF Roundtable Discussion |
| 3:00– 4:15 | Verification: Challenging Questions and Scenarios |
| 4:15 –5:15 | Virtual BINGO |
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| **Thursday April 8, 2021** |  |
| 8:30 –9:00 | Trivia |
| 9:00 –10:00 | Federal Update—FSA |
| 10:00 –10:30 | SASFAA Update |
| 10:30 –12:00 | Closing Session |

Updated: 3/16/2021