

NCASFAA'S INTERMEDIATE AID WORKSHOP

Painting Your Financial Aid Masterpiece



Tuesday, February 28, 2023-Wednesday, March 1, 2023

Begins: 8:30 am Tuesday

***Union Station Rm: 527
502 Front Street, Front & Red Cross***



Greetings NCASF AA!

Welcome to the Spring 2023 Intermediate Aid Workshop. We are so glad you have decided to join us for a few days of networking, learning, and growing! We have some amazing sessions lined up for you over the next couple of days and we hope that you find them fruitful. Please take the time to get to know those colleagues you may not have met before and reconnect with those you may not see every day!

There are a few breaks scheduled throughout the next couple of days, but please feel free to step out (quietly) as you need to. As a courtesy to your fellow participants, please make sure your cell phones are on silence or vibrate.

As with anything else, you will get out of this what you point into it, we encourage you to be engaged during the next few days. I can't stress enough how important it is to connect with your colleagues, ask questions, get business cards, and more! This is the time to learn from one another and leave more knowledgeable or with a few more nuggets of information than when we arrived.

Finally, if you have any questions or concerns, please do not hesitate to let us know! We are here to make sure you have an amazing workshop! We are glad you have joined us!

Sincerely,



Michelle Hemmer
2022-2023 NCASF AA President



Lori Lewis
2022-2023 NCASF AA Vice President

*Director's Summit Power Points will not be posted on the NCASFAA website but can be emailed upon request to any Director's Summit participant.

NCASFAA Spring 2023 Director's Summit AGENDA

Tuesday, February 28, 2023	Event	Individual(s)
8:30	Check-In	
9:00-9:15	Welcome	Lori Lewis, Senior Associate Director of Operations & Compliance
9:15-10:30	Ice Breaker	Bill Ayers, Head of Campus Development, College Ave Student Loans
10:30-10:45	Break	
10:45-11:30	Getting Involved	Michelle Hemmer, NCASFAA President & Program Manager, NCSEAA
11:35-12:40	Five Ways to Support Your Director	Bruce Blackmon, Director of UNCC
12:40-2:00	Lunch- On Your Own	
2:00-3:00	Succession Planning	Cape Fear Community College HR Department
3:00-4:30	Paint & Chat @ the Hotel	Tiffany Youngblood & Lori Lewis
Evening	Dinner- On Your Own	
Wednesday, March 1, 2023		
7:00-8:45	Breakfast-Embassy Suites Hotel Guest	
9:00-10:30	Self-Care Session	Qadeerah Rasheed-Brown MPH, MSHE, MA, Instructor: Health & Fitness & Health & Physical Education/Sociology/ACA
10:30-10:40	Break	
10:40-11:40	Administrative Capability	Dana Kelly, Vice President of Professional Development & Institutional Compliance, NASFAA
12:00-1:00	Break & Lunch- Catered by Mission BB Q	Sponsored By: Earnest & College Ave (Thank You)
1:00-2:00	Cash Management	Dana Kelly, Vice President of Professional Development & Institutional Compliance, NASFAA
2:00-3:00	COA & New Rules	Dana Kelly, Vice President of Professional Development & Institutional Compliance, NASFAA
3:00	Closing Remarks	Michelle Hemmer, NCASFAA President, Program Manager, NCSEAA

Session Descriptions:

Getting Involved, *Michelle Hemmer, NCASFAA President, Program Manager, NCSEAA*

Getting involved is the most important way to help maximize your career. There are many ways to get involved whether at the state, regional, or national levels. This session will tie all three components together for you.

Five Ways to Support Your Director, *Bruce Blackmon, Director of Financial Aid at UNCC*

Everyone wants to be a leader. You get to make the big decisions. Sometimes you get the credit when things go well, you always get the blame when things go wrong. Great financial aid staff are as important as great directors. Research shows that great staff can influence an organizations effectiveness by as much 80%. In this session learn ways to support your director an make your team effective while becoming a leader in training!

Let's Talk Self -Care, *Qadeerah Rasheed-Brown MPH, MSHE, MA, Instructor: Health & Fitness Science & Health and Physical Education/ Sociology/ ACA, Fayetteville Technical Community College*

Chronic stress triggers a range of physical and mental health symptoms. Physically, stress weakens the immune system and increases susceptibility to illness. Stress also exacerbates pain and reduces physical stamina and diminishes overall health. Finding time for self- care is important and necessary for workplace productivity. This interactive workshop will help emphasize the importance of selfcare. We will discuss and explore simple relaxation techniques to help you curb anxiety, release muscle tension, and eliminate stress.

Administrative Capability, *Dana Kelly, Vice President of Professional Development & Institutional Compliance, NASFAA*

Administrative capability is at the heart of the Title IV regulations, encompassing many of the measures of an institution's Title IV eligibility and sets the stage for compliance needs. Demonstrating administrative capability involves virtually every office within an institution, making compliance a campus-wide commitment and responsibility. This session looks requirements within the aid office and those that cut across offices, along with potential ramifications of noncompliance.

Cash Management, *Dana Kelly, Vice President of Professional Development & Institutional Compliance, NASFAA*

As you consider advancement within the profession, this session highlights the “behind the curtain” needs of cash management on your campus. This session will define cash management. Discussion will revolve around and provide requirements in requesting and returning funds, disbursements, credit balances, notification, and authorizations.

COA & New Rules, Dana Kelly, Vice President of Professional Development & Institutional Compliance, NASFAA

FAFSA Simplification created several new requirements and changed how certain components are now handled in the 23-24 award year. This session will recap those changes and dig into some of the nuances as identified in questions NASFAA has received from your colleagues.

Session Speakers



The Financial Aid industry is constantly changing. It is important to stay abreast of these changes. We appreciate all our amazing speakers for their wealth of knowledge! Please take the time to get to know these individuals during the workshop. I promise they are some of the best in the Financial Aid industry. 😊

Dana Kelly

Dana Kelly currently serves as the vice president of professional development and institutional compliance for the National Association of Student Financial Aid Administrators (NASFAA). In this role she oversees all products and services assigned to the training and regulatory assistance and certification and credentialing departments, supervises DC-based and remote training staff, manages the annual Leadership & Legislative Conference & Expo, and develops session content for NASFAA's national conference. As a member of NASFAA's executive team, she is instrumental in ensuring NASFAA is working toward the vision, mission, and goals established by NASFAA's Board of Directors. Prior to working at NASFAA, she held positions at Nelnet Diversified Solutions as a national trainer, at Nelnet as a regional director, and at High Point University as the director of student financial planning. She holds a Bachelor of Science in justice and policy studies from Guilford College, a master's degree from University of Phoenix in organizational management, and master's in public administration from the University of North Carolina at Greensboro. Dana also has the honor of being a Past NCASFAA President!



Bruce Blackmon

Director of Financial aid at UNC-Charlotte and has been in the financial aid professional over 28 years. Bruce has helped thousands of students in his career and enjoys the challenge of the ever-changing world of federal regulation. He earned his undergraduate degree from Coker College and a graduate degree from UNC Pembroke. Bruce is originally from Hartsville, South Carolina and always on the road between Laurinburg, NC and Charlotte. His wife is Nurse Practitioners with the Carolinas Hospital System.



Quadeerah Rasheed-Brown, MPH, MSHE, MA

Ms. Qadeerah Rasheed-Brown has been an instructor at Fayetteville Technical Community College since 2004. She teaches classes in the PE, Health and Fitness Science, ACA and Sociology Departments. She has a Master of Science Degree in Public Health, Health Education, and a Master of Arts Degree in Sociology. She has done numerous speaking engagements on the importance of selfcare, meditation, exercise, and stress relief for both employees and students. She served in the United States Army Reserves until 2019 as a Human Resource Specialist and a Chaplain's Assistant. She is originally from Chicago, Illinois but has been in Fayetteville for many, many, many..... years. She has four adult children who were born and raised in Fayetteville: and one granddaughter.



Michelle Hemmer, MBA

The Forgivable Loans Higher Education Program Manager with North Carolina State Education Assistance Authority. Michelle has been in higher education for about 12 years. During her time in higher education, she has served in several different capacities. At North Carolina Wesleyan College, where she began her career, she served as a Financial Aid Counselor. In 2012 she joined William Peace University as their Financial Aid Advisor/Loan Coordinator. Throughout her time at William Peace University, she eventually was promoted to the Director of Financial Aid. She served as the Director of Financial Aid for about 4 years before she joined NCSEAA. She has been actively involved in the North Carolina Association of Student Financial Aid Administrators (NCASFAA), currently serving as president. Outside of work Michelle likes to spend time with her family and friends.



Lunch Sponsors

We can never thank our amazing sponsors enough for all of their support to NCASAA. We couldn't have done the Director Summit & Intermediate Aid Workshop without them! Again, thank you for all of your support to NCASFSA, our board, and the work you do every day with our Financial Aid Administrators! Please take the time to mix and mingle with our sponsors!

Wednesday Lunch:

