



NCASFAA

**SPRING
2022
CONFERENCE:
A TASTE OF
FA PARADISE**

**APRIL 3-6, 2022
HOLIDAY INN RESORT
1706 NORTH LUMINA AVE.
WRIGHTSVILLE BEACH, NC
28480**

3rd Level

Service Elevator (to Ballroom)

Service Corridor

Causeway B

Masonboro

Airlie

Tidewater B

LUMINA BALLROOM

Causeway A

Tidewater A

Prefunction Concourse

Sunset Terrace

Banks Channel Boardroom

Motor Lobby Entrance

Lobby Entry

Check-in

Administrative Offices

Sales and Catering

Soundwatch

Video Arcade

KidSource VACATION CLUB

Sea Breeze

Turtlewatch

Oceanwatch

Trolley

Guest Activities Center

Indoor Pool (Level One)

Sunrise Terrace

To Pool Decks

Oceans Alcove

Stage

Buffet Area

Kitchen

OCEANS

Atlantic Ocean

To Outdoor Parking Area

Service Elevator (S)

Stairs (P, BC, CC, E, FP, R)

Compass Rose

Beach Umbrella Graphic

LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4, 5, 6 & 7	KEY
Parking	Motor Lobby	Registration Desk	Salon	E Elevator
Oceanfront Pool & Whirlpools	Parking	Administrative Offices	Guest Rooms	P Phones
Indoor Pool	Ball Room	Travley Shoppe Marketplace		BC Business Center
Beach Rentals	Security	Oceanfront Lobby		R Restrooms
Playground Area		Verandah Cafe		CC Coat Check
Volleyball Court		Gabby's Lounge		FP Fireplace
Lazy Dayz Bar & Grill		Kids Space		S Stairs
Kids Pool		Spa/Hotels Spa & Fitness Center		
Restrooms		Video Room Room		



Wrightsville Beach, NC



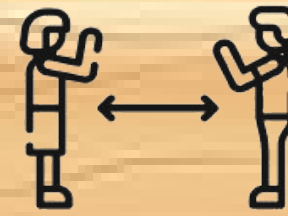
CONFERENCE INFORMATION



Wash your
hands.



Wear a
mask.



Stay 6 feet
from others.

PREVENT THE SPREAD OF COVID-19

NAME BADGES

Wear your name badges at all conference functions. If you misplace your name badge, notify a volunteer at the NCASFAA registration desk. If you received a neck wallet at a prior NCASFAA conference, bring it with you.

MEALS AND SPECIAL DIETARY ACCOMMODATIONS

See Deborah Kauba

PROFESSIONAL AFFILIATES

Take the opportunity to show your appreciation to the professional affiliates for their continued support and contributions to NCASFAA.

WI-FI NETWORK CONVENTION CENTER

Network: WRGNC

Password: No Password Needed

SHARE YOUR FUN ON SOCIAL MEDIA!



#NCASFAAOUROWNLITTLEISLAND



Welcome NCASFAA!

We are excited that you chose to join us at the beautiful *Holiday Inn Resort at Wrightsville Beach* for some much-needed professional development, relaxation, and fun. We are excited to present to you “*A Taste of Financial Aid Paradise*” our own little FA island. Since we are at the beach and yours truly is from the tropical, beautiful islands of Cape Verde, what better way to experience paradise and enjoy Wrightsville Beach than to bring the tropical islands to us.

The **Conference Committee** has worked diligently to put together a jam- packed program for this conference filled with educational and informative training sessions, roundtable discussions, and panels to include: *Director’s Summit (pre-conference workshop)*, *Intermediate Aid Officer Workshop (pre-conference workshop)* R2T4 new requirements from our new favorite Fed, *Technology sector sessions* for those desiring to expand your technical skills, and much, much more. Please take some time to go through this conference program guide to learn more about the sessions we are offering and other fun- filled activities that we have planned for you.

What Should You Do While You Are Here:

Stop by a Vendor Booth: Visit our vendor area and show some love to our professional affiliates who continue to support the financial aid profession and NCASFAA.

Shop Our Silent Auction: Stop by our silent auction and charity area to learn more about how you can contribute to the new NCASFAA Scholarship Fund.

Luau Dinner/Party: Join us at Tuesday night’s Luau-style banquet dinner filled with an island-inspired Chef’s choice dinner. After dinner, relax and enjoy some reggae & beach style music for our dancers. And if you are not a dancer, don’t worry...there will be plenty of games and activities to keep you busy.

Relax on the Beach: This vibrant beach town and walkable island offer great [shopping](#) spots at beach boutiques, surf shops and nearby open-air villages. Every day is an exceptional day on the island.

Learn More about NCASFAA: Speak to a NCASFAA Board Member to learn more about training opportunities, volunteering, serving on the board, nominating someone for one of our distinguished awards, and other ways to contribute to our profession.

Network & Have Fun!!!!

We hope you enjoy your time at the conference and know that we are here to serve YOU! If there is anything that we can do to make your stay and conference experience better, please make sure to let someone from the Conference Committee and/or Executive Board know.

Sincerely,

Zilma Lopes, NCASFAA President



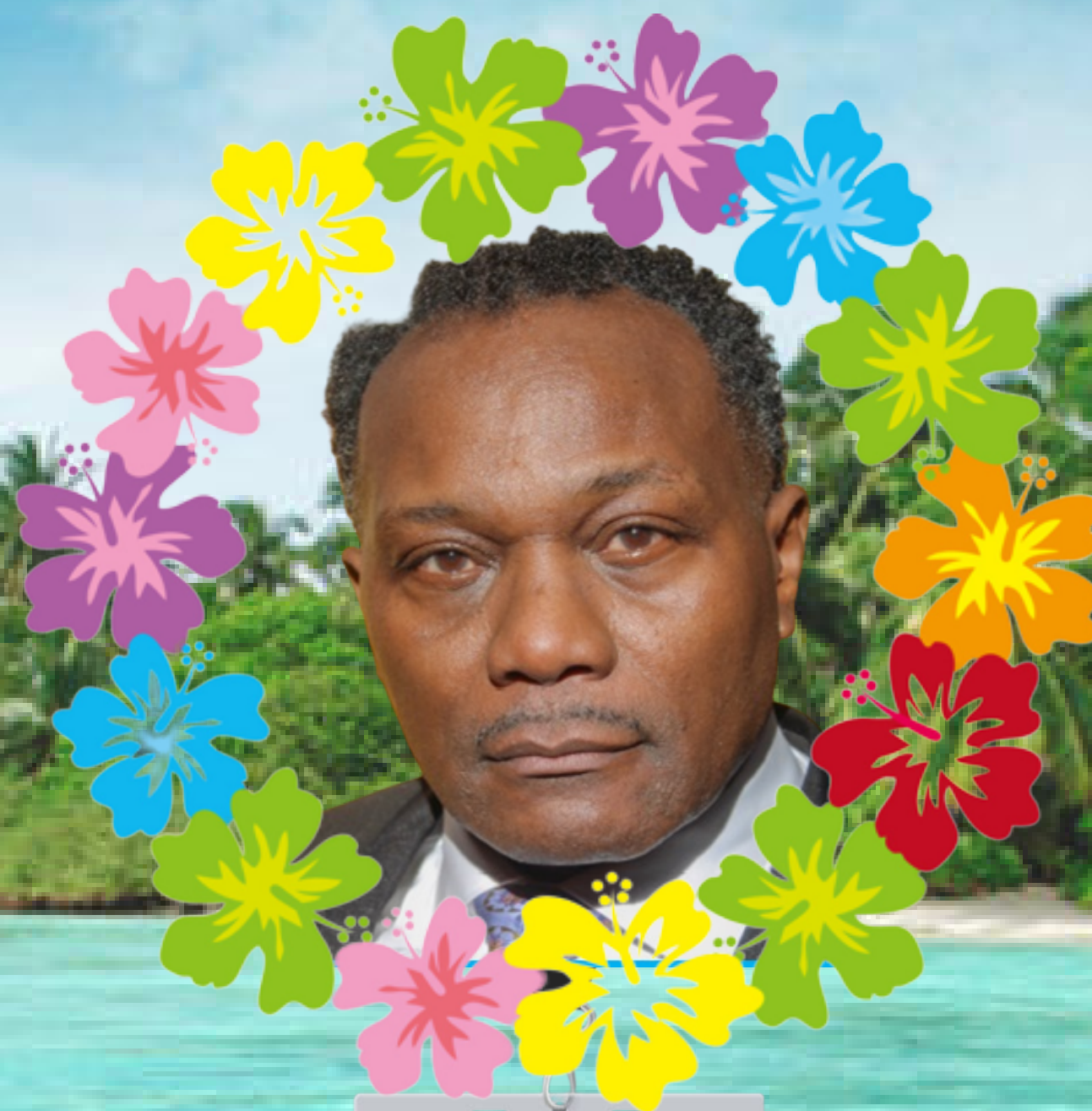
**KEYNOTE
SPEAKER**

Dr. Pamela Gibson Senegal
President, Piedmont Community College

Dr. Pamela Gibson Senegal President, Piedmont Community College Dr. Pamela Gibson Senegal has served as president of Piedmont Community College since 2017. She recently completed the Aspen New President's Leadership Fellowship program for 2020-21. She is a lifelong educator who is committed to ensuring that educational opportunities are available to all communities. With more than 22 years of experience in both industry and education, she brings strengths in economic development and partnership creation.

Her dedication to public service is seen in her volunteer work on various boards (Person Memorial Hospital, Foreign Trade Zone #93, UNC Chapel Hill World View Council of Advisors, Carolina Small Business Development Fund, Roxboro Savings Bank, Person and Caswell Economic Development Boards), membership in Delta Sigma Theta Sorority Inc., Boy Scouts of America and in her church.

Senegal earned degrees in Political Science and Spanish (Bachelor's), Public Administration (Master's) and Adult and Community College Education (Doctorate of Education) from North Carolina State University. Senegal has three sons, two of whom are Eagle Scouts, graduates of Hampton University and Winston Salem State University, both gainfully employed, and one who is a 9th grader at Piedmont Community College's Person Early College for Innovation and Leadership (PECIL).



SPEAKER

Benedict A. Dorsey, was born and raised in Baltimore, Maryland. After graduating from the Loyola University of Maryland with a Bachelor of Arts. He later achieved a Master of Fine and both his Master of Theology and Doctor of Theology from Andersonville Theological Seminary. He was honorably discharged from the U.S. Army as a Captain (p). Before joining Federal Student Aid as a Training Officer, he served students as a Financial Aid Administrator for more than 34 years at proprietary schools, community colleges, private, public, and historically Black institutions. In his spare time, Benedict assists a Baltimore-based ministry with motivational speaking, outreach endeavors, and self-enrichment workshops. His first life enrichment book was published this year, "B.A.D. Talking but Saying Good Stuff." His career motto is "Do all you can to make a higher education possible for all students while protecting the institution's interest."





SPEAKER

Andrea Poole is the fourth executive director of the North Carolina State Education Assistance Authority.

Ms. Poole has more than 20 years of service to the State of North Carolina, including more than a decade focused on higher education. Immediately prior to joining the Authority in January 2021, she served as Vice President for Strategic Initiatives at the North Carolina Community College System. Ms. Poole worked from 2013 to 2019 at the University of North Carolina System Office, first as the Associate Vice President of Finance and University Budgets and more recently as Secretary of the University. From 2005 to 2013, Ms. Poole was a fiscal analyst in the North Carolina General Assembly's nonpartisan Fiscal Research Division. There, she specialized in issues surrounding higher education, financial aid, and health and human services. Ms. Poole began her career as a policy analyst for the North Carolina Housing Finance Agency.

Ms. Poole earned a Bachelor of Science from Duke University and a Master of Public Administration from North Carolina State University.



SPEAKER

Dana Kelly currently serves as the vice president of professional development and institutional compliance for the National Association of Student Financial Aid Administrators (NASFAA). In this role she oversees all products and services assigned to the training and regulatory assistance and certification and credentialing departments, supervises DC-based and remote training staff, manages the annual Leadership & Legislative Conference & Expo, and develops session content for NASFAA's national conference. As a member of NASFAA's executive team, she is instrumental in ensuring NASFAA is working toward the vision, mission, and goals established by NASFAA's Board of Directors. Prior to working at NASFAA, she held positions at Nelnet Diversified Solutions as a national trainer, at Nelnet as a regional director, and at High Point University as the director of student financial planning. She holds a Bachelor of Science in justice and policy studies from Guilford College, a master's degree from University of Phoenix in organizational management, and master's in public administration from the University of North Carolina at Greensboro.



SPEAKER

Sarah Dowd is the Director of Financial Aid and Veterans Assistance at Trident Technical College in Charleston, South Carolina, and currently serves as Secretary of SASFAA. She has also served SASFAA as a New Aid Officers' Workshop Instructor, conference presenter, and she has served on the Executive Board as SCASFAA President, Communications and Outreach Chair (3 times), and as an Ad-Hoc Committee Chair (twice). She is a Past President of SCASFAA and is the 2022 recipient of SCASFAA's Fearless Nine Service to SCASFAA Award. Over her nearly lifelong membership in SCASFAA, Sarah has served in almost every capacity you can name.

Sarah is a past member of NCASFAA, and served as a conference presenter during her time in North Carolina.

With over 38 years' experience in education, Sarah's experience includes both Public and Private, 2-year and 4-year institutions in North and South Carolina. She has moonlighted as an adjunct English professor. Sarah is a fierce student advocate who has given countless hours and resources to supporting students' pursuit of their academic and life goals.

Sarah earned her undergraduate degree at Newberry College, and her MAT from Charleston Southern University. She holds a graduate certificate in Higher Education Leadership from the University of South Carolina. Sarah lives in Charleston, SC with her husband and youngest son, where she spends as much time as possible at the beach or in the marsh. She and her husband have five children (three married) and six grandchildren. By the end of this month, maybe this conference, they will welcome their seventh grandchild.



SPEAKER



SPEAKER

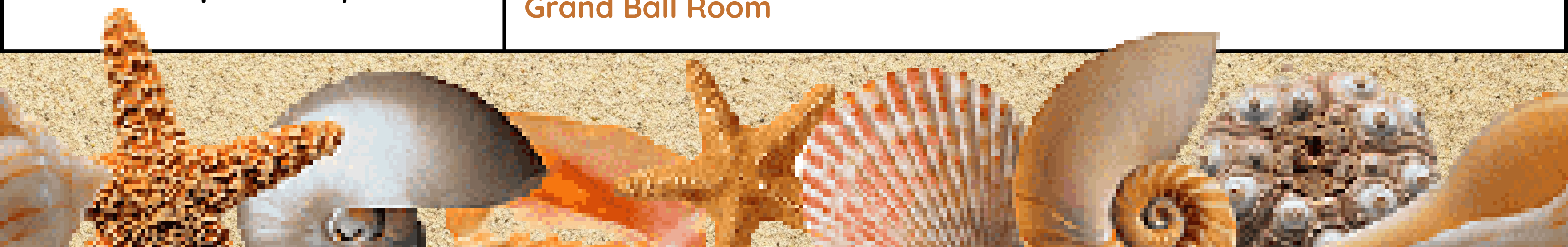
Latonia S. Johnson, PhD, LCSW has over 24 years of experience and currently serves as a Clinical Counselor at Elizabeth City State University. She has served as a school social worker, mental health therapist, field supervisor, mobile crisis worker, and adjunct instructor. Dr. Johnson's work has been presented in an online social work publication and she is a lifelong learner.

Joanna Reed, MFA, MA, LCMHCA candidate, holds a Master of Arts in Clinical Mental Health Counseling and a Master of Fine Arts in Creative Writing. She is a member of the American Counseling Association.



NCASFAA Spring 2022 Conference Agenda

Sunday, April 3, 2022	Event
12:00 pm – 1:00 pm	Conference Registration
12:30 pm – 5:00 pm	Directors Summit – Turtlewatch
12:30 pm – 5:00 pm	Intermediate Aid Officer Training – Grand Ball Room
1:00 pm – 3:00 pm	Conference Committee Meeting – Banks Channel Room
2:45 pm – 3:15 pm	Refreshment Break
3:00 pm – 5:00 pm	Executive Board Meeting – Oceanwatch Affiliates Setup
6:30 pm – 8:00 pm	Dinner by Invitation – Executive Board, Conference Committee, IAO Instructors – Turtlewatch
Monday, April 4, 2022	Event
8:00 am – 9:00 am	Professional Affiliates and Charity Set-up
8:00 am – 11:45 am	Conference Registration
8:30 am – 11:45 am	Directors Summit – Turtlewatch Intermediate Aid Officer Training – Oceanwatch
9:00 am – 12:00 pm	Professional Affiliates and Charity Area Open
12:00 pm – 2:00pm	Opening Luncheon & General Session – R2T4 – Mr. B. Dorsey Grand Ball Room



2:00 pm – 2:15 pm	Break
2:15 pm – 3:45 pm	General Session - FAFSA Simplification/Student Aid Index (SAI) - Dana Kelly - Grand Ball Room
4:00 pm – 5:00 pm	<u>Birds of a Feather Meeting</u> <ul style="list-style-type: none"> • Two-Year Public - Brenda Burges/Dr. Wanda White - Grand Ball Room • Four-Year Public - Daniel Sanchez - Turtlewatch • Four-Year Public - Karen King - Oceanwatch • Professional Affiliates - April Query - Pre-Conference
5:00 pm – 6:00 pm	Vendor Reception/Networking Hour - Hospitality Suite
6:00 pm	Dinner on Your Own
8:00 pm – 11:00 pm	NCAA Championship Watch Party - Turtlewatch
Tuesday, April 5, 2022	Event
6:45 am - 8:00 am	Continental Breakfast for Attendees
7:30 am – 8:15 am	Conference Registration
8:00 am – 8:15 am	Transition Break
8:15 am – 9:00 am	<u>Concurrent Sessions</u> <ul style="list-style-type: none"> • State Grants Interface and Reconciliation - Traci Mitchell - Grand Ball Room • Veterans Services - Rachel Cavanaugh - Oceanwatch • Supporting & Sustaining Homesless Higher Education Liaisons to Assist College Student - Mary Haskett and/or Jillian Sitjar (Virtual) Turtlewatch



9:15 am – 10:00 am	<u>Concurrent Sessions</u> <ul style="list-style-type: none"> Professional Judgement - Dana Kelly – Grand Ball Room A First-Generation Students/ TRIO – Jessica Rogers - Oceanwatch Cohort Default Rate – ECMC – Grand Ball Room B Leveraging Outreach and Social Media to Reach Students Panel - Brittany Privott, Dr. JuanEs Ramirez - Turtlewatch
10:00 am – 10:15 am	Refreshment Break
10:15 am – 11:00 am	<u>Concurrent Sessions</u> <ul style="list-style-type: none"> Higher Education Emergency Relief Fund (HEERF) Back to Reality –Round Table Discussion -Dr. Oliver and Lisa Koretoff – Grand Ball Room A Free Financial Literacy Resources for College Students – Dr. April Query (Panel) – Turtlewatch The Great Resignation: HR Open Forum - Valorie Benn - Oceanwatch
11:15 am – 12:00 pm	<u>Concurrent Sessions</u> <ul style="list-style-type: none"> FAFSA Completion - Zilma Lopes, Kathryn Marker, Shannon Jones - Turtlewatch SAP – Bruce Blackmon – Grand Ball Room B AskRegs – Dana Kelly – Grand Ball Room A Paradise Escape Room - Oceanwatch
12:00 pm – 1:15 pm	Lunch and Learn – Boxed Lunch Business Etiquette-Waltzing Bill Ayers – Grand Ball Room
1:15 pm – 1:30 pm	Break
1:30 pm - 2:45 pm	General Session – Adds, Drops and Withdrawals - Mr. B. Dorsey – – Grand Ball Room
2:45 pm – 3:00 pm	Break



3:00 pm – 3:45 pm	<u>Concurrent Sessions</u> <ul style="list-style-type: none"> Strategic Enrollment Management – Robert Muhammad - Turtlewatch Discussion of Upcoming Consolidation of State Grants for Public Colleges and Universities – Andrea Poole, Kevin Lineberry, Dr. Mark Umbricht, and Dr. J.W. Kelley – Grand Ball Room A HBCU/Minority Serving Institutions Forum - Kamesia House & Ronnette Hamilton (Panel) – Grand Ball Room B Paradise Escape Room - Oceanwatch
4:00 pm – 4:45 pm	<u>Concurrent Sessions</u> <ul style="list-style-type: none"> Technology – Banner – Robert Muhammad & Matthew Ellsworth– Turtlewatch Technology – Colleague – FA Review Team – Grand Ball Room Technology – Powerfaids – Ojebe Ifegwu - Oceanwatch
6:30 pm – 8:00 pm	Banquet Dinner/Annual Business Meeting – Grand Ball Room
8:00 pm – 11:00 pm	Luau Party/Dance – Grand Ball Room/Terrace
Wednesday, April 6, 2022	Event
7:30 am -8:30 am	Breakfast
8:30 am – 9:30 am	<ul style="list-style-type: none"> SASFAA Update – Sarah Dowd – Grand Ball Room NASFAA – Dana Kelly – Grand Ball Room State Update – Andrea Poole – Grand Ball Room
9:30 am – 9:45 am	Break
9:45 am – 10:15 am	Charity Presentation – Scholarship Winners Announcement
10:15 am – 11:30 am	Mental Health and Wellness – Motivational Speaker- Dr. Latonia Johnson and Joann Reed (Music, Movement, and Artistic Oral Expression) - Grand Ball Room
11:30 am - 12:00 pm	Conference Closing



PRESENTATION DESCRIPTION & PRESENTER INFORMATION

Day 1

Monday, April 4, 2022

12:00 p.m. - 2:00 p.m.

Opening Luncheon & General Session - R2T4

Location: Grand Ballroom

Presenter: Mr. B. Dorsey

Whether you are new to R2T4 or have performed calculations for years, if you are interested in the R2T4 process, this session is for you. This presentation will discuss key definitions, provide a high-level overview of the actual R2T4 steps, and address important concepts and time frames that take place throughout the R2T4 calculation. Topics to be covered include withdrawal dates, dates of determination, post-withdrawal disbursements, and grant overpayments. This session will also address some of the most popular R2T4 topics, including institutional changes, aid that could have been disbursed, and more!

2:15 p.m. – 3:45 p.m.

General Session FAFSA Simplification / Student Aid Index (SAI)

Location: Grand Ballroom

Presenter: Dana Kelly

A new FAFSA and application process will be here before we know it! This session will explain the new Federal Methodology, Pell need analysis, the new Student Aid Index, and direct data sharing between the IRS and the Department of Education that will be effective in the 2024-25 award year. NASFAA'S Student Aid Index Modeling Tool will also be introduced!

4:00 p.m. – 5:00 p.m.

Birds of Feather Meeting

- 2-Year Public - Presenters Brenda Burgess/Dr. Wanda White Location: Grand Ballroom
- 4-Year Public - Presenters Daniel Sanchez Location: Turtlewatch
- 4-Year Private - Presenter Karen King Location: Oceanwatch
- Professional Affiliates Location: Pre-Conference

Day 2

Tuesday, April 5, 2022

8:15 a.m. – 9:00 a.m.

CONCURRENT SESSIONS
State Grant Interface & Reconciliation

Location: Grand Ballroom

Presenter: Traci Mitchell

In this session, Traci Mitchell from CFI will offer basic and advanced information about our NC State Grants System, Interface and Reconciliation. Attendees will also have a chance to ask questions and will leave with a better understanding of North Carolina state grants and awarding.

8:15 a.m. – 9:00 a.m.

Veteran Services

Location: Oceanwatch

Presenter: Rachel Cavanaugh

Our VA Resources Panel will provide attendees with information to assist active duty and veteran students on college campuses. Attendees will hear from various campuses across the state and will have a chance to discuss needs and solutions.

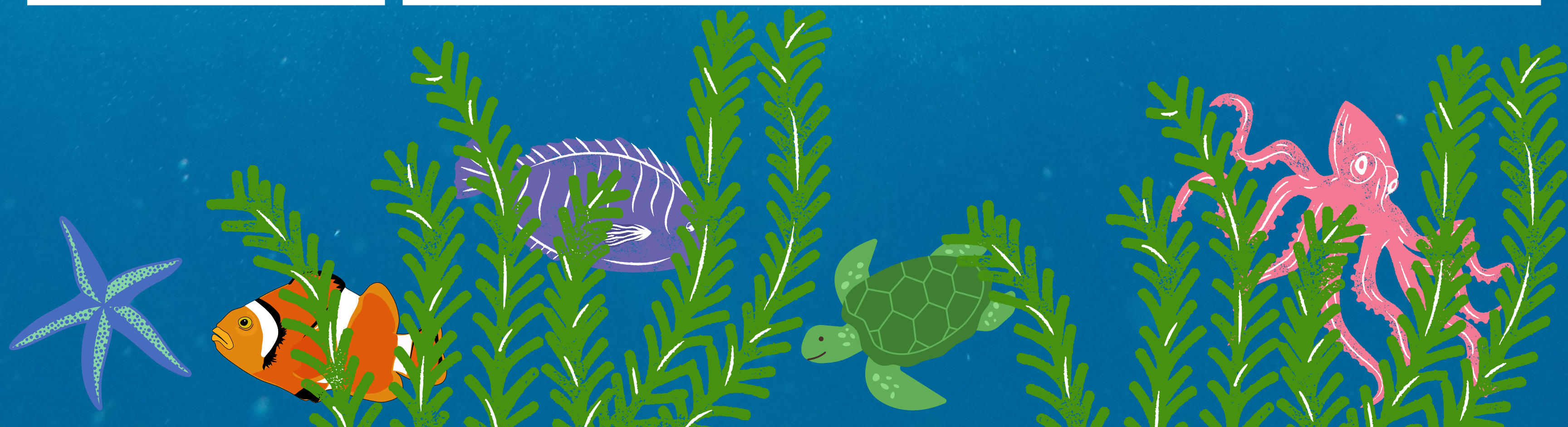
8:15 a.m. – 9:00 a.m.

Supporting and Sustaining Homeless Higher Education Liaisons to Assist College Students

Location: Turtlewatch

Presenters: Mary Haskett and Jillian Sitjar

Students experiencing homelessness face additional barriers accessing college, especially with federal financial assistance. According to a 2016 Government Accountability Office report, youth experiencing homelessness face limited academic preparation, family support, and awareness of resources. Higher education professionals like financial aid administrators and homeless higher education liaisons can help bridge this gap. This presentation will share new federal updates on provisions for homeless and foster youth with the FAFSA Simplification Act, best practices for identifying students experiencing homelessness and helping them with financial aid, and how financial aid administrators and homeless higher education liaisons can use their role to support these students.



9:15 a.m. – 10:00 a.m.

CONCURRENT SESSIONS
Professional Judgement Best Practices

Location: Grand Ballroom A

Presenter: Dana Kelly

Professional judgment (PJ) is sometimes viewed as one of the more challenging aspects of Title IV program administration. There are both explicit and implicit guidelines that must be followed in relation to other aspects of Title IV federal student aid administration. This session will explore guiding principles and best practices that can be applied on your campus.

9:15 a.m. – 10:00 a.m.

“What your First-Generation Students Want to Know BUT are afraid to ask?”

Location: Oceanwatch

Presenter: Jessica Rogers

The goal of this workshop is to provide best practices when working with First Generation College students. The presenter will detail how the use of partnerships, strategies and collaboration leads to a pipeline of open communication to successfully aid this population in navigating the financial aid process. This session will engage attendees to use proven success strategies in creating a welcoming culture for first generation college students.

9:15 a.m. – 10:00 a.m.

Preparing for the End: Avoiding a CDR Disaster!

Location: Grand Ballroom B

Presenter: David Deibel (ECMC)

Here we go again...and again...

The return to repayment is scheduled for May 1, more than two years after student loan payments were paused. A recent Government Accountability Report noted that nearly half of the 41 million borrowers will be at an increased risk of delinquency. Come get an update on where things are currently and the potential impact on your CDR now and in the future. Learn what ECMC is doing with its North Carolina school partners to mitigate delinquencies and defaults and creating more informed borrowers heading into unprecedented times.



Leveraging Outreach and Social Media to Reach Students Panel Discussion

Location: Turtlewatch

Presenters: Bittany Privott and Dr. JuanEs Ramirez

How we connect with students has changed these last several months. Students engage with social media, and not having them in-person has required that many of us to jump into the world of social media, communicating with students through Facebook Live, Instagram Stories, and TikTok. At the same time, we have many students in our state with no or slow internet, and we have learned that mass mailings may be the best way to reach them. Join this panel to hear what we are doing across our state and take part in a discussion on engaging students during and after a pandemic.

9:15 a.m. – 10:00 a.m.

10:00 a.m. - 10:15 a.m.

Break

CONCURRENT SESSIONS

Higher Education Emergency Relief Fund (HEERF) Back to Reality

Location: Grand Ballroom A

Presenter: Dr. Sharon Oliver and Lisa Koretoff

Welcome to the HEERF Back to Reality Roundtable discussion. We will take a deep dive into a discussion of the Higher Education Emergency Relief Fund (HEERF) with the primary focus of addressing specific questions presented by attendees. You will have an opportunity to participate and obtain answers to your HEERF questions.

10:15 a.m. – 11:00 a.m.

10:15 a.m. – 11:00 a.m.

Free Financial Literacy Resources for College Students

Location: Turtlewatch

Presenter: Dr. April Query

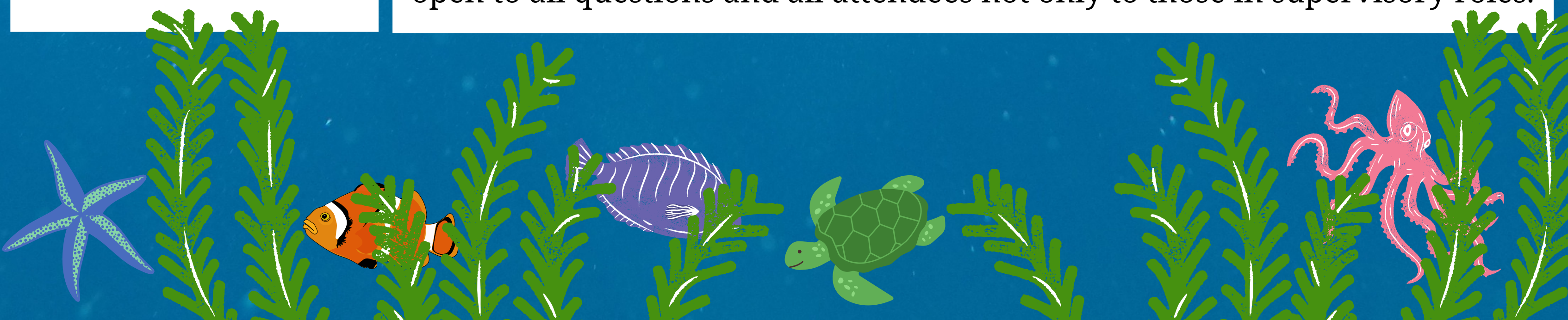
10:15 a.m. – 11:00 a.m.

The Great Resignation: HR Open Forum

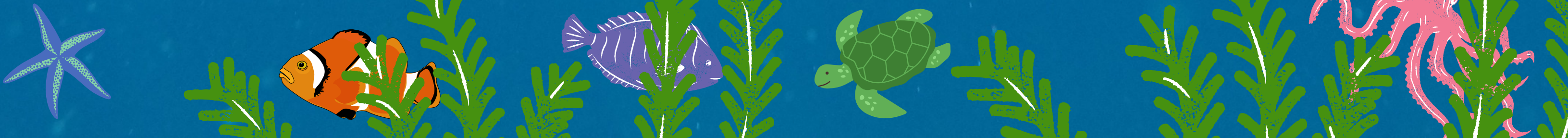
Location: Oceanwatch

Valorie Benn

This session will be facilitated by an HR professional with over 25 years of experience from the federal to the state level who will be ready to answer your HR questions. From questions on how to attract and retain employees to how can you get a promotion to tips on how to be a team player OR perhaps you want to share your experiences with your peers. This session is open to all questions and all attendees not only to those in supervisory roles.



11:15 a.m. -12:00 p.m.	<p align="center"><u>CONCURRENT SESSIONS</u></p> <p align="center"><u>FAFSA Completion Panel Discussion</u></p> <p align="center">Location: Turtlewatch</p> <p align="center">Panel Discussion: Zilma Lopes, Kathryn Marker, Shannon Jones</p> <p align="center">North Carolina offers several tools to assist education professionals with FAFSA completion. Join this strategy session to explore proven strategies for promoting FAFSA completion, the free tools available, and how to leverage the data that is available to support efforts to increase FAFSA completion.</p>
11:15 a.m. -12:00 p.m.	<p align="center"><u>Satisfactory Academic Progress (SAP)</u></p> <p align="center">Location: Grand Ballroom B</p> <p align="center">Presenter: Bruce Blackmon</p> <p align="center">The Department considers a satisfactory academic progress policy to be reasonable if it meets both the qualitative and quantitative criteria explained in this section. This session delves into evaluating Satisfactory Academic Progress, SAP Appeals, Probation, Academic Plans, and many more topics regarding how to successfully create and administer an effective SAP policy.</p>
11:15 a.m. -12:00 p.m.	<p align="center"><u>Top Ask Regs Questions</u></p> <p align="center">Location: Grand Ballroom A</p> <p align="center">Presenter: Dana Kelly</p> <p align="center">NASFAA's AskRegs service fields thousands of questions from aid administrators each year. This session takes a look at the top questions submitted over the last year, as well as those rated as most useful by the NASFAA membership. Find out what your colleagues are asking and if your practices align with NASFAA responses.</p>
11:15 a.m. -12:00 p.m.	<p align="center"><u>Paradise Escape Room</u></p> <p align="center">Location: Oceanwatch</p> <p align="center">Need a space to collaborate with a colleague or to catch up on a few emails? Need to take a break from the jam-packed day full of sessions? Head down to the Oceanwatch room during select times on Tuesday to escape into a Taste of FA Paradise.</p>
12:00 p.m. – 1:15 p.m.	<p align="center"><u>Lunch and Learn – Boxed Lunch Business Etiquette and Manners</u></p> <p align="center">Location: Grand Ballroom</p> <p align="center">Presenters: Bill Ayers, College Ave</p>
1:15 p.m. -1:30 p.m.	<p align="center"><u>Break</u></p>
1:30 p.m. -2:45 p.m.	<p align="center"><u>Refreshment Break</u></p>



2:45 p.m. - 3 p.m.

General Session – Adds, Drops and Withdrawals
Location: Grand Ballroom
Presenters: Mr. B. Dorsey
This session will address the activities a financial aid administrator must perform when a student adds or drops courses as well as when a student withdraws (excluding R2T4 calculations). Case scenarios involving recalculation rules and census dates in various situations as students add and drop courses will be discussed. This session will also provide an in-depth explanation of student withdrawals on topics such as school attendance, official and unofficial withdrawals, and determining the date of withdrawal.

3:00 p.m. -3:45 p.m.

CONCURRENT SESSIONS
Strategic Enrollment Management
Location: Turtlewatch
Presenter: Robert Muhammad
Strategic enrollment management meets the institution’s enrollment goals by crafting strategies and prioritizing resources through a comprehensive, innovative-oriented matrix that builds on the strengths of each department (e.g., admissions, financial aid, registrar, bursar, advising) and focuses on the needs of students. Strategic enrollment management must be goal-orientated, actionable, measurable, and aligned with institutional priorities. During the two years that COVID plagued higher education, many institutions struggled to adapt their modalities to meet the needs of students. Now that online usage for crucial services such as meetings and class are commonplace, it is important for enrollment management to strengthen their virtual presence to meet the needs of an evolving student body. This presentation that will discuss proven strategies as well as strategies that must be modified in the post pandemic landscape.

3:00 p.m. -3:45 p.m.

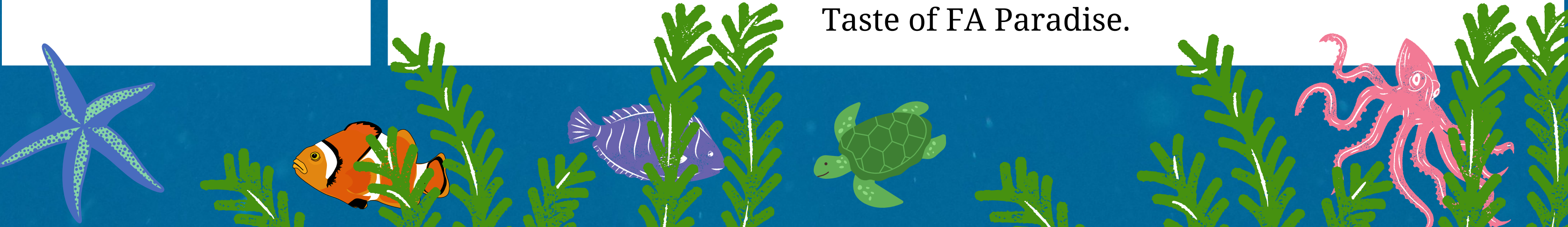
Discussion of Upcoming Consolidation of State Grants for Public Colleges and Universities
Location: Grand Ballroom A
Presenter: Andrea Poole, Kevin Lineberry, Dr. Mark Umbricht, Dr. J.W. Kelley

3:00 p.m. -3:45 p.m.

HBCU /Minority Serving Institutions (MSI) Forum –
Location: Grand Ballroom B
Presenter; Kamesia House and Ronnette Hamilton (Panel Discussion)

3:00 p.m. -3:45 p.m.

Paradise Escape Room
Location: Oceanwatch
Need a space to collaborate with a colleague or to catch up on a few emails? Need to take a break from the jam-packed day full of sessions? Head down to the Oceanwatch room during select times on Tuesday to escape into a Taste of FA Paradise.



4:00 p.m. – 4:45 p.m.

CONCURRENT SESSIONS

Technology - Banner Location: Turtlewatch

Presenters: Robert Muhammad & Matthew Ellsworth

Technology – Colleague Location: Grand Ballroom

Presenters: FA Review Team Members

Technology – Powerfaids Location: Oceanwatch

Presenter: Ojebe Ifegwu

DAY 3

Wednesday, April 6, 2022

8:30 a.m. – 9:30 a.m.

SASFAA Update

Location: Grand Ballroom

Presenter: Sarah Dowd

NASFAA Update

Location: Grand Ballroom

Presenter: Dana Kelly

State Update

Location: Grand Ballroom

Presenter: Andrea Poole

9:45 a.m. -10:15 a.m.

Charity Presentation & NCASFAA Scholarship Winner Announcement

Location: Grand Ballroom

10:15 a.m. – 11:30 a.m.

Motivational Speaker : Mental Health and Wellness

Music, Movement, and Artistic Oral Expression

Location: Grand Ballroom

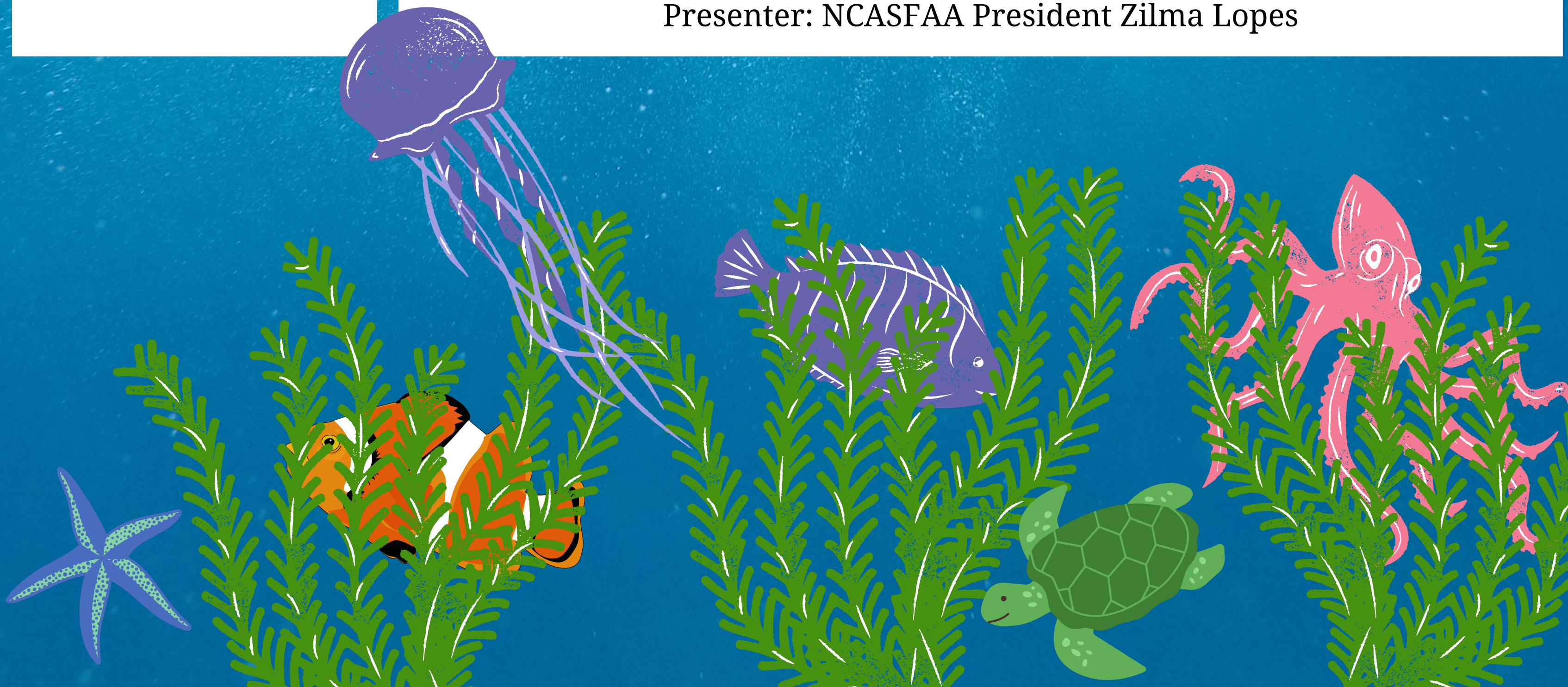
Presenter: Dr. Latonia Johnson and Joanna Reed

11:30 a.m. -12:00 p.m.

Conference Closing

Location: Grand Ballroom

Presenter: NCASFAA President Zilma Lopes



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- ALEXANDRIA LANKERT
- TRINITY JACKSON
- MACKENZIE HOWELL
- ZOE HILL
- SARAH JANE HARRELL

NEW STUDENTS

- NOAH GOODE
- DEVIN BLACKBURN
- KAYLA MCNEILY



THANK YOU Professional Affiliates

FOR SUPPORTING NCASFAA

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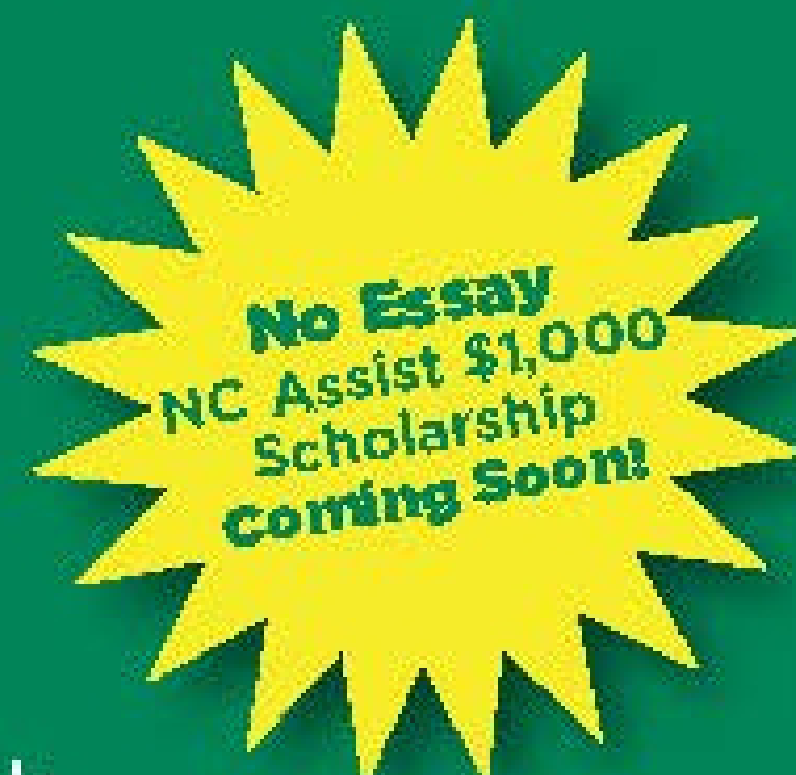
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Graduate or Professional Student	NC Student Assist	5.50%	\$0	Direct Unsubsidized	5.20%	1.05%
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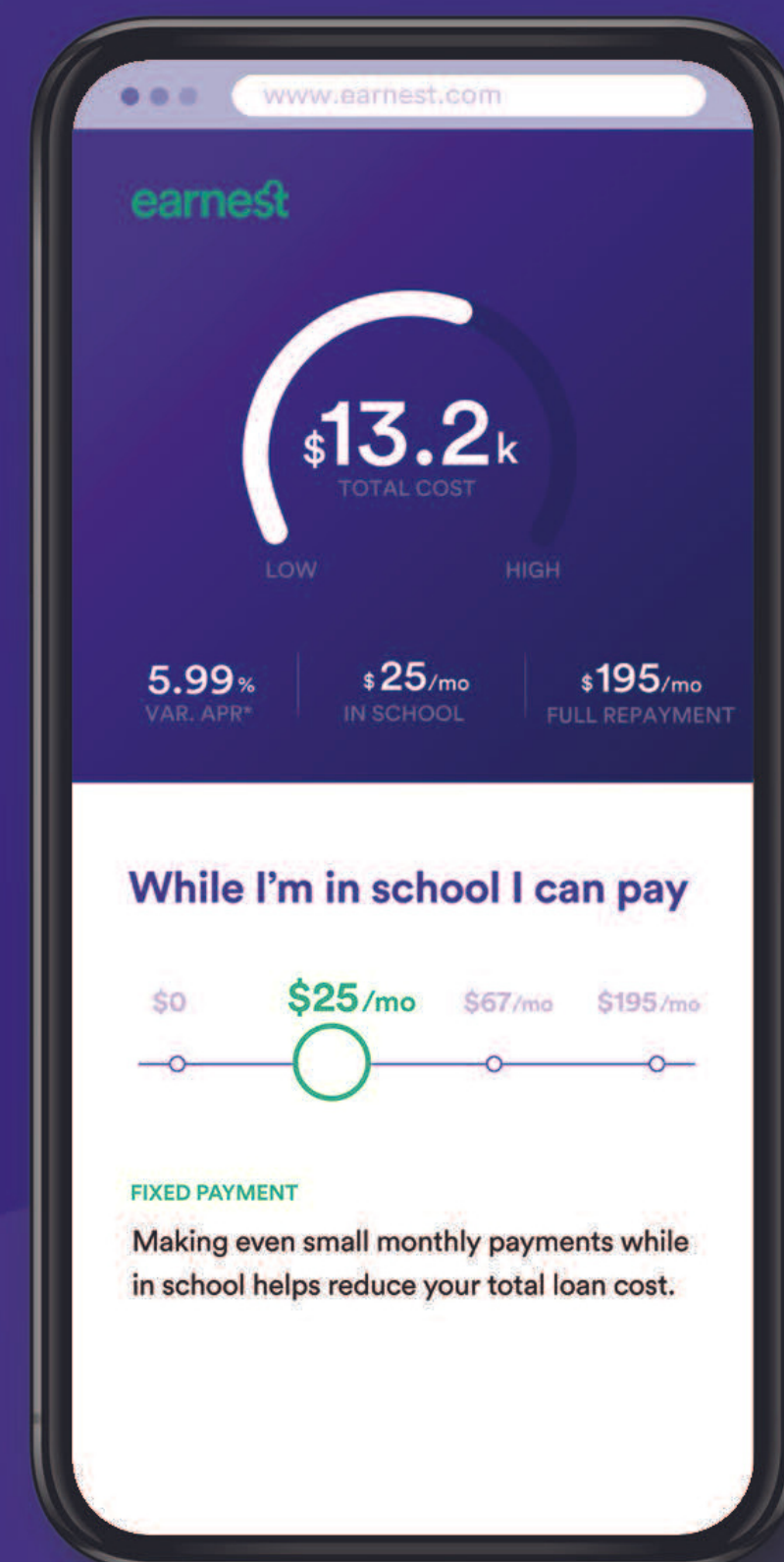
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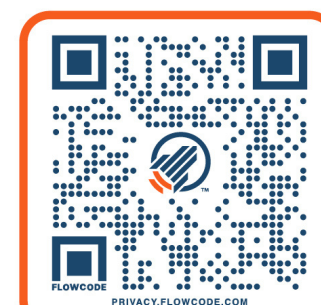


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Years of Service

45 years of service

Jane Kanipe

Financial Aid Services

40 years of service

Sherri Avent

NC A& T State Univerity

Anthony Gurley

Salem College

30 years of service

Sarita Broadway

College Foundation, Inc.

Nadine Ford

**Durham Technical Community
College**

Victoria Lenderman

**Forsyth Technical Community
College**

Michael O'Grady

Financial Aid Services

Sharon Oliver

North Carolina Central University

Bettie Westbrook

East Carolina University

25 years of service

Patricia Bowman	UNC Charlotte
Cordelia DeCosta	Durham Technical Community College
Trina Orr	Western Carolina University
Roberta Powell	Wake Forest University
Karen Walter	Elon University

20 years of service

Jill Cordell	Duke University School of Nursing
Pamela Ellis	Isothermal Community College
Sandra Lacey	Livingstone College
Valerie Richard	Cabarrus College of Health Sciences
Perry Studevent	UNC Chapel Hill
Deborah Young	Cleveland Community College

15 years of service

Trisha Barker

Belmont Abbey College

Dori Barron

**Western Piedmont
Community College**

Kim Beam

Gaston College

Gwendolyn Brown

Barton College

Amy Denton

College Foundation, Inc.

Warlyn Dixon

MyComputerCareer

Tamra Fletcher

Surry Community College

Lisa Green

Southeastern Community College

Sharon Griffin

St. Augustine's College

Kelli Hand

Catawba College

Patricia Hedrick

Belmont Abbey College

Yvonne Joyner

Shaw University

Regina Mahoney

**Fayetteville Technical
Community College**

Petrea Marvin

Meredith College

15 years of service continued

Sharon Patterson

NC A& T State University

Robin Quinn

**Cabarrus College
of Health Sciences**

Tracy Rapp

Haywood Community College

Vernell Rone

Alamance Community College

Brena Ross

**Wake Technical
Community College**

Trisha Sawyer

College of the Albermarle

Irwin Silver

**ECPI College of Technology
-Raleigh**

Andrea Simpson

Surry Community College

Irwin Silver

**ECPI College of Technology
-Raleigh**

Andrea Simpson

Surry Community College

RaChele Summers

Johnson C. Smith University

Jacqueline Thomas

UNC - Charlotte

10 years of service

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Stanly Community College

Poteca Chamblee

**Roanoke Chowan
Community College**

Lori Felumlee

UNC -Wilmington

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**Guilford Technical
Community College**

John Lerma

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Zilma Lopes

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Jennifer Moua

**Western Piedmont
Community College**

Dorine Polson

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Community College**

Arnette Tolhurst

**Robert & Janice McNair
Educational Foundation**

Tia Washington

UNC - Charlotte

Susan Watson

**Duke University
School of Nursing**

Patrick Whitfield

UNC -Wilmington

5 years of service

ReOtis Anderson

North Carolina Wesleyan College

Keith Babich

CommonBond

Meredith Beeman

Pamlico Community College

Lee Bray

Pitt Community College

Evelyn Bryant

**Fayetteville Technical
Community College**

Douglas Campbell

Guilford College

Jennifer Coffey

Appalachian State University

Brittani Cox

**Guilford Technical
Community College**

Carol Deaton

**Robert & Janice McNair
Educational Foundation**

Patricia Dioguardo

McComputerCareer

Sheila Dockery

Southeastern Community College

Dan Dreves

Ocelot

Keats Ellis

Robeson Community College

5 years of service continued

Angie Estes	Edgecombe Community College
Jeff Evans	East Carolina University
Charles Green	Livingstone College
Kristen Gup-ton	Vance-Granville Community College
Kristopher Hatcher	Gulf Coast State College
Andrea Hicks	MyComputerCareer
Ruth Hills	Isothermal Community College
Kelly Huffman	Wilkes Community College
Robert Leonard	Vance-Granville Community College
Melodie Loughney	UNC-Wilmington
LaTonya Nixon	Beaufort County Community College
Sonja Peterson	Mayland Community College
Ruchelle Ricks	Roanoke Chowan Community College

5 years of service continued

Lori Skeets

Guilford College

Kim Story

**Elizabeth City
State University**

Allison Sullivan

John Hopkins University

Katie Swanson

Craven Community College

ReJeanna Trice

Mayland Community College

Amber Werkheiser

**Central Carolina
Community College**

Ashly Wilson

**Crosby Scholars
Community Partnership**

Patricia Windley

**Beaufort County
Community College**

Beth Wynn

Craven Community College

2021-2022 EXECUTIVE BOARD

NAME	POSITION	COLLEGE/FIRM
Zilma Lopes	President	Robeson Community College
Michelle Hemmer	President Elect	NCSEAA
Kamesia House	Past President	Fayetteville State University
Amanda Buchanan	Vice President	Blue Ridge Community College
Lee Bray	Secretary	Pitt Community College
Sharon Oliver	Treasurer	NC Central University
Tamara (Nikki) Glaspie	Treasurer- Elect	Cape Fear Community College

2021-2022 CHAIRS

Rachel Cavanaugh	Fall Conference	Cape Fear Community College
Deborah Kauba	Spring Conference	Robeson Community College
Shavvon Gladden	Budget and Finance	Winston -Salem State University
Sherlock McDougald	Membership	Edgecombe Community College
Krista Ringler	Legislative Advisory	NC State University

2021-2022 CHAIRS CONTINUED

Jamie Pendergrass	2 yr. Public Sector Representative	NC State University
Karen King	Proprietary Representative	Lees-McRae College
Jennifer Archer	2 yr. Public Sector Representative	Catawba Valley Community College
Brian Lewis-Hardy	Proprietary Representative	MyComputerCareer
Tiffany Youngblood	New Aid Officers	Fayetteville Technical Community College
Ronnette King Hamilton	Intermediate Aid Officers	NC A&T University
April Query	Professional Affiliates	College Foundation Inc
Sawyard Cabe	Publicity & Publications	Southwestern Community College
Cedric Barksdale	Technology Task Force	NC State University
Nicki Spang	Site Selection	Sallie Mae
Brittany Privott	State & High School	College Foundation Inc.
Shawn Henderson	State Agency Liaison	NCSEAA

CONFERENCE COMMITTEE

Cedric Barksdale	Dir. of Athletics & Financial Aid	NC State University
Sayward Cabe	Director of Financial Aid	Southwestern Community College
Rachel Cavanaugh	Senior Director of Financial Aid	Cape Fear Community College
Nikki Glaspie	Asst. Director of Financial Aid	Cape Fear Community College
Deborah Kauba	Asst. Director of Financial Aid	Robeson Community College
Janee Kippenberg	AVP , Campus Relations Manager	PNC Bank
Zilma Lopes	Director of Financial Aid & Veteran Services	Robeson Community College
Sherlock McDougald	Dean of Enrollment & Financial Aid	Edgecombe Community College
Sharon Oliver	Director of Financial Aid	NC Central University
April Query	Regional & Community Services Manager	College Foundation Inc.
Tiffany Youngblood	Asst. Director of Financial Aid	Fayetteville Technical Community College
Amanda Buchanan	Director of Financial Aid	Blue Ridge Community College
Kamesia House	Executive Director of Scholarships and Financial Aid	Fayetteville State University
Keats Ellis	Financial Aid Specialist/VA Certifying Official	Robeson Community College
Meredith Beeman	Director of Financial Aid	Pamlico Community College
Ronnette King Hamilton	Associate Director of Financial Aid	North Carolina A&T University
Meosha Bellamy	Financial Aid Advisor/VA Coordinator	Edgecombe Community College

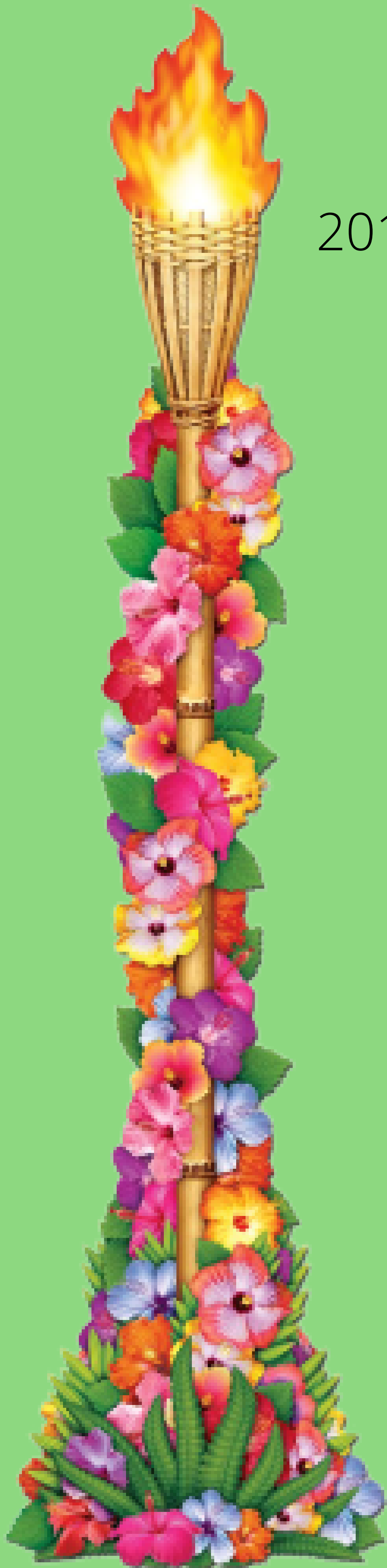
NCASFAA Past Presidents

2020-21	Kamesia House	2019-20	Robert Muhammad
2018-19	Jamie Pendergrass2014	2017-18	Jason Johnson
2016-17	Andrea Simpson	2015-16	Joey Trogdon
2014-15	Cathy Shell	2013-14	Rachel Cavanaugh
2012-13	Bridget Ellis	2011-12	Kim Driggers
2010-11	Paul Coscia	2009-10	Lisa Koretoff
2008-09	Amy Berrier	2007-08	Tony Carter
2006-07	Rance Jackson	2005-06	Dana Kelly
2004-05	Sharon Oliver	2003-04	Bruce Blackmon
2002-03	Rose Mary Stelma	2001-02	Wanda White
2000-01	Lisanne Masterson	1999-00	Janet Nowicki
1998-99	Larry Garrison	1997-98	Kay Stroud

NCASFAA Past Presidents continued

1996-97	William Cox	1995-96	Dan Klock
1994-95	Sally Dodd	1993-94	Jane Kanipe
1992-93	Joe Capell	1991-92	Betty Whalen
1990-91	Ann McAnear	1989-90	Dolores Davis
1988-89	Eileen Dills	1987-88	Shirley Kool
1986-87	Mary Garren	1985-86	Steve Brooks
1984-85	Louise Nowicki	1983-84	Linda Yokeley
1982-83	Carl Malpass	1981-82	Jim Stanley
1980-81	Jim Belvin	1979-80	Clifton Collins
1978-79	Patsy Braxton	1977-78	Charles Holocmbe
1976-77	Harold Nixon	1975-76	Gearld T. Bird
1974-75	William Mackie, Jr.	1973-74	Robert Boudreaux
1972-73	Eleanor Morris	1971-72	Lawrence Allen
1970-71	William M. Greer	1969-70	W.C. Blckwell

NCASFAA DISTINGUISHED SERVICE AWARD RECIPIENTS



2019 Dr. Sharon Oliver

2018 Rachel Cavanaugh

2017 Lisa Koretoff

2016 Deborah "Tolly" Tollefson

2014 Lisanne Masterson

2012 Amy Berrier

2009 Kay Stroud

2006 JoAnn Carreras

2004 Rose Mary Stelma

2002 Janet Nowicki

2002 Bill Cox

2001 Barbara McQueen

1999 Betty WHalen

1999 Dan Klock

1998 Curtis Whalen

1997 Lawrence Allen

1995 Steve Brooks

1991 Stan Bradway

1990 Duffy L. Paul

1989 Eleanor Morris

SPECIAL THANKS

SPECIAL THANKS to the following organizations for making the SPRING 2022 Conference a success!

2021-2022 Executive Board

2021-2022 Spring Conference Committee and Chairperson Deborah Kauba

2021-2022 Professional Affiliates

Bridget Ellis - ECMC - Presenting the National Anthem

New Hanover County Sheriff's Department- presentation of Colors

Dr. Pamela Senegal, Piedmont Community College

Andrea Poole, NCSEAA

Dana Kelly, NASFAA

Sarah Dowd, SASFAA

Dr. Latonia Johnson & Joanna Reed

Benedict Dorsey, Federal Student Aid

NCASFAA Scholarship Committee - Amanda Buchanan, Jennifer Thomas, Janee Knippenberg, Brittani Cox, Dr. Sharon Oliver, Brittany Privott

Wrightsville Beach Holiday Inn Resort

All of our session presenters and moderators

Be the change you want to see in the world - Mahatma Gandhi

We THANK YOU for your service to NCASFAA!!!



CLOSING REMARKS

The Board and I truly thank you for attending the Spring 2022 Conference. We hope that you enjoyed the sessions, learned a lot, and were able to take away valuable information that will assist you when you return to your institution. We also hope that you had a good time with your peers, met new people, connected with old friends, created new memories, and had some much-deserved fun.

NCASFAA thanks you for your support of our professional affiliates and our charity. If you have not done so yet and you find it in your heart to donate to the NCASFAA Scholarship, you can access the donation form on www.ncasfaa.com. Please also share with others who may want to support our charity and help us make students' educational dreams a reality.

Also, if you are or know a colleague who may be interested in volunteering for NCASFAA or serving on the NCASFAA Board, please complete the Volunteer Form or nominate yourself or your colleague when the nomination period opens up. WE would love to have you as part of the team!

Lastly, please consider coming back for our Fall 2022 Conference, which will be held in Concord, NC. Please see the message below from the incoming 2022-2023 NCASFAA President Michelle Hemmer.

Safe travels back to your respective campuses.

Zilma Lopes, 2021-2022 NCASFAA President



Greetings NCASFAA Family!

I am thrilled to be serving as your next NCASFAA President. I hope you all enjoyed the beautiful Wrightsville Beach. I am looking forward to our time together at the Embassy Suites by Hilton Charlotte-Concord Golf Resort & Spa. I am hoping you all will be able to come to learn lots, but most importantly enjoy networking with fellow colleagues. We will have lots of great sessions for you to attend, but as always let us know if there is something you would like to see presented. Don't forget that NCASFAA LOVES volunteers, so if you find it in your hearts to volunteer please let me know. Looking forward to seeing you all in the fall and here's to a successful year ahead.

Michelle A. Hemmer, 2022-2023 NCASFAA President

SAFE TRAVELS

