

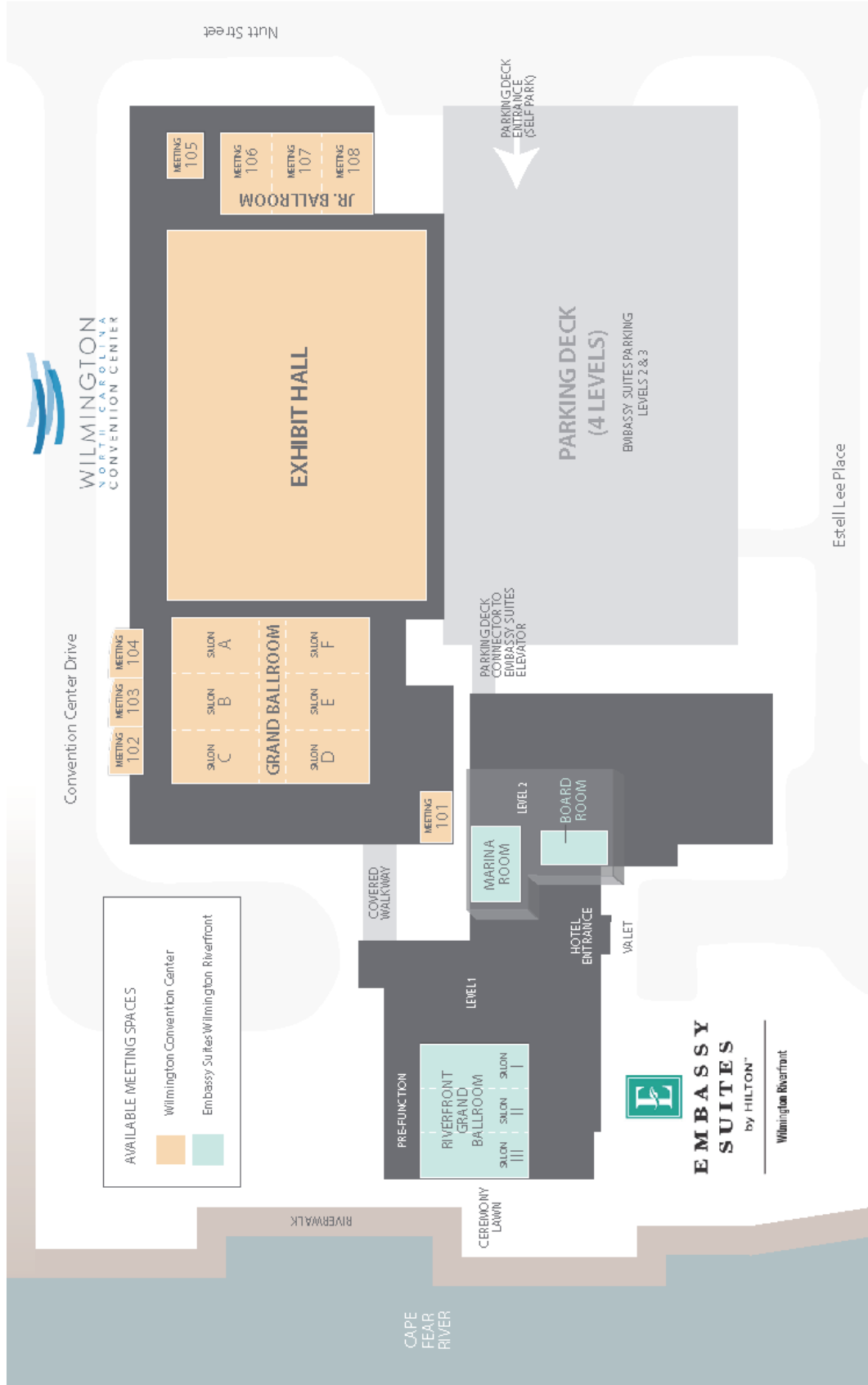
# NCASFAA FALL CONFERENCE



**NOVEMBER 7-10, 2021**

Embassy Suites by Hilton Wilmington Riverfront  
9 Estell Lee Pl, Wilmington, NC 28401

**PRESENTED BY GRAPHIK UNION**





## CONFERENCE INFORMATION

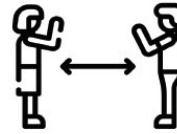
### PREVENT THE SPREAD OF COVID 19



**Wash your hands.**



**Wear a mask.**



**Stay 6 feet from others.**

Masks are required in all inside spaces.

### NAME BADGES

Wear your name badges at all conference functions. If you misplace your name badge, notify a volunteer at the NCASFAA registration desk. If you received a neck wallet at a prior NCASFAA conference, bring it with you.

### MEALS AND SPECIAL DIETARY ACCOMMODATIONS

See Rachel Cavanaugh.

### PROFESSIONAL AFFILIATES

Take the opportunity to show your appreciation to the professional affiliates for their continued support and contributions to NCASFAA.

### WI-FI NETWORK CONVENTION CENTER

Network: FinancialAid

Password: financial21

### SHARE YOUR FUN ON SOCIAL MEDIA!

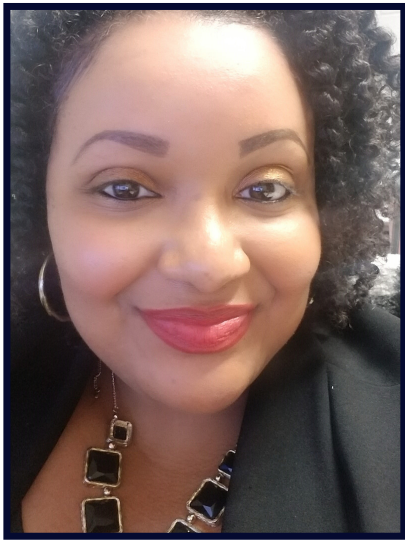
**#NCASFAAReunited**

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# NCASF<sup>AA</sup> Scholarship

★★★★

- Two awards per academic year.
  - One Laptop will be awarded to a college-bound high school senior.
  - One scholarship up to \$1,000 will be awarded to a continuing student enrolled in an NC college or university.
- The application will open in January 2022 and will close in March 2022.
- Donations will be accepted at the Fall Conference as well as on [www.ncasfaa.com](http://www.ncasfaa.com)
- **Help us give this scholarship a name!**
  - **Name suggestions will be collected and voted on during the Fall Conference.**



**Welcome Back NCASFAA!** We are excited that you are joining us for our 1st in-person conference since the pandemic started and we are happy to see each of you here at the beautiful **Wilmington Riverfront**. Our theme for the fall conference is **“Welcome Back”** as we will be reunited and it will feel good...I promise!

The Conference Committee has worked diligently to put together a jam-packed program for this conference filled with educational and informative training sessions, roundtable discussions, panels, and coupled with some well-deserved fun times.

It is our goal to offer you a welcoming and relaxing learning environment where you can gain knowledge on everything from professional judgment to conducting student outreach using TikTok to interpreting taxes, conflicting information, and much, much more. Please take some time to go through this conference program guide to learn more about the sessions we are offering and other fun-filled activities that we have planned for you.

### **What Should You Do While You Are Here:**

**Stop by a Vendor Booth:** Visit our vendor area and show some love to our professional affiliates who continue to support the financial aid profession and NCASFAA.

**Shop Our Silent Auction:** Stop by our silent auction and charity area to learn more and donate to the new NCASFAA Scholarship Fund.

**Learn More about NCASFAA:** Speak to a NCASFAA Board Member to learn more about training opportunities, volunteering, serving on the board, nominating someone for one of our distinguished awards, and other ways to contribute to our profession.

**Party Like It's 1999:** We hope to see you at Tuesday night's banquet for our Welcome Back family reunion style party filled with good food, dancing, and much-needed fellowship with your peers.

**Explore Downtown Wilmington:** The waterfront downtown region is where the action is in Wilmington. Downtown Wilmington is steeped in history, filled with attractions, and offers all the enticing restaurants and shops of a major city, while retaining its small-town coastal charm.

### **Network & Have Fun!!!!**

We hope you enjoy your time at the conference and know that we are here to serve YOU! If there is anything that we can do to make your stay and conference experience better, please make sure to let someone from the Conference Committee and/or Executive Board know.

See you soon!!!

**Zilma Lopes, NCASFAA President**



# KEYNOTE SPEAKER

## JAIRO MCMICAN



**Jairo (Hi-rrow) McMican** we/he/him/his has spent the last 15+ years working in higher education split between academic and student services at two different universities, University of North Carolina-Asheville and North Carolina Central University; and two community colleges, Durham Technical Community College and Central Carolina Community College. Mr. McMican currently has a split role serving as the Dean of Student Learning at Central Carolina Community College (CCCC) and The Director of Equity and Pathways for the North Student Success Center. Jairo is currently working on his Ed.D. in Adult and Community College Education at North Carolina State University with a focus on Organizational and Cultural Change. He earned a Master's Degree in Strategic Leadership and a Bachelor's Degree in Psychology. Jairo is a 2016 graduate of the North Carolina Community College Leadership Program. Mr. McMican was also a 2019 Achieving the Dream Fellow, 2020 Belk Center Fellow, and a 2021-2022 Education Design Lab Designer in Residence and currently serves on the editorial board for AACRAO's Strategic Enrollment Management. Mr. McMican has facilitated numerous well received state and regional presentations on various topics in leadership, equity, enrollment management, advising, and education.

# SPEAKERS

## KATHRYN MARKER



Kathryn Marker is Director of Grants, Training and Outreach at the North Carolina State Education Assistance Authority. Before joining NCSEAA in 2014, Kathryn taught several courses in the teacher preparation program at North Carolina State University, and previously worked as a high school teacher. Kathryn has a Ph.D. in Educational Evaluation and Policy Analysis from North Carolina State University and holds degrees from Georgia State University and Miami University (Ohio). At NCSEAA her division is responsible for Higher Education programs and training, FAFSA and college access outreach, as well as K12 financial aid to students in nonpublic schools.

## BRENT TENER



Brent Tener currently serves as Executive Director of Financial Aid and Scholarships at Vanderbilt University and has worked in financial aid for almost 30 years. He has presented numerous times at national, regional and state associate conferences, and was one of the main architects of Vanderbilt's current need-based financial aid program, Opportunity Vanderbilt. Prior to Vanderbilt, Brent worked at Wichita State University in Admissions and in Financial Aid.

Brent graduated from Wichita State University with a B.A. in Political Science and a M.Ed. in Counseling, with an emphasis in Higher Education Administration. He currently serves as the National Chair for the National Association of Student Financial Aid Administrators (NASFAA).

He and his wife, Stacy, have been married for thirty years and have two sons. Mitchell is a senior at TCU and Bryson is a sophomore at the University of Georgia.

# SPEAKERS

## BENEDICT A. DORSEY



Benedict A. Dorsey, D.Th., was born and raised in Baltimore, Maryland. He was honorably discharged from the U.S. Army as a Captain (p) after having graduated from Loyola University of Maryland with a Bachelor of Arts. He later went on to achieve a Master of Fine Arts from Full Sail University and both his Master of Theology and Doctor of Theology from Andersonville Theological Seminary. Prior to joining Federal Student Aid as a Training Officer, he served students as a Financial Aid Administrator for more than 34 years at proprietary schools, community colleges, private, public, and historically Black institutions. In his spare time Benedict assists a Baltimore based ministry with motivational speaking, outreach endeavors and self-enrichment workshops. His first book was published this year, "B.A.D. Talking but Saying Good Stuff." His career motto is "Do all you can to make a higher education possible for all students while protecting the interest of the institution."



# CONFERENCE AGENDA

## PRE-CONFERENCE

*Sunday November 7, 2021*

- 12:00 pm – 12:30 pm •••••••• New Aid Officer Training Workshop Registration **(Convention Center)**
- 12:30 pm – 5:00 pm •••••••• New Aid Officer Workshop **(Salon D)**
- 1:00 pm – 3:00 pm •••••••• Conference Committee Meeting
- 2:45 pm – 3:15 pm •••••••• Refreshment Break
- 3:00 pm – 5:00 pm •••••••• Executive Board Meeting **(Salon E)**  
Affiliates Setup, Charity Setup
- 6:30 pm – 8:00 pm •••••••• Dinner by Invitation – Executive Board, Conference Committee, NAO Instructors **Marina Room**

## DAY 1

*Monday November 8, 2021*

- 8:00 am – 9:00 am •••••••• Professional Affiliates and Charity Set-up **River Concourse**
- 8:00 am – 11:45 am •••••••• **Conference Registration (Convention Center)**
- 8:30 am – 11:45 am •••••••• NAO Workshop, Day 2 **(Salon D)**
- 9:00 am – 12:00 pm ••••••~ Professional Affiliates and Charity Area Open **River Concourse**
- 12:00 pm – 2:00pm ••••~ Opening Luncheon & General Session **Grand Ballroom**
- 2:00 pm – 2:15 pm ••••~ Transition Break
- 2:15 pm – 4:00 pm ••••~ NASFAA Update
- 4:00 pm – 4:15 pm ••••~ Refreshment Break
- 4:15 pm – 5:00 pm ••••~ Sector Meetings  
Two-Year Public **(Salon D)**  
Four-Year Public **(Salon E)**  
Four-Year Private **(Salon F)**  
Proprietary **(MR106)**  
Professional Affiliates **(MR107)**
- 5:00 pm ••••~ Dinner on Your Own

**DAY 2***Tuesday November 9, 2021*

6:00 am -8:00 am	••••••••	<b>Made to order breakfast (provided by Embassy Suites)</b>
8:45 am – 9:30 am	••••••••	General Session – Verification (Federal Trainer) <b>(Grand Ballroom)</b>
		<b><u>Concurrent Sessions</u></b>
9:45 am – 10:30 am	••••••••	State Grants Interface – Traci Mitchell, CFI <b>(Salon D)</b>
		Taxes: Interpreting Returns and Verification <b>(Salon E)</b>
		SAP <b>(Salon F)</b>
		VA Resources <b>(MR 106)</b>
		Default Prevention <b>(MR 107)</b>
10:30 am – 10:45 am	••••••••	Transition Break
10:45 am – 11:30 am	••••~•••	General Session – Conflicting Information (Federal Trainer) <b>(Grand Ballroom)</b>
11:30 am – 1:00 pm	••••~•••	Lunch <b>Grand Ballroom</b>
1:00 pm – 2:15 pm	••••~•••	General Session – Professional Judgement (Federal Trainer) <b>(Grand Ballroom)</b>
		<b><u>Concurrent Sessions</u></b>
2:30 pm – 3:15 pm	••••~•••	Co-Existing in a Pandemic: How to Support our High Schools/Families <b>(MR 106)</b>
		DACA Students <b>(MR 107)</b>
		FWS: Where do your Student Work? Panel Session <b>(Salon D)</b>
		How America Pays for College- Families' Experience in the Pandemic <b>(Salon E)</b>
		FERPA Basics <b>(Salon F)</b>
		<b><u>Concurrent Sessions</u></b>
3:30 pm – 4:15 pm	••••~•••	R2T4 <b>(MR 106)</b>
		Working During a Pandemic: FA Panel on What Does and Does Not Work in Our Office <b>(MR 107)</b>
		Outreach in TikTok World: How to Engage Students Using Mailings, Call Campaigns, and Social Media <b>(Salon D)</b>
		State Grants Interface – Traci Mitchell, CFI <b>(Salon E)</b>
6:30 pm – 8:00 pm	••••~•••	<b>Dinner Banquet Embassy Suites Riverfront Grand Ballroom</b>
8:00 pm – 11:00 pm	••••~•••	Dance

**DAY 3***Wednesday November 10, 2021*

7:30 am -8:30 am	••••~•••	Breakfast <b>Grand Ballroom</b>
8:30 am – 12:00 pm	••••~•••	Charity Presentation, Federal Update, State Update, and Closing Business Session

# PRESENTATION DESCRIPTION AND PRESENTER INFORMATION

## DAY 2

Tuesday November 9, 2021

8:45 am – 9:30 am •••• **GENERAL SESSION- VERIFICATION**

*Speaker: Federal Trainer*

9:45 am – 10:30 am •••• **STATE GRANTS INTERFACE (SALON D)**

*Speaker: Traci Mitchell, CFI*

*Moderator: Pat Whitfield, UNCW*

In this session, Traci Mitchell from CFI will offer basic and advanced information about our NC State Grants System and interface. Attendees will also have a chance to ask questions and will leave with a better understanding of North Carolina state grants and awarding.

### **SO, YOU WANT TO TALK ABOUT TAXES: INTERPRETING RETURNS AND VERIFICATION (SALON E)**

*Speaker: Andy Frye, Pronto Tax School*

*Moderator: Rick Gallagher, Ascent*

This session will offer basic information on interpreting tax returns, as it relates to the FAFSA form and verification. Our speaker will also leave ample time for a questions and answers session for attendees.

### **SATISFACTORY ACADEMIC PROGRSS (SALON F)**

*Speaker: Bruce Blackmon, UNCC*

*Moderator: Tim Young, Earnest*

Bruce Blackmon will give an overview of SAP (Satisfactory Academic Progress), including basic and intermediate level information. There will also be time for attendees to answer questions related to SAP.

### **VETERAN RESOURCES (MR 106)**

*Speaker: Rachel Cavenaugh, CFCC, Tracy Rapp Haywood CC*

*Moderator: Dan Dreves, Ocelot*

Our VA Resources Panel will provide attendees with information to assist active duty and veteran students on college campuses. Attendees will hear from various campuses across the state and will have a chance to discuss needs and solutions.

### **DEFAULT PREVENTION: PRECAUTIONS AND PREPARATION...YES, REPAYMENT IS REALLY HAPPENING THIS TIME! (MR 107)**

*Speaker: Shannon Jones, Inceptia*

*Moderator: Shannon Witherow, UNC*

The pandemic continues and the CARES Act that has afforded some relief to all student loan borrowers by bringing them current and eliminating the need for payments has been extended until January 2022. As the resume repayment date draws closer, borrowers and schools will be dealing with a much different landscape than has been seen in past trends. Unlike any other time in loan repayment history, understanding the ramifications of a mass resume repayment date on student loans can help you understand the impact it may have on your borrowers and your school. This in-depth session will talk about the challenges this presents for students and schools along with recommendations on steps to take to ease the strain.

10:45 am – 11:30 am ••• **GENERAL SESSION- CONFLICTING INFORMATION**

*Speaker: Federal Trainer*

1:00 pm – 2:15 pm •••• **GENERAL SESSION- PROFESSIONAL JUDGEMENT**

*Speaker: Federal Trainer*

2:30 pm – 3:15 pm •••• **CO-EXISTING IN A PANDEMIC: HOW TO SUPPORT OUR HIGH SCHOOL COUNSELORS AND FAMILIES FROM A TO Z (MR 106)**

*Speaker: Dr. Sharon Oliver, NC Central University; Heather Craven, School Counselor Ashley HS; Veronica Tapia, UNCW College Advising Corps; Amy Denton CFI*

*Moderator: Concepta Williamson, Citizens Bank*

COVID-19 has changed the way we work with our students, families, and other education professionals. For many of us, this conference is the first time we've seen so many colleagues in about 18 months. At the same time, our communities need information more than ever – how can we ensure that they receive it? And all the while taking care of our own offices and employees? This panel will bring together high school counselors and financial aid administrators to talk about how we can co-exist, work together, and support each other during this difficult and complicated time.

### **PAYING FOR COLLEGE FOR DOCUMENTED, UNDOCUMENTED, AND MIXED STATUS STUDENTS (MR 107)**

*Speaker: Zoom with Dr. JuanEs Ramirez, CFI*

*Moderator: Kevin Holman, Campus Logic*

Attendees will learn about the free resources and initiatives College Foundation of North Carolina has for Spanish-speaking families across the state. Participants will be encouraged to share their most up-to-date resources to support in their communities as well as engage in pláticas or conversations related to paying for college, as it relates to working with immigrant students with special circumstances.

### **FEDERAL WORK STUDY: WHERE DO YOUR STUDENTS WORK? (SALON D)**

*Speaker: Crystal Smith, BLCC; Madison Vance, Lees McRae*

*Moderator: Shannon Jones, Inceptia*

Federal Work Study – we all have it! Let's talk about where our students work, both on campus and in the community. This panel will bring together multiple campuses from across the state, and provide attendees with ideas about students and FWS. We'll also have time to chat and discuss what's working and what is not, as many students rely on this funding to make their way through college, and many colleges rely on these students to get work done.

### **HOW AMERICA PAYS FOR COLLEGE- FAMILIES' COLLEGE EXPERIENCE IN THE PANDEMIC (SALON E)**

*Speaker: Nicki Spang, Sallie Mae*

*Moderator: David Cooper, CMD Outsourcing Solutions*

This past year has been like no other. Join us for a discussion of findings on "How America Pays for College 2021" – Sallie Mae's national research study. We'll explore the effects of the pandemic on college choice, families' attitudes toward a college education, their decisions about how to cover college costs and the role of online learning in the overall college experience.

## YOU CAN'T SAY THAT! LET'S TALK FERPA BASICS (SALON F)

**Speaker:** Amanda Buchanan, Blue Ridge Community College

**Moderator:** Janee Knippenberg, PNC

You can't say that! Well what can I say, then? FERPA affords parents the right to have access to their children's educational records. But what can you tell a parent? When do you need a release? What's personally identifiable information? Is that protected information? Do you know your school's policy? Join us for a not-so-deep dive into FERPA—what it is, what it isn't, and how you can make sure student information is protected and you're in compliance.

3:30 pm – 4:15 pm •••• **R2T4 (MR 106)**

**Speaker:** Lori Felumlee, UNCW

**Moderator:** Andy Weaver, KHEAA

This session will go over R2T4 basics and compliance issues. The audience will have time to ask the presenter questions and have discussion.

## WORKING DURING A PANDEMIC: A PANEL ON WHAT WORKS AND WHAT DOESN'T IN OUR OFFICES (MR 107)

**Speaker:** Dr. April Query, CFI, Fred Holding UNCW, Rachel Cavanaugh CFCC

**Moderator:** Kathleen Roebuck, Cogfin

These past 18 months have affected all of us – staff, students, families, communities – and our offices are no exception. How do you support your staff and take care of yourself at the same time? What is working in your offices, whether remote or in-person? Join us as we discuss ways that we are supporting our staff, issues that we've faced, what's working, and what isn't. We invite attendees to join us in this discussion and we navigate this together.

## OUTREACH IN TIKTOK WORLD: HOW TO ENGAGE STUDENTS USING MAILINGS, CALL CAMPAIGNS, AND SOCIAL MEDIA (SALON D)

**Speaker:** Amy Denton & Brittany Privott, CFI; Sonya Johnson CFCC; Tim Young, Earnest

**Moderator:** Nicki Spang, Sallie Mae

How we connect with students has changed these past 18 months. Students engage with social media, and not having them in-person has required that many of us to jump into the world of social media, communicating with students through Facebook Live, Instagram Stories, and TikTok. At the same time, we have many students in our state with no or slow internet, and we have learned that mass mailings may be the best way to reach them. Join this panel to hear what we are doing across our state and take part in a discussion on engaging students during and after a pandemic.

## STATE GRANTS INTERFACE (SALON E)

**Speaker:** Traci Mitchell, CFI

**Moderator:** Amanda Buchanan, Blue Ridge CC

In this session, Traci Mitchell from CFI will offer basic and advanced information about our NC State Grants System and interface. Attendees will also have a chance to ask questions, and will leave with a better understanding of North Carolina state grants and awarding.

## PROFESSIONAL AFFILIATES

NCASFAA wishes to thank the following Professional Affiliates for providing financial support to the association this year. Please visit with the vendors, and get to know them on a professional and personal basis to create a rapport. They have products and services to offer in support of the job you do on your campus.



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## 2021-22 EXECUTIVE BOARD

NAME	POSITION	COLLEGE/FIRM
Zilma Lopes	President	Robeson Community College
Michelle Hemmer	President Elect	NCSEAA
Kamesia House	Past President	Fayetteville State University
Amanda Buchanan	Vice President	Blue Ridge Community College
Lee Bray	Secretary	Pitt Community College
Sharon Oliver	Treasurer	North Carolina Central University
Tamara (Nikki) Glaspie	Treasurer-Elect	Cape Fear Community College

## 2021-22 CHAIRS

NAME	POSITION	COLLEGE/FIRM
Rachel Cavenaugh	Fall Conference	Cape Fear Community College
Deborah Kauba	Spring Conference	Robeson Community College
Shavvon Gladden	Budget and Finance	Winston Salem State University
Sherlock McDougald	Membership	Edgecombe Community College
Krista Ringler	Legislative Advisory	North Carolina State University
Jamie Pendergrass	2 yr. Public Sector Representative	N.C. State University
Karen King	Proprietary Representative	Lees-McRae College
Jennifer Archer	2 yr. Public Sector Representative	Catawba Valley Community College
Brian Lewis-Hardy	Proprietary Representative	My Computer Career

## 2021-22 CHAIRS

NAME	POSITION	COLLEGE/FIRM
Tiffany Youngblood	New Aid Officers	Fayetteville Tech Community College
Ronnette King Hamilton	Intermediate Aid Officers	A&T University
April Query	Professional Affiliates	College Foundation Inc (CFI)
Sayward Cabe	Publicity & Publications	Southwestern Community College
Cedric Barksdale	Technology Task Force	North Carolina State University
Brian Lewis-Hardy	Technology Task Force	My Computer Career
Nicki Spang	Site Selection	Sallie Mae
Brittany Privott	State & High School	College Foundation Inc (CFI)
Shawn Henderson	State Agency Liaison	NCSEAA

## CONFERENCE COMMITTEE

NAME	POSITION	COLLEGE/FIRM
Cedric Barksdale	Dir. of Athletics & Financial Aid	North Carolina State University
Sayward Cabe	Director of Financial Aid	Southwestern CC
Rachel Cavenaugh	Sr. Director of Financial Aid	Cape Fear CC
Biz Daniel	Regional Vice President	Scholarnet
Nikki Glaspie	Asst. Director of Financial Aid	Cape Fear CC
Chandy Haskins	Financial Aid Advisor	Rowan-Cabarrus CC
Deborah Kauba	Asst. Director of Financial Aid	Robeson CC
Janee Kippenberg	AVP, Campus Relations Manager	PNC Bank
Zilma Lopes	Director of Financial Aid	Robeson CC
Sherlock McDougald	Director of Financial Aid	Edgecombe CC
Sharon Oliver	Director of Financial Aid	North Carolina Central University
April Query	CFNC Regional & Community Services Mgr.	College Foundation Inc.
Jennifer Thomas	Senior Asst. Director of Financial Aid	Western Carolina University
Tiffany Youngblood	Asst. Director of Financial Aid	Fayetteville Technical CC

# NCASFAA PAST PRESIDENTS

YEAR	NAME	YEAR	NAME
2020-21	Kamesia House	2019-20	Robert Muhammad
2018-19	Jamie Pendergrass	2017-18	Jason Johnson
2016-17	Andrea Simpson	2015-16	Joey Trogdon
2014-15	Cathy Shell	2013-14	Rachel Cavanaugh
2012-13	Bridget Ellis	2011-12	Kim Driggers
2010-11	Paul Coscia	2009-10	Lisa Koretoff
2008-09	Amy Berrier	2007-08	Tony Carter
2006-07	Rance Jackson	2005-06	Dana Kelly
2004-05	Sharon Oliver	2003-04	Bruce Blackmon
2002-03	Rose Mary Stelma	2001-02	Wanda White
2000-01	Lisanne Masterson	1999-00	Janet Nowicki
1998-99	Larry Garrison	1997-98	Kay Stroud
1996-97	William Cox	1995-96	Dan Klock
1994-95	Sally Dodd	1993-94	Jane Kanipe
1992-93	Joe Capell	1991-92	Betty Whalen
1990-91	Ann McAnear	1989-90	Dolores Davis
1988-89	Eileen Dills	1987-88	Shirley Kool
1986-87	Mary Garren	1985-86	Steve Brooks
1984-85	Louise Nowicki	1983-84	Linda Yokeley
1982-83	Carl Malpass	1981-82	Jim Stanley
1980-81	Jim Belvin	1979-80	Clifton Collins
1978-79	Patsy Braxton	1977-78	Charles Holocmbe
1976-77	Harold Nixon	1975-76	Gerald T. Bird
1974-75	William Mackie, Jr.	1973-74	Robert Boudreaux
1972-73	Eleanor Morris	1971-72	Lawrence Allen
1970-71	William M. Geer	1969-70	W. C. Blackwell

## NCASFAA'S DISTINGUISHED SERVICE AWARD RECIPIENTS:

2019	Dr. Sharon Oliver
2018	Rachel Cavanaugh
2017	Lisa Koretoff
2016	Deborah "Tolly" Tollefson
2014	Lisanne Masterson
2012	Amy Berrier
2009	Kay Stroud
2006	JoAnn Carreras
2004	Rose Mary Stelma
2002	Janet Nowicki
2002	Bill Cox
2001	Barbara McQueen
1999	Betty Whalen
1999	Dan Klock
1998	Curtis Whalen
1997	Lawrence Allen
1995	Steve Brooks
1991	Stan Broadway
1990	Duffy L. Paul
1989	Eleanor Morris





NORTH CAROLINA ASSOCIATION OF  
STUDENT FINANCIAL AID ADMINISTRATORS  
support@ncasfaa.com | www.ncasfaa.com

## SPECIAL THANKS to the following organizations for making the Fall 2021 Conference a success!

- ★ 2021-2022 Executive Board
- ★ 2021-2022 Fall Conference Committee & Chairperson, Rachel Cavanaugh
- ★ 2021-2022 Professional Affiliates
- ★ Catriona MacLean (Graduate of CFCC) – singing the National Anthem
- ★ New Hanover Sheriff's Department – Presentation of Colors
- ★ Jairo McCican – Keynote Speaker
- ★ Dr. Kathryn Marker – NCSEAA
- ★ Brent Tener – NASFAA
- ★ Benedict Dorsey – Federal Student Aid
- ★ NCASFAA Scholarship Committee: Amanda Buchanan, Jennifer Thomas, Janee Knippenberg, Brittani Cox, Dr. Sharon Oliver, Brittany Privott
- ★ Embassy Suites & Wilmington Convention Center Staff
- ★ All our session presenters!

"You have not lived today successfully until you have done something for someone who can never repay you" ~**John Bunyan.**

**We THANK YOU for your service to NCASFAA!!!!**

# CLOSING REMARKS

The Board and I truly thank you for attending the Fall 2021 Conference. We hope that you enjoyed the sessions, learned a lot, and was able to take away valuable information that will assist you when you return to your institution. We also hope that you had a good time with your peers, met new people and/or connected with old friends, created new memories, and had some much-deserved fun.

NCASFAA thanks you for your support of our professional affiliates and to our charity. If you have not done so yet and you find it in your heart to donate to the NCASFAA Scholarship, you can access the donation form on [www.ncasfaa.com](http://www.ncasfaa.com). Please also share with others who may want to support our charity and help us make students' educational dreams a reality.

Also, if you are or know a colleague who may be interested in volunteering for NCASFAA or serving on the NCASFAA Board, please complete the Volunteer Form or nominate yourself or your colleague when the nomination period opens up. We would love to have you as part of the team!

Lastly, please consider coming back for our Spring Conference, which will be held on April 3rd – 6th, 2022, at the sunny Wrightsville Beach. Please see the message below from the Spring Conference Chairperson regarding what she has lined up for you.

Safe travels and see you in April 😊

Zilma Lopes,  
2021-22 President

## SPRING CONFERENCE

*April 3-6, 2022 Wrightsville Beach, NC*



Looking forward to seeing all of you at the 2022 Spring NCASFAA Conference that will be held at the beautiful Holiday Inn Resort in Wrightsville Beach, NC. Please come prepared to have lots of fun as we will be having Beach Bingo, Scavenger Hunt, America Says Game (similar to family feud), a NCASFAA Luau and to top it off live entertainment... Can't wait to hear the waves crash and putting your toes in the sand with each other (socially distance).

Deborah Kauba  
2021-2022 Spring Conference Chair