

FINANCIAL AID WARRIORS



TRANSFORMING STUDENT LIVES ONE AT A TIME

SPRING 2026



WELCOME

FROM THE PRESIDENT



WELCOME TO THE NCASFAA SPRING 2026 CONFERENCE!

WE ARE EXCITED TO WELCOME YOU TO THIS YEAR'S GATHERING OF DEDICATED PROFESSIONALS WHO TRULY EMBODY OUR THEME: "FINANCIAL AID WARRIORS: TRANSFORMING STUDENT LIVES ONE AT A TIME."

EVERY DAY, THE WORK YOU DO REMOVES BARRIERS, OPENS DOORS, AND CHANGES THE TRAJECTORY OF STUDENTS AND FAMILIES ACROSS OUR STATE. THIS CONFERENCE IS A CELEBRATION OF THAT IMPACT AND OF THE WARRIOR SPIRIT THAT DRIVES OUR PROFESSION.

OVER THE NEXT FEW DAYS, YOU'LL HAVE THE OPPORTUNITY TO ENGAGE IN OUTSTANDING TRAINING SESSIONS DESIGNED TO STRENGTHEN YOUR KNOWLEDGE, SHARPEN YOUR SKILLS, AND PREPARE YOU FOR THE EVER-CHANGING WORLD OF FINANCIAL AID. WHETHER YOU'RE A SEASONED PROFESSIONAL OR NEWER TO THE FIELD, THERE'S SOMETHING HERE TO HELP YOU GROW AND RETURN TO CAMPUS EVEN MORE EMPOWERED TO SERVE YOUR STUDENTS.

EQUALLY IMPORTANT IS THE CHANCE TO CONNECT AND NETWORK WITH PEERS WHO UNDERSTAND BOTH THE CHALLENGES AND THE REWARDS OF THIS WORK. TAKE TIME TO SHARE IDEAS, EXCHANGE EXPERIENCES, AND BUILD RELATIONSHIPS THAT WILL CONTINUE LONG AFTER THE CONFERENCE ENDS.

OF COURSE, WE COULDN'T ASK FOR A BETTER SETTING. ENJOY THE BEAUTIFUL BEACH ENVIRONMENT, TAKE IN THE OCEAN AIR, AND RECHARGE WHILE SPENDING TIME WITH COLLEAGUES WHO SHARE YOUR PASSION FOR STUDENT SUCCESS.

AND DON'T FORGET TO BRING YOUR ENERGY AND CREATIVITY TO TUESDAY EVENING, WHEN YOU'LL HAVE THE CHANCE TO SHOW OFF YOUR WARRIOR SKILLS DURING A FUN AND MEMORABLE EVENT. IT'S THE PERFECT OPPORTUNITY TO CELEBRATE OUR COMMUNITY, LET LOOSE, AND EMBRACE THE WARRIOR SPIRIT TOGETHER. THANK YOU FOR BEING HERE AND FOR THE INCREDIBLE WORK YOU DO EVERY DAY. TOGETHER, WE TRULY ARE FINANCIAL AID WARRIORS—TRANSFORMING STUDENT LIVES ONE AT A TIME.

WELCOME TO THE CONFERENCE!

TRACY RAPP, 2025-26 NCASFAA PRESIDENT

MESSAGE

FROM THE CONFERENCE CHAIR



WELCOME TO THE 2026 SPRING NCASFAA CONFERENCE! IT HAS BEEN AN HONOR TO SERVE AS YOUR CONFERENCE CHAIR THIS YEAR. I AM DEEPLY GRATEFUL TO THE MANY INDIVIDUALS WHO HAVE SERVED ON THE CONFERENCE COMMITTEE AND TO THOSE WHO HAVE CONTRIBUTED IN OTHER WAYS TO MAKE THIS CONFERENCE POSSIBLE. YOUR DEDICATION, TIME, AND HARD WORK ARE WHAT MAKE THIS EVENT SUCH A SUCCESS. I WOULD ALSO LIKE TO EXTEND MY SINCERE THANKS TO PRESIDENT TRACY RAPP FOR ENTRUSTING ME WITH THIS OPPORTUNITY TO SERVE. I AM EXCITED FOR US TO GATHER ONCE AGAIN IN WRIGHTSVILLE BEACH. WE ARE HONORED TO WELCOME OUR SPECIAL GUESTS: LEIGH ANN HUSSEY FROM THE UNIVERSITY OF WEST GEORGIA AND SAMANTHA HITCHCOCK FROM SAVANNAH TECHNICAL COLLEGE. WE ARE GRATEFUL FOR THEIR TIME, EXPERTISE, AND WILLINGNESS TO SHARE THEIR KNOWLEDGE WITH US DURING THE CONFERENCE. OUR THEME, FINANCIAL AID WARRIORS: TRANSFORMING STUDENT LIVES ONE AT A TIME, REFLECTS THE POWERFUL WORK WE DO EVERY DAY TO SUPPORT STUDENTS, REMOVE BARRIERS, AND OPEN DOORS TO OPPORTUNITY. EVERY DAY, BEHIND THE SCENES OF CAMPUSES AND CLASSROOMS, THERE ARE DEDICATED PROFESSIONALS FIGHTING A QUIET BUT POWERFUL BATTLE TO MAKE EDUCATION POSSIBLE FOR STUDENTS WHO MIGHT OTHERWISE BELIEVE IT'S OUT OF REACH. THESE ARE THE FINANCIAL AID WARRIORS.

FINANCIAL AID PROFESSIONALS ARE MORE THAN ADMINISTRATORS OR ADVISORS. THEY ARE ADVOCATES, PROBLEM-SOLVERS, LISTENERS, AND CHAMPIONS OF OPPORTUNITY. THEY NAVIGATE COMPLEX SYSTEMS, INTERPRET REGULATIONS, AND WORK TIRELESSLY TO ENSURE THAT EVERY STUDENT HAS A FAIR CHANCE TO PURSUE THEIR DREAMS. FOR MANY STUDENTS, THE PATH TO COLLEGE CAN FEEL OVERWHELMING WITH FORMS, DEADLINES, UNCERTAINTY, AND THE WEIGHT OF FINANCIAL BARRIERS. FINANCIAL AID WARRIORS STEP IN WITH KNOWLEDGE, PATIENCE, AND COMPASSION. THEY TURN CONFUSION INTO CLARITY, STRESS INTO SOLUTIONS, AND DOUBT INTO HOPE. ONE STUDENT AT A TIME. YOUR WORK MATTERS MORE THAN YOU MAY EVER FULLY SEE. THE LONG DAYS, THE DIFFICULT CASES, AND THE COUNTLESS QUESTIONS YOU ANSWER WITH PATIENCE, OPENS A DOOR FOR SOMEONE WHO DREAMS OF A BETTER FUTURE. ONE STUDENT AT A TIME, YOU ARE TRANSFORMING LIVES.

KAREN KING

2025-26 CONFERENCE CHAIR



PAWS OF WAR

Helping Both Ends Of The Leash

AT EACH CONFERENCE, THE PRESIDENT CHOOSES A CHARITY THAT THEY FEEL UPHOLDS THE VALUES OF THE COMMUNITIES WE SERVE IN HOPES OF PROVIDING SUPPORT SO THEY CAN CONTINUE TO ACHIEVE THEIR MISSION. PRESIDENT RAPP HAS CHOSEN THE PAWS OF WAR ORGANIZATION:

[HTTPS://WWW.PAWSOFWAR.ORG/](https://www.pawsofwar.org/) AS THE CHARITY SHE WOULD LIKE MEMBERS OF NCASFAA TO DONATE FUNDS TO SUPPORT.

PAWS OF WAR IS A 501(C)(3) ORGANIZATION WITH A CHAPTER IN NEW BERN, NC. THIS CHAPTER'S GOAL IS TO RESCUE DOGS FROM SHELTERS AND MATCH THEM UP WITH DISABLED VETERANS AND PUBLIC SERVICE WORKERS AND TRAIN THEM AS COMPANION OR SERVICE DOGS.

WE WILL HAVE A SILENT AUCTION WITH LOTS OF GREAT ITEMS! WE ARE USING CHARITY AUCTIONS TODAY FOR ONLINE BIDDING. IF YOU WIN AN ITEM, YOU WILL RECEIVE AN INVOICE TO PAY FOR IT. THE INVOICE WILL ADD A TIP. IF YOU CHOOSE TO TIP, THAT MONEY GOES TO NCASFAA TO PAY FOR THE FEES FOR THE BIDDING SITE. YOU CAN ALSO REMOVE THE TIP. BIDDING WILL OPEN MARCH 23RD AND WILL CLOSE ON TUESDAY, MARCH 31 AT 4 PM. YOU WILL BE ABLE TO PICK UP YOUR ITEMS AFTER YOU PAY. IF YOU'D LIKE TO DONATE WITHOUT PARTICIPATING IN THE AUCTION, YOU CAN DO SO BY SCANNING THE INCLUDED QR CODE.

SCAN
ME



CHARITY TABLE HOURS:

BIDDING BEGINS:

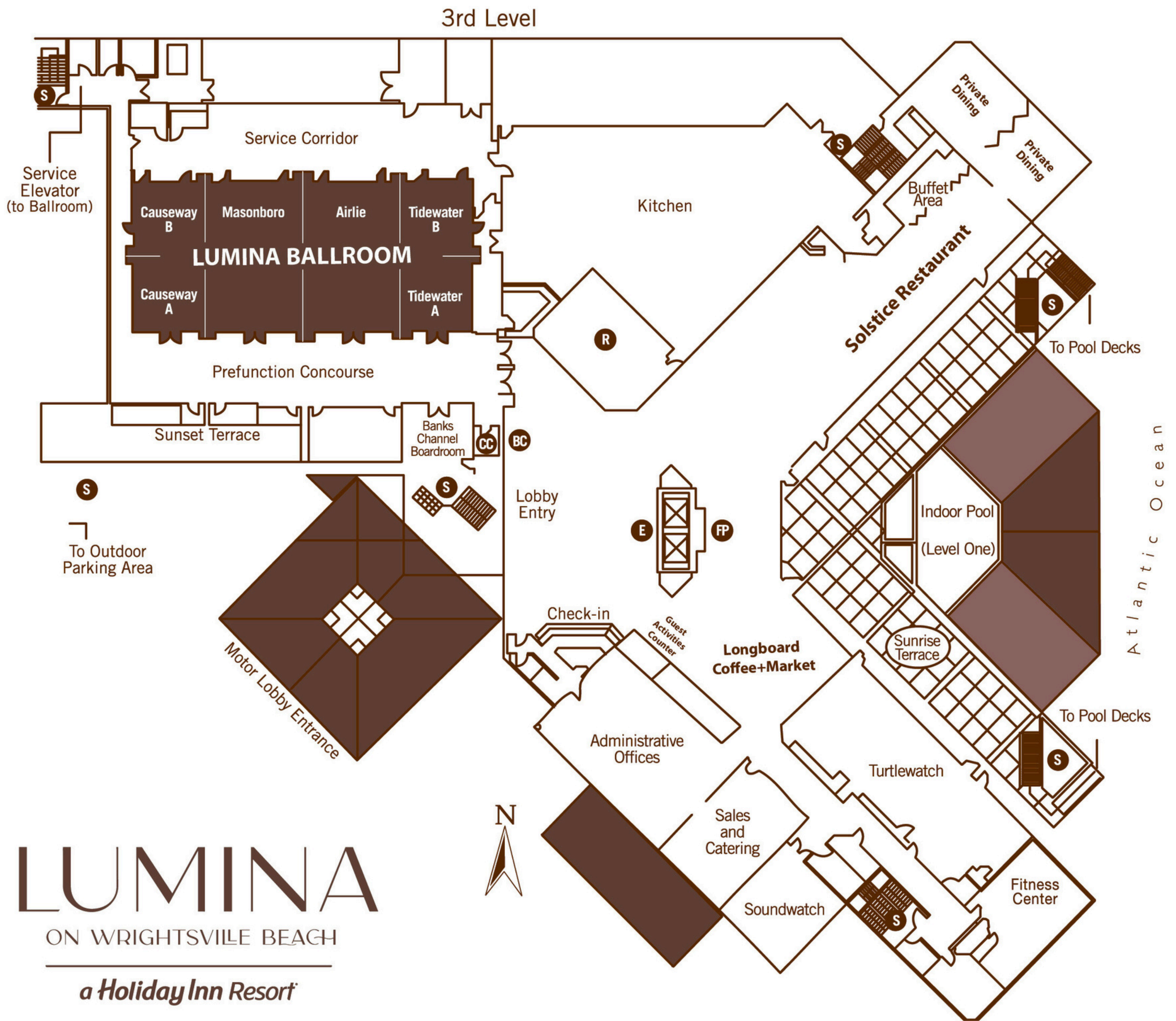
SUNDAY, 12 PM

MONDAY: 9-5 PM

TUESDAY: 9-4 PM



BATTLE FIELD MAP





SUNDAY, MARCH 29TH

11:00-1:00 PM

PRE-CONFERENCE REGISTRATION OPEN

12:00 PM

**CHARITY BIDDING
BEGINS ONLINE**

12:30- 5:00PM

**NASFAA CREDENTIAL: VERIFICATION
TIDEWATER/ARLIE
INTERMEDIATE AID OFFICER TRAINING
TURTLEWATCH**

1:00 - 5:00 PM

**EXHIBITOR SETUP
PRE-FUNCTION CONCOURSE**

2:45-3:15 PM

**SNACK BREAK
OUTSIDE TURTLEWATCH**

5:00 - 6:00 PM

**NCASFAA BOARD MEETING
SOUNDWATCH**

6:00-8:00 PM

EXECUTIVE BOARD DINNER *INVITE ONLY*



MONDAY, MARCH 30TH

7:30-8:30 AM

SUNRISE BREAKFAST

***PRE-CONFERENCE ATTENDEES ONLY**

OUTSIDE TURTLEWATCH

8:30-11:30 AM

NASFAA CREDENTIAL: CONSUMER INFORMATION

SOUNDWATCH

INTERMEDIATE AID OFFICER TRAINING

TURTLEWATCH

9:00-11:45 AM

REGISTRATION OPENS

8:00 - 12:00 PM

CHARITY OPEN

PROFESSIONAL AFFILIATES OPEN

PRE-FUNCTION CONCOURSE

12:00-2:30 PM

OPENING LUNCHEON

KEYNOTE SPEAKER

CHARITY INTRODUCTION

LUMINA BALLROOM

1:00-4:30 PM

CHARITY OPEN

PROFESSIONAL AFFILIATES OPEN

PRE-FUNCTION CONCOURSE



MONDAY, MARCH 30TH

3:00-3:50 PM CONCURRENT SESSIONS

- **THE CRITICAL ROLE OF LENDER LISTS IN THE NEW LENDING ERA**
 - MASONBORO/AIRLIE
- **COST OF ATTENDANCE**
 - TIDEWATER A/B
- **SPECIAL/UNUSUAL CIRCUMSTANCES PANEL**
 - CAUSEWAY A/B

4:00-4:30 PM CONCURRENT SESSIONS

- **COMMUNITY COLLEGE**
 - MASONBORO/AIRLIE
- **PUBLIC 4-YEAR**
 - TIDEWATER A/B
- **PRIVATE 4-YEAR**
 - CAUSEWAY A/B
- **PROFESSIONAL AFFILIATES**
 - TURTLEWATCH

4:30-5:30 PM

**COMPLEMENTARY COCKTAILS
PRE-FUNCTION CONCOURSE**

5:30- 6:30 PM

**PRESIDENTS RECEPTION *INVITE ONLY
HOSPITALITY SUITE**

**DINNER ON YOUR OWN - ENJOY WRIGHTSVILLE
BEACH**

SESSION DESCRIPTIONS

MONDAY 3:00-3:50 PM

The Critical Role of Lender Lists in the New Lending Era

Kevin Holman – College Ave

With sweeping changes to student lending on the horizon, the financial aid landscape is poised for disruption. In the face of this uncertainty, students need trusted guidance more than ever—and lender lists can serve as a critical tool for colleges and universities to provide clarity, direction, and transparency in borrowing decisions.

Cost of Attendance

Samantha Hitchcock

Student budgets can be hard, but they don't have to be as complicated as we make them. If you are looking for ways to standardize your cost of attendance, then look no further! This session will provide options to calculate the cost of attendance using local standards, IRS standards, and College Board references to help simplify your resources.

Special / Unusual Circumstances Panel

Katrina Lee | Emily Jarrell | Leigh Ann Hussey

This panel discussion explores the real-world complexities of Professional Judgment (PJ) through the lens of special and unusual circumstances, drawing directly from the scenarios and compliance guidance. Panelists will share diverse institutional approaches to documentation, decision-making, and audit readiness, and will examine cases such as job loss, medical expenses, dependency overrides, and family structure changes. Through interactive dialogue, attendees will learn how different offices balance regulatory expectations, compassion, and consistency in applying PJ.

TUESDAY, MARCH 31ST

7:30-8:20 AM

BREAKFAST

PRE-FUNCTION CONCOURSE

8:00 AM-12:00 PM

CHARITY OPEN

PROFESSIONAL AFFILIATES OPEN

PRE-FUNCTION CONCOURSE

7:30-8:30 AM

REGISTRATION

8:20 AM-9:30 AM

WELCOME-GENERAL SESSION

TOP ASK REGS- OB3 EDITION

LUMINA BALLROOM

10:00-10:50 AM CONCURRENT SESSIONS

- **TOP 10 COMPLIANCE ISSUES**
 - MASONBORO/AIRLIE
- **FINANCIAL AID TAKING THE LEAD ON STUDENT SUCCESS**
 - TIDEWATER A/B
- **ESCAPE FROM DEFAULT ISLAND**
 - CAUSEWAY A/B
- **CREATIVE SOLUTIONS TO OPERATIONS, COMPLIANCE & STAFFING**
 - TURTLEWATCH

10:50-11:10 AM

SNACK BREAK

VISIT WITH PROFESSIONAL AFFILIATES AND

CHARITY



SESSION DESCRIPTIONS

TUESDAY 10:00-10:50 AM

“Top 10 Compliance Issues” from NCSEAA & NC State Auditor

Christina Godard and Adrian Scott

The 2026 Student Financial Aid Audit Update

Financial Aid Taking the Lead on Student Success

Shannon Jones- Inceptia

Directors of Financial Aid are uniquely positioned at the crossroads of enrollment, affordability, and institutional policy. Yet, when communication between financial aid, the business office, and enrollment management is misaligned, past-due balances can become unintended barriers to student persistence and institutional growth.

Escape from Default Island

Preston Dodson- Citizen Bank

Stranded on Default Island, your mission is clear: work together, solve puzzles, and escape before time runs out! This immersive escape room experience blends fun and friendly competition with practical learning about federal student loan default. Are you ready to escape?

Creative Solutions to Operations, Compliance, and Staffing

Derrick Everhart | Cecil Outlaw | Leigh Ann Hussey

This panel will explore practical strategies financial aid offices are using to address operational, compliance, and staffing challenges. Panelists will share real-world approaches for improving efficiency, maintaining compliance, leveraging technology, and supporting staff sustainability.



TUESDAY, MARCH 31ST

11:15 AM-12:15 PM CONCURRENT SESSIONS

- STATE GRANTS
 - MASONBORO/AIRLIE
- SAP - WHAT YOU NEED TO KNOW
 - TIDEWATER A/B
- THE OBBB IMPACT ON PRIVATE LENDING, UNDERGRAD/GRADUATE LOANS AND LENDER LISTS
 - CAUSEWAY A/B
- AI IN FINANCIAL AID
 - SOUNDWATCH

12:15-1:30 PM

LUNCH ON YOUR OWN

NEW MEMBER LUNCHEON *INVITE ONLY

TURLEWATCH

1:30-2:20 PM CONCURRENT SESSIONS

- RETURN TO TITLE IV (R2T4) WARRIORS
 - TIDEWATER A/B
- FSA DEBRIEF
 - MASONBORO/AIRLIE
- RETURN TO REPAYMENT
 - CAUSEWAY A/B
- FINANCIAL AID IN LANGUAGE YOUR STUDENTS CAN UNDERSTAND
 - SOUNDWATCH

2:30-3:00PM

SNACK BREAK

VISIT WITH PROFESSIONAL AFFILIATES AND CHARITY

SESSION DESCRIPTIONS

TUESDAY 11:15AM-12:15PM

State Grants

Traci Mitchell-CFI

Join us to hear about state grant updates including the New Return of Funds Policy, Reconciliation Tips, Common Issues and Questions, Pell LEU and Next NC.

Satisfactory Academic Progress - What You Need To Know

Thomas Welch; Amy Berrier; Leigh Ann Hussey

In this session we will discuss SAP Definition and Purpose, Applicability and Policies, Cumulative Evaluation, and Importance of Early Awareness. Come prepared for an open discussion.

The OBBB Impact on Private Lending, Undergrad/Graduate Loans, and Lender Lists

Tia Anderson- NC Assist

This session will explore how institutions can confidently re-engage in offering lender guidance in a compliant, student-focused manner. We'll provide actionable strategies for developing responsible lender lists, and underscore why now is the moment for schools to step up as trusted navigators in a fast-changing lending environment.

AI in Financial Aid - What Works, What Doesn't, and What Comes Next

Eddie Salazar- Peach

Artificial intelligence is rapidly making its way into financial aid offices, but not all AI tools are created equal. In this session, we'll explore how financial aid professionals are using AI today, where generic AI tools fall short, and why purpose-built, regulation-informed AI is critical for navigating complex student scenarios. We'll discuss the importance of data security, FERPA considerations, and regulatory grounding, and invite participants to share their own experiences, questions, and concerns about adopting AI responsibly in financial aid operations.

SESSION DESCRIPTIONS

TUESDAY 1:30-2:20 PM

Return to Title IV (R2T4's)

Karen King & Lori Lewis

Step into the arena as we transform the often-mystifying world of Return to Title IV into an epic quest of clarity and confidence. In this session, you'll join a band of seasoned financial aid warriors ready to battle withdrawal dates, slay the calculation beast, and defend your institution with the shield of compliance.

FSA Debrief

Joey Trogdon, Lee Bray, Sharon Oliver, Zilma Lopes & Katrina Lee

This session will be an interactive discussion to highlight key announcements and updates from the FSA Conference.

Return to Repayment

Alexandria Miller

Institutional accountability is a newer concept that we are faced with as the Budget Reconciliation Law is implemented. Student loan repayment is becoming a proxy for institutional accountability and means more will be expected from schools and the financial aid office. Learn about the things that have gone well and the things that haven't as borrowers return to student loan repayment. Schools will also understand the changes that have occurred post-pandemic and how the new environment can impact the aid office, their institutions, and how they can help the students and borrowers we are here to serve.

Financial Aid in Language Your Students Can Understand - Learn about CFNC's free resources!

Tyler Dew- NCSEAA

Are you newer to the financial aid profession? You may not be aware CFNC offers free resources, tools and trainings for education professionals, such as printable handouts to give to students, webinar trainings on financial aid-related topics, in-person regional trainings, and more!



TUESDAY, MARCH 31ST

3:00- 3:50PM CONCURRENT SESSIONS

- **WORKFORCE PELL UPDATES FROM NCCCS**
 - MASONBORO/AIRLIE
- **WHEN DOCUMENTATION ISN'T WHAT IT SEEMS**
 - TIDEWATER A/B
- **FEDERAL WORK STUDY BEST PRACTICES**
 - CAUSEWAY A/B
- **BE A SELF-DEFENSE WARRIOR**
 - TURTLEWATCH

4:00 PM

**CHARITY AUCTION ENDS
WINNER PICK UP ITEMS**

6:00- 10:00PM

**BUSINESS MEETING
SASFAA UPDATES
BATTLE-READY BANQUET**

SESSION DESCRIPTIONS

TUESDAY 3:00-3:50 PM

Workforce Pell Updates from NCCS

Andrew Gardner

Workforce Pell is poised to significantly expand access to high-quality, short-term workforce training programs nationwide. This session will provide a broad overview of the federal Workforce Pell initiative, including eligibility requirements, program alignment considerations, and institutional readiness factors. Participants will also receive an update on where North Carolina stands in planning and implementation efforts, key policy considerations, and how community colleges can strategically prepare to leverage this opportunity to expand access, support learners, and meet employer demand.

When Documentation Isn't What it Seems: Fraud Prevention in the AI Era

Lee Bray

Financial aid offices are increasingly encountering suspicious documentation, from highly polished SAP appeals to transcripts and other records that may be AI-generated or altered. How can institutions distinguish legitimate student circumstances from fraudulent attempts to access or increase aid? In this interactive session, participants will examine emerging fraud trends, discuss real-world scenarios, and share institutional approaches for verifying documentation and developing policies to address AI-related risks. This collaborative think tank will focus on practical strategies for protecting aid programs while maintaining student-centered practices.

WORK, WORK, WORK! Federal Work Study Basics and Best Practices

Amy Berrier | Laura Scott | Sharon Oliver

Join us for an interactive session covering the essentials of Federal Work-Study, including key requirements, compliance considerations, and practical best practices. Our panel of experts will share insights and welcome your questions and experiences. Come ready to learn, engage, and exchange ideas to strengthen your FWS program!

Be a Self Defense Warrior

Casey Wallen- Sallie Mae

Learn the beginnings of becoming a Self-Defense warrior, by learning basic and beginning skills, tools, and techniques for self-defense. Build confidence that you will know the basics of defending yourself if the situation ever arises.



WEDNESDAY, APRIL 15T

7:30-9:00 AM

BREAKFAST

8:30-9:30 AM

PARTNERS IN FRAUD PREVENTION

OFFICE OF INSPECTOR GENERAL

9:30 AM-12:00 PM

STATE UPDATE

FEDERAL UPDATE

12:00 PM

CLOSING REMARKS

SEE YOU NEXT YEAR!



GENERAL
SESSION
PRESENTORS

Dana Kelly

Dana Kelly is the Vice President of Professional Development and Institutional Compliance for the National Association of Student Financial Aid Administrators (NASFAA). She leads the Professional Development division—encompassing Training & Regulatory Assistance, Certification & Credentialing, and Corporate Partnerships—and oversees a fully remote team. Dana manages NASFAA’s two signature annual events—the National Conference, the association’s largest gathering, and the Leadership & Legislative Conference & Expo—guiding session content and logistics.

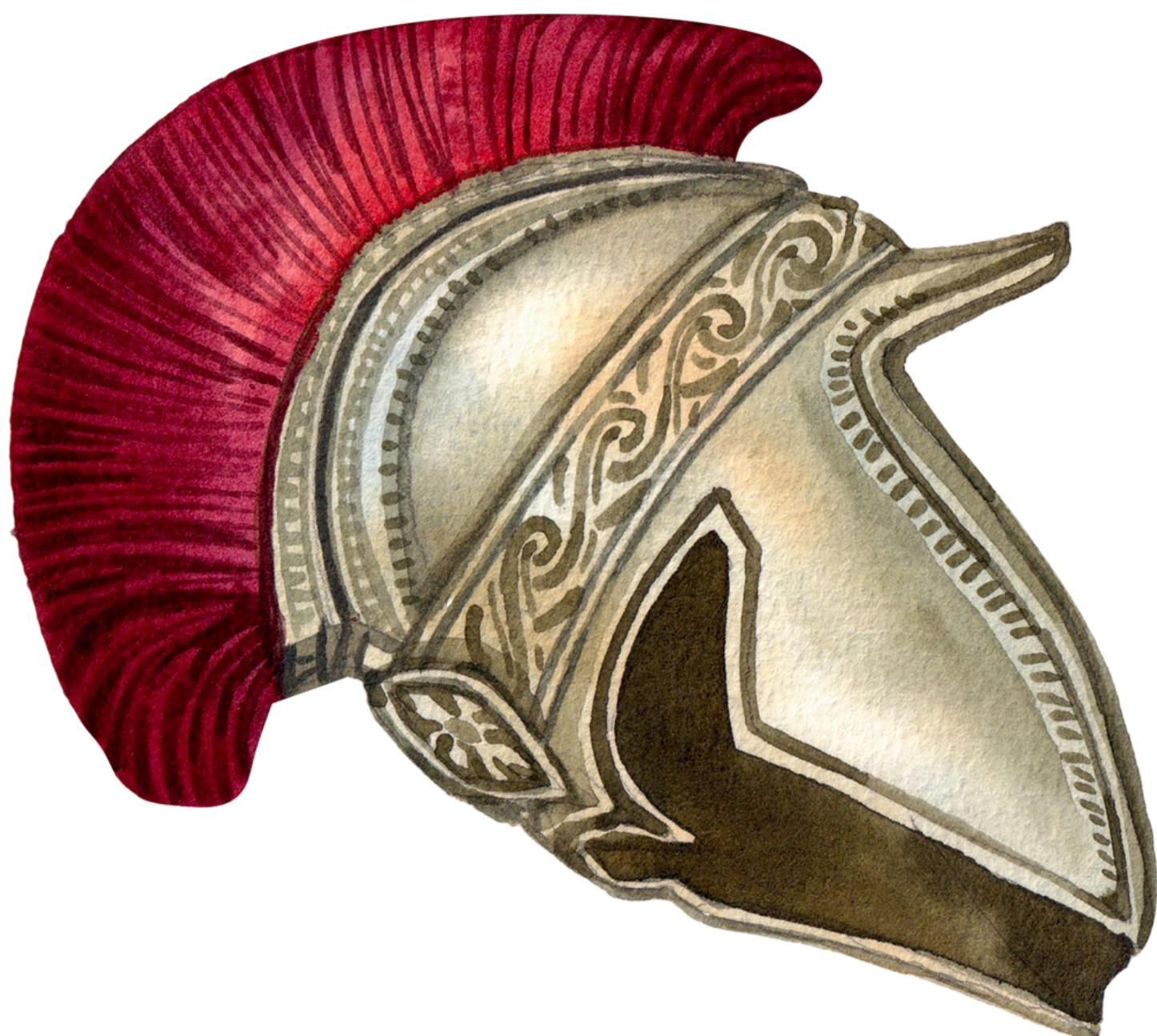
As a member of NASFAA’s executive leadership team, Dana plays a pivotal role in aligning professional development, compliance resources, and event experiences with the association’s mission, vision, and strategic priorities. Her leadership has advanced the association’s ability to respond to evolving federal policy, expand professional credentialing opportunities, and strengthen engagement between members and industry partners.

Dana brings more than 30 years of experience to the financial aid community. Before joining NASFAA, she served as a national trainer for Nelnet Diversified Solutions, a regional director for Nelnet, and the director of student financial planning at High Point University. She holds a B.S. in Justice and Policy Studies from Guilford College, a master’s in Organizational Management from the University of Phoenix, and an M.P.A. from the University of North Carolina at Greensboro.



Leigh Ann Hussey

Leigh Ann Hussey, FAAC® is the Associate Vice President for Strategic Enrollment Management at the University of West Georgia, where she oversees financial aid and key student support initiatives designed to improve access, affordability, and student success. With more than 18 years of experience in financial aid, she has previously held positions at Mississippi Gulf Coast Community College and Itawamba Community College. Leigh Ann earned both a bachelor's degree in secondary social studies education and a master's degree in student affairs in higher education from Mississippi State University. She is the Immediate Past President of the Southern Association of Student Financial Aid Administrators (SASFAA) and serves on the NASFAA Board of Directors.



Nicole Dotson

Nicole A. Dotson is a Special Agent (SA) with the U.S. Department of Education (ED), Office of Inspector General (OIG), in the Washington Field Office (WFO) where she conducts internal and external criminal, civil and administrative investigations. SA Dotson has worked in federal law enforcement for nearly 20 years. She began her career as an officer with the Court Services and Offender Supervision Agency (CSOSA) in Washington, DC. At CSOSA, she supervised individuals on parole, probation and supervised release and wrote Pre-Sentence Investigation reports before becoming a supervisor. Later, SA Dotson became a United States Probation Officer in the District of Maryland where she supervised individuals convicted of both violent and white-collar crimes, specializing in computer monitoring and financial crimes. SA Dotson served as an adjunct instructor for CSOSA's training academy and was a presenter at various American Parole and Probation Association conferences and was a field training officer.

In addition to her current responsibilities as an ED OIG agent, SA Dotson also serves as an adjunct instructor with CIGIE's Inspector General Training Academy. She has received the ED OIG award for Significant Achievement, CIGIE's Team Investigative Award and the United States Attorney's Office for the Eastern District of North Carolina's Award for Investigative Excellence. SA Dotson is a two-time Baltimore, Maryland HBCU alumnus. She obtained a Bachelor of Arts in Political Science from Morgan State University and a Master of Science in Criminal Justice Administration from Coppin State University.



Mary Shuping

Mary Shuping joined NCSEAA on March 1, 2021 as Director of Governmental and External Affairs. Most recently, Ms. Shuping worked for the NC Community College System as Director of Governmental Affairs where she was responsible for representing the System before the NC General Assembly. She is a magna cum laude graduate of the NC Central University School of Law Evening Program where she was Senior Editor of the North Carolina Central Law Journal. Prior to joining the System Office, she was the Education Director for the North Carolina State Ethics Commission teaching the ethics and lobbying laws to elected and appointed public officials. Ms. Shuping was also an assistant district attorney in Catawba County and practiced law with the firm of Allen, Pinnix, and Nichols in Raleigh. Ms. Shuping worked with the North Carolina General Assembly for almost 10 years staffing various legislative committees and commissions and as a policy advisor and counsel in the Speaker's office



2025-2026

NCA SFAA EXECUTIVE BOARD

PRESIDENT – TRACY RAPP

PAST PRESIDENT – LEE BRAY

PRESIDENT-ELECT- LORI LEWIS

VICE PRESIDENT – ALLISON SCOTT

SECRETARY – KEATS ELLIS

TREASURER – EMILY JARRETT

TREASURER-ELECT – AUDREY WHITE

BUDGET & FINANCE – SHARON OLIVER

DIVERSITY/GLOBAL- CECIL OUTLAW

LEGISLATIVE ADVISORY –AMY BERRIER

MEMBERSHIP – KATRINA LEE

PROFESSIONAL ADVANCEMENT – ANN GUEVERMONT

(INTERMEDIATE AID OFFICERS)

PROFESSIONAL ADVANCEMENT (WEBINARS) – JOEY TROGDON

PROFESSIONAL AFFILIATES – CASEY WALLEN

PUBLICITY AND PUBLICATIONS – THOMAS WELCH

CONFERENCE CHAIR – KAREN KING

STATE AGENCY REP – SHAWN HENDERSON

STATE & HIGH SCHOOL RELATIONS – ANDREA BLOUNT

TECHNOLOGY – ZILMA LOPES

2 YEAR PUBLIC SECTOR – HANNAH GOLDING

4 YEAR PUBLIC REP – VINCENT HARRIS

INDEPENDENT REP – DERRICK EVERHART

PROPRIETARY REP - VACANT



2025 SPRING CONFERENCE COMMITTEE

KAREN KING

TRACY RAPP

HANNAH GOLDING

AMY BERRIER

ALLISON SCOTT

EMILY JARRELL

DERRICK EVERHART

JASON JOHNSON

KATRINA LEE

LEE BRAY

LAURA SCOTT

SHARON OLIVER

VINCENT HARRIS

KEATS ELLIS

CASEY WALLEN

LORI LEWIS

ZILMA LOPEZ

AUDREY WHITE

CECIL OUTLAW

THOMAS WELCH

SHAWN HENDERSON

ANN GUEVREMONT

MADISON HUGHES

PRESTON DODSON

NIKKI GLASPIE

KYLE MCMAHAN



PAST PRESIDENTS

NCASFAA Past Presidents

YEAR	NAME	YEAR	NAME
2024-25	Lee Bray	2023-24	Rachel Cavenaugh
2022-23	Michelle Hemmer	2021-22	Zilma Lopes
2020-21	Kamesia House	2019-20	Robert Muhammad
2018-19	Jamie Pendergrass	2017-18	Jason Johnson
2016-17	Andrea Simpson	2015-16	Joey Trogdon
2014-15	Cathy Shell	2013-14	Rachel Cavenaugh
2012-13	Bridget Ellis	2011-12	Kim Driggers
2010-11	Paul Coscia	2009-10	Lisa Koretoff
2008-09	Amy Berrier	2007-08	Tony Carter
2006-07	Rance Jackson	2005-06	Dana Kelly
2004-05	Dr. Sharon Oliver	2003-04	Bruce Blackmon
2002-03	Rose Mary Stelma	2001-02	Wanda White
2000-01	Lisanne Masterson	1999-00	Janet Nowicki
1998-99	Larry Garrison	1997-98	Kay Stroud
1996-97	William Cox	1995-96	Dan Klock
1994-95	Sally Dodd	1993-94	Jane Kanipe
1992-93	Joe Capell	1991-92	Betty Whalen
1990-91	Ann McAnear	1989-90	Dolores Davis
1988-89	Eileen Dills	1987-88	Shirley Kool
1986-87	Mary Garren	1985-86	Steve Brooks
1984-85	Louise Nowicki	1983-84	Linda Yokeley
1982-83	Carl Malpass	1981-82	Jim Stanley
1980-81	Jim Belvin	1979-80	Clifton Collins
1978-79	Patsy Braxton	1977-78	Charles Holocmbe
1976-77	Harold Nixon	1975-76	Gerald T. Bird
1974-75	William Mackie, Jr.	1973-74	Robert Boudreaux
1972-73	Eleanor Morris	1971-72	Lawrence Allen
1970-71	William M. Geer	1969-70	W.C. Blackwell



RETIREES

2025-2026

THANK YOU FOR YOUR SERVICE

Rachel Cavenaugh, Cape Fear Community
College

Lisa Koretoff, Guilford Technical
Community College

Roberta Harless, Wilkes Community College

Debbie Brooks, Central Piedmont
Community College

Patrick Murphy, Elon University

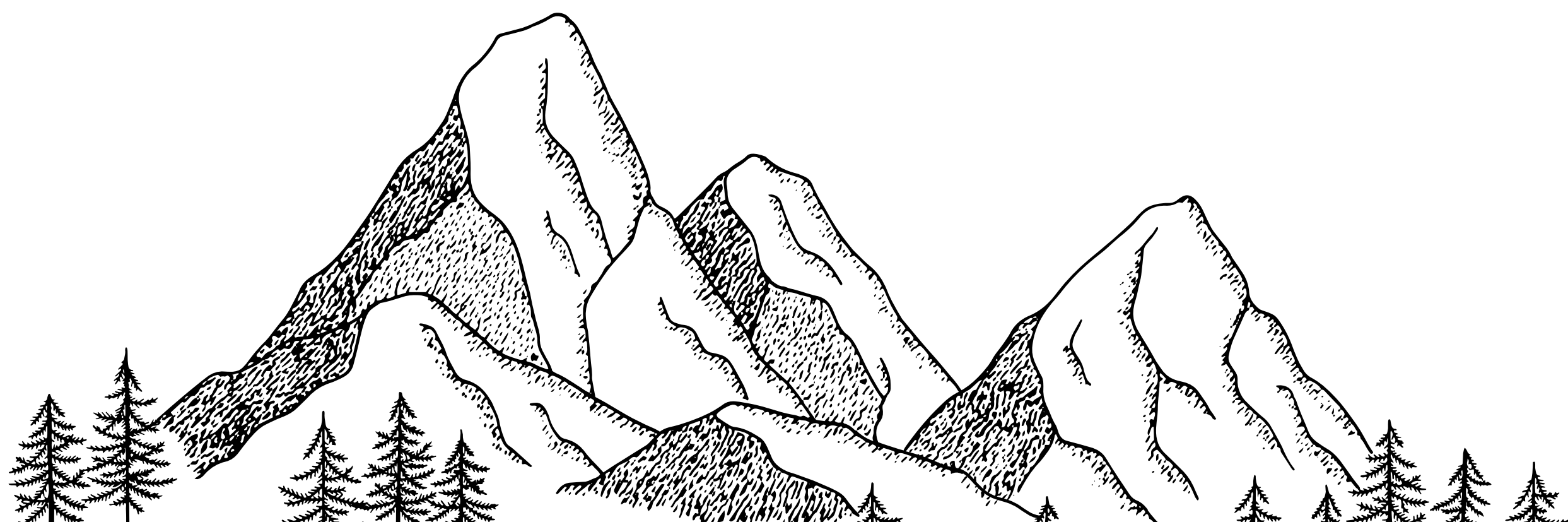


2025-2026 YEARS OF SERVICE

5 YEARS

- ALAN ISHIDA
- ALLISON STALLS
- ALLISON UNDERKOFLEER
- ASHLEY HUTSON
- BRANDEE NORWOOD
- BRITTANI EVANS
- BRITTANY MOORE
- HANNAH GOLDING
- JACQUELIN MOORE
- JACQUELYN HENRY
- JERNAIL RADFORD
- JESSIE HUNT
- KEVIN HOLMAN
- LEEANN BARNES
- LEIGH HOFFMAN
- LYNN BARNETTE
- MADISON HUGHES
- MICHELLE BURRELL
- NAOMI VERSAILLE
- SAMANTHA PHILLIPS
- SHEILA WIGGINS
- THOMAS GRISSOM

*Thank
you!*



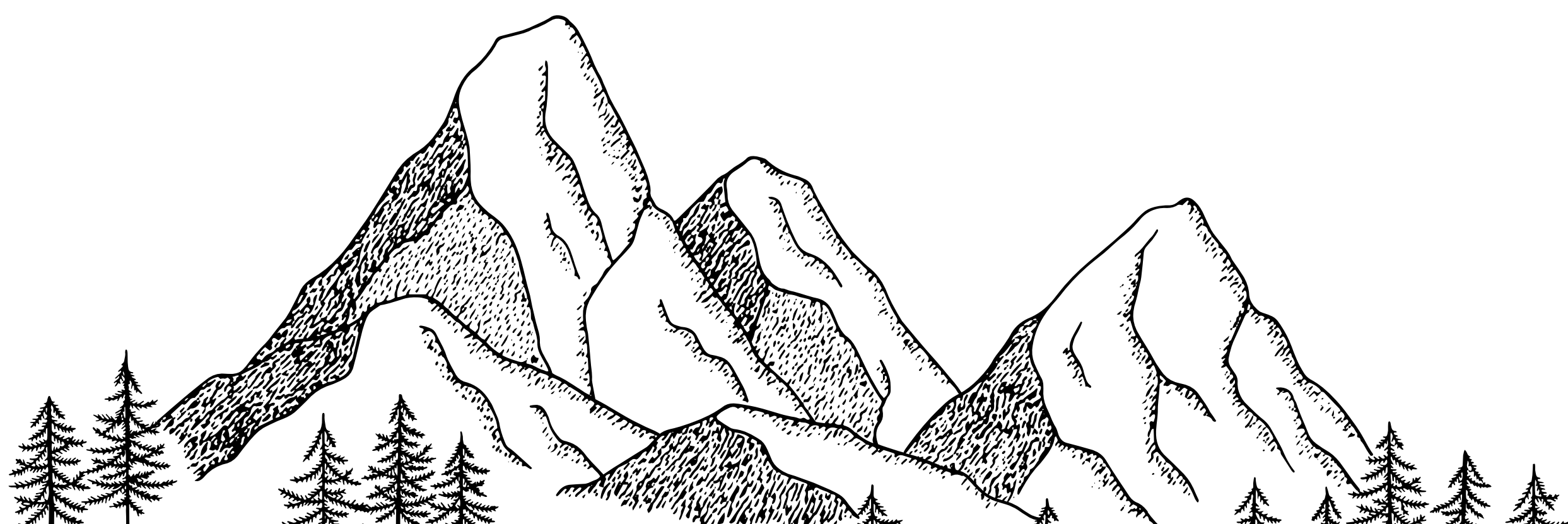


2025-2026 YEARS OF SERVICE

10 YEARS

- ANGELA WHITE
- APRIL LAMM
- BENJAMIN SERVIN
- COURTNEY MCGRIT
- DIANNA LEBAUBE
- DINA NASREDDIN
- EMILY MCKIBBIN
- EMILY KAMUABO
- FREDRICK HOLDING
- JOETTEE MURPHY
- KATHY BOLAND
- KRISTA EDWARDS
- LAYOA BATTLE
- MARCIA PATTERSON
- NICHELLE LARIVIERE
- RENEE UNDERWOOD
- SHANNON JONES
- SHANNON WITHEROW
- SHEILA BURLESON
- SHEKITHA ROGERS
- SYLVIA MCLEOD
- TEWANA JONES

*Thank
you!*



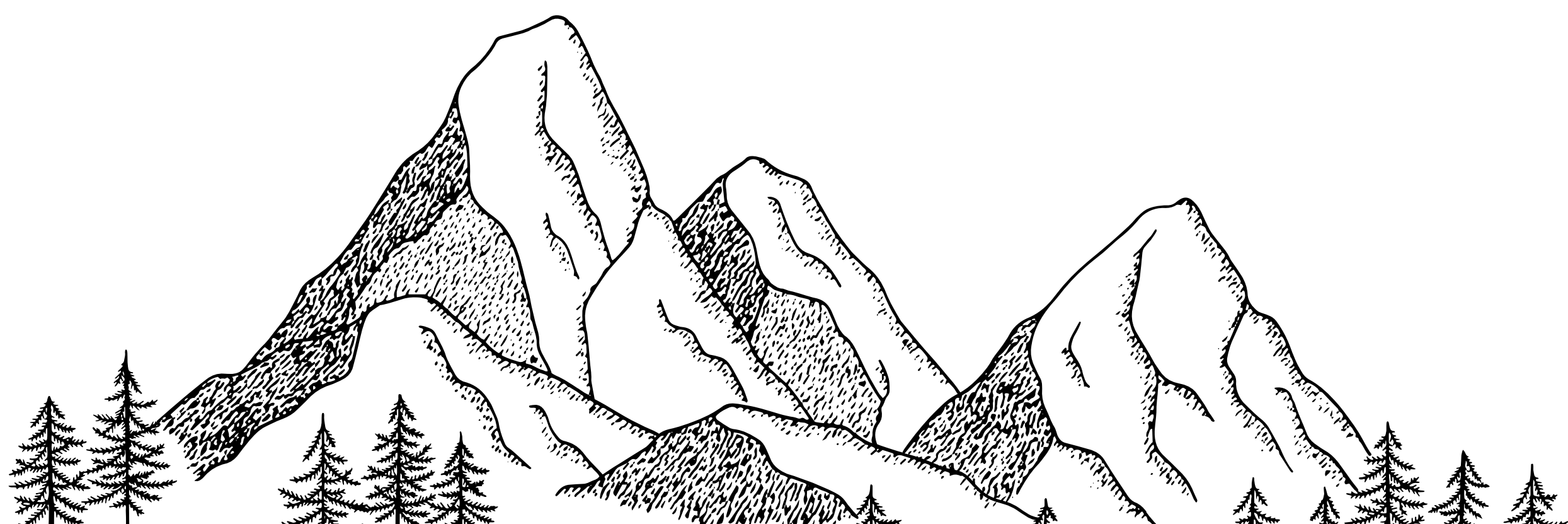


2025-2026 YEARS OF SERVICE

15 YEARS

- ANGELA NZINGA
- ANGELENA HALL
- ANNA STOVALL
- CRYSTAL BAKER
- JAMIE PENDERGRASS
- KAREN KING
- LINDSAY LATHAM
- RODNEY WALTON
- SAYWARD CABE
- TERRY LYNCH

*Thank
you!*



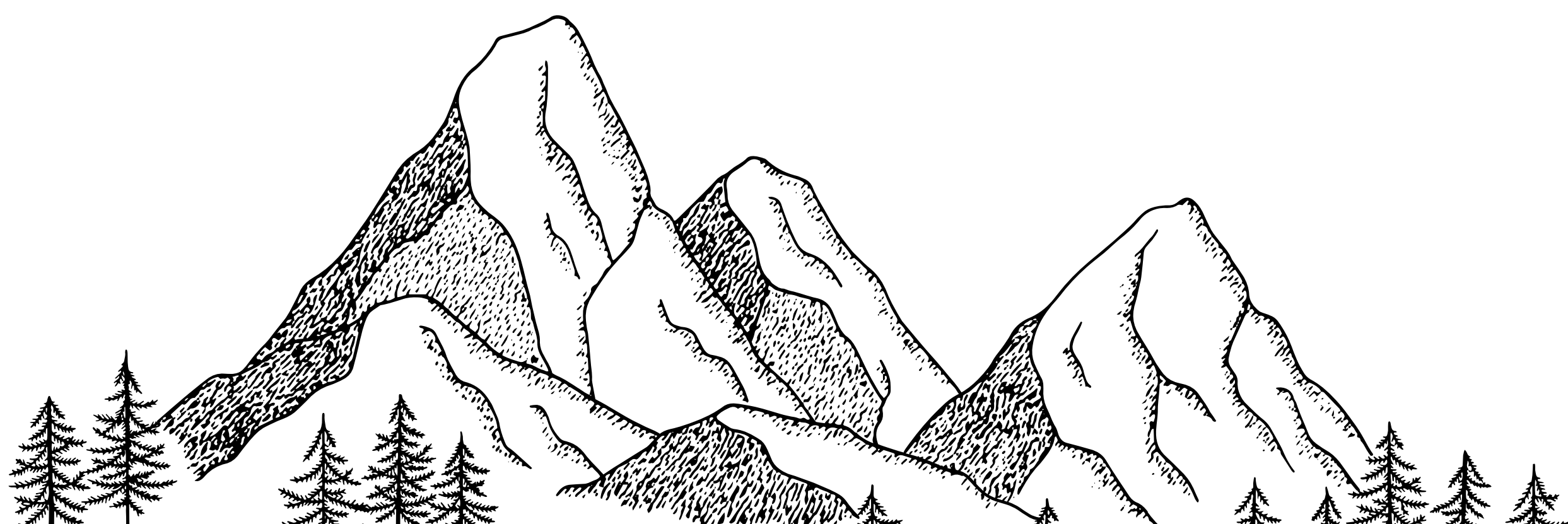


2025-2026 YEARS OF SERVICE

20 YEARS

- ALEXIS DAVIS
- ALLISON SCOTT
- ANDREA BLOUNT
- COURTNEY SMITH
- COURTNEY THOMPSON-BALLARD
- DONI HATCHEL
- JAGRUTI PATEL
- MICHELLE DICKERSON
- MIRANDA MCCALL
- MORGAN MIDDLETON
- NICHOLE BUCKNER
- RACHEL JOHNSON
- ROCE FRAZIER
- RUTH CASPER

*Thank
you!*





2025-2026 YEARS OF SERVICE

25 YEARS

- JANICE COLEMAN
- KATHLEEN ROEBUCH
- KEISHA RAGSDALE
- SHAWN HENDERSON
- TIMEKA RUFFIN

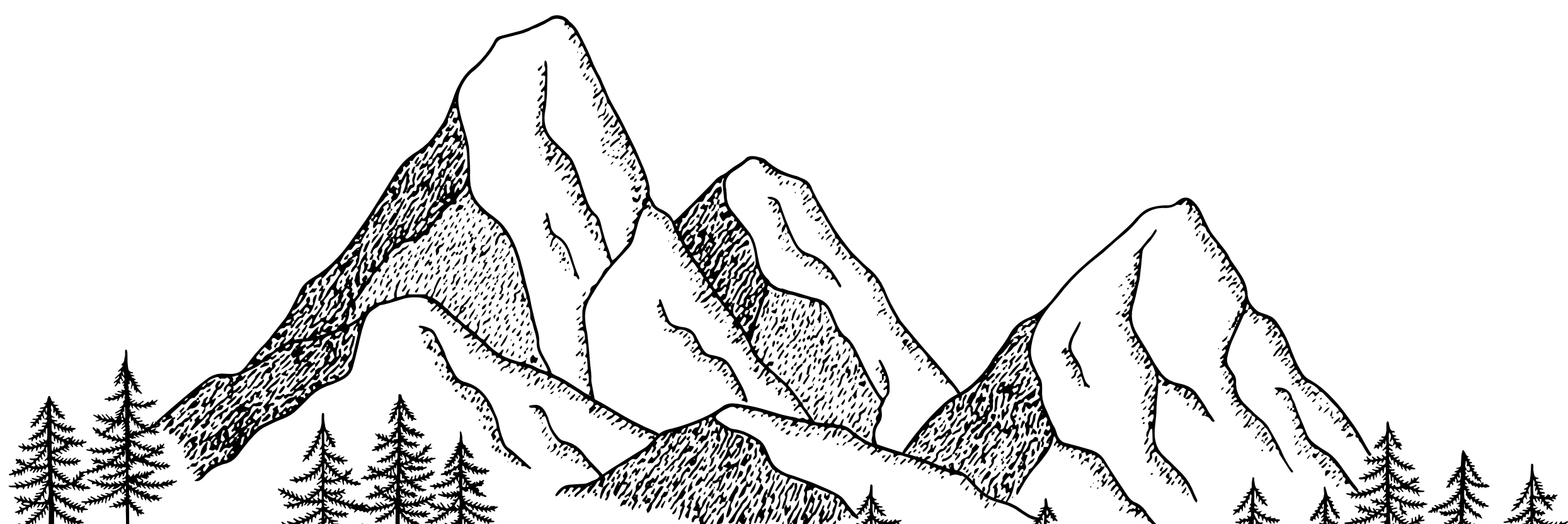
30 YEARS

- CARL BRADSHER
- CINDY THOMPSON
- KRISTA RINGLER
- TABATHA TURNER

35 YEARS

- BRIDGET ELLIS
- NANCY BEASLEY

*Thank
you!*



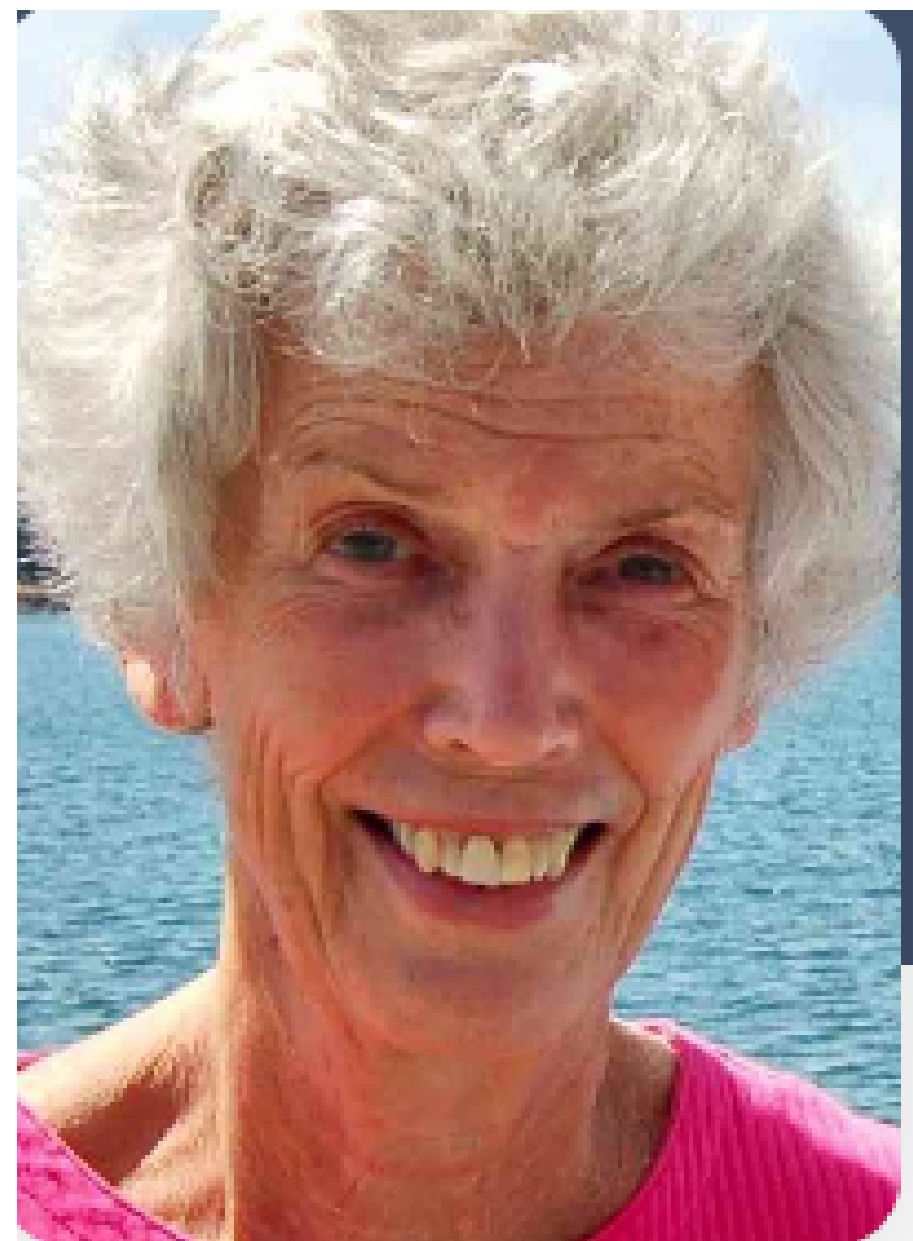
In Memoriam

Eleanor Saunders Morris

1934-2026

Past President, NCASFAA

1972-1973



WITH DEEP RESPECT AND GRATITUDE, WE HONOR THE LIFE AND LEGACY OF ELEANOR SAUNDERS MORRIS, A PIONEERING LEADER IN STUDENT FINANCIAL AID AND A DEDICATED PAST PRESIDENT OF THE NORTH CAROLINA ASSOCIATION OF STUDENT FINANCIAL AID ADMINISTRATORS (NCASFAA).

ELEANOR DEVOTED HER CAREER TO EXPANDING ACCESS TO HIGHER EDUCATION, SERVING FOR MANY YEARS AT THE UNIVERSITY OF NORTH CAROLINA AT CHAPEL HILL AS DIRECTOR OF THE OFFICE OF SCHOLARSHIPS AND STUDENT AID. SHE WAS A STEADFAST ADVOCATE FOR STUDENTS AND A CHAMPION OF NEED-BASED FINANCIAL AID, WORKING TIRELESSLY TO ENSURE THAT FINANCIAL BARRIERS DID NOT STAND IN THE WAY OF OPPORTUNITY.

THROUGH HER LEADERSHIP IN NCASFAA, ELEANOR HELPED SHAPE THE ORGANIZATION'S FOUNDATION AND FUTURE. SHE WAS KNOWN FOR HER WISDOM, INTEGRITY, AND UNWAVERING COMMITMENT TO SUPPORTING BOTH STUDENTS AND FELLOW FINANCIAL AID PROFESSIONALS ACROSS NORTH CAROLINA.

HER INFLUENCE HELPED STRENGTHEN OUR COMMUNITY AND ELEVATE THE PROFESSION.

ELEANOR'S IMPACT EXTENDED FAR BEYOND HER TITLES AND ROLES. SHE WAS A MENTOR, A TRAILBLAZER, AND A SOURCE OF INSPIRATION TO MANY. HER LEGACY LIVES ON IN THE COUNTLESS STUDENTS SHE SUPPORTED AND THE COLLEAGUES SHE GUIDED THROUGHOUT HER DISTINGUISHED CAREER.

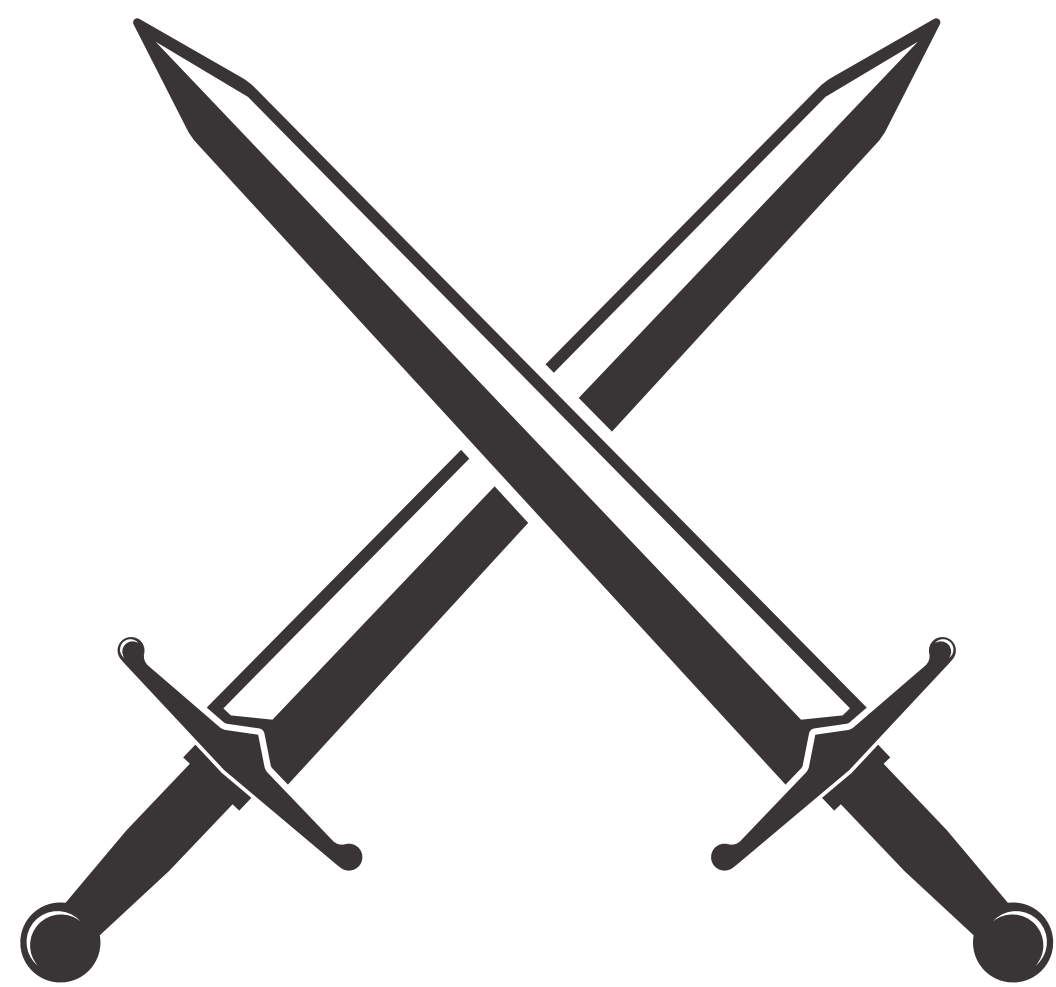
WE REMEMBER ELEANOR WITH HEARTFELT APPRECIATION AND HONOR THE LASTING CONTRIBUTIONS SHE MADE TO NCASFAA AND TO THE FIELD OF STUDENT FINANCIAL AID.



ELEANOR S. MORRIS DISTINGUISHED SERVICE AWARD RECIPIENTS

1989 Eleanor Morris
1990 Duffy Paul
1991 Stan Broadway
1995 Steve Brooks
1997 Larry Allen
1998 Curtis Whalen
2002 Janet Sain
2002 Bill Cox
2003 Barbara McQueen

2004 Rose Mary Stelma
2006 Joanne Carreras
2009 Kay Stroud
2012 Amy Berrier
2014 Lisanne Masterson
2016 Tolly Tollefson
2017 Lisa Koretoff
2018 Rachel Cavenaugh
2019 Dr. Sharon Oliver
2022 Dr. Wanda White



AWARD OF MERIT RECIPIENTS

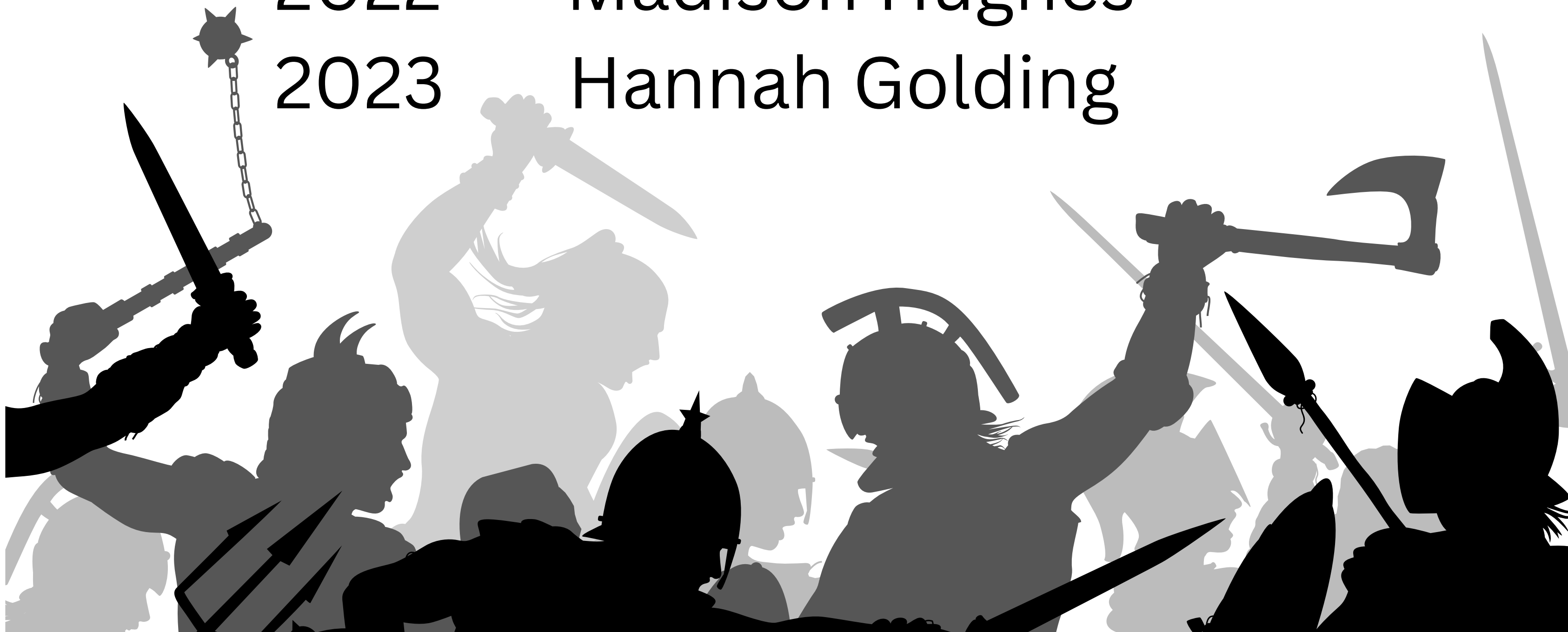
1995 Francine Reeves
1999 Betty Whalen
1999 Dan Klock
2002 Lisa Koretoff
2003 Dave Bartniki
2004 Elizabeth McDuffie

2006 Amy Berrier
2008 Bridget Ellis
2009 Jane Kanipe
2012 Robbie Schultz
2014 Anthony Jones
2016 Marcia Weston
2017 Melody Lawrence



NEW MEMBER AWARD RECIPIENTS

1998	Lisa Koretoff
1998	Ben Carey
2005	Cynthia Grant
2014	Jamie Pendergrass
2017	Mary Otto
2018	Frank Parrilla
2022	Madison Hughes
2023	Hannah Golding



STEVEN E. BROOKS PROFESSIONAL DEVELOPMENT SCHOLARSHIP RECIPIENTS

2015	Whitney McLaughlin
2016	Tyler Cook
2017	Elena Koutouzos
2022	Hannah Golding



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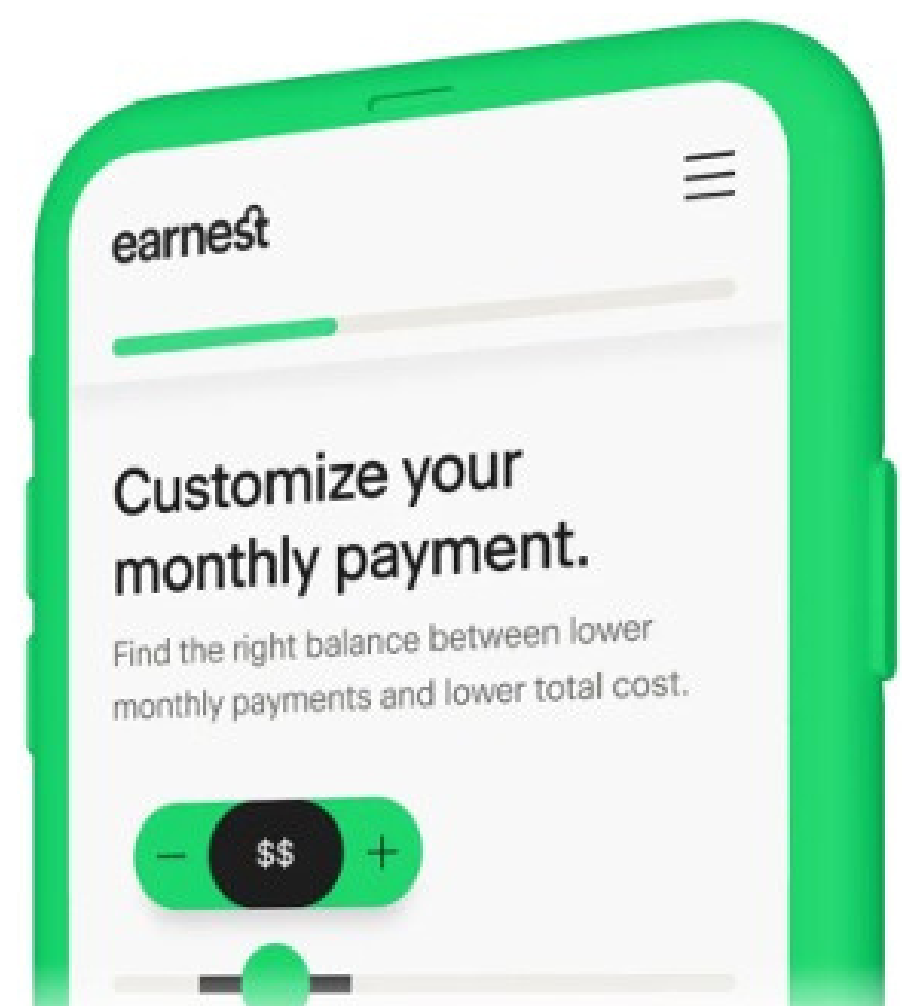


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Borrower	Loan Type	Interest Rate	Fees	Loan Type	Interest Rate	Fees
Undergraduate Student	NC Student Assist	7.75%	\$0	Direct Loans	6.39%	1.057%
Graduate or Professional Student	NC Student Assist	7.75%	\$0	Direct Unsubsidized	7.94%	1.057%
				Direct PLUS	8.94%	4.228%
Parent	NC Parent Assist	6.95%	\$0	Direct PLUS	8.94%	4.228%

For loans made from applications started on or after June 6, 2025 through April 30, 2026.

For loans disbursed on or after July 1, 2025 through June 30, 2026.

For loans first disbursed on or after October 1, 2020.

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For additional questions, please contact your campus representative:

KEVIN HOLMAN

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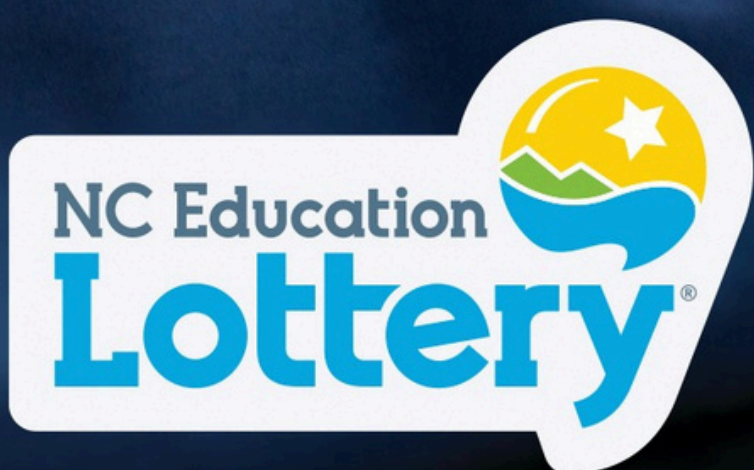
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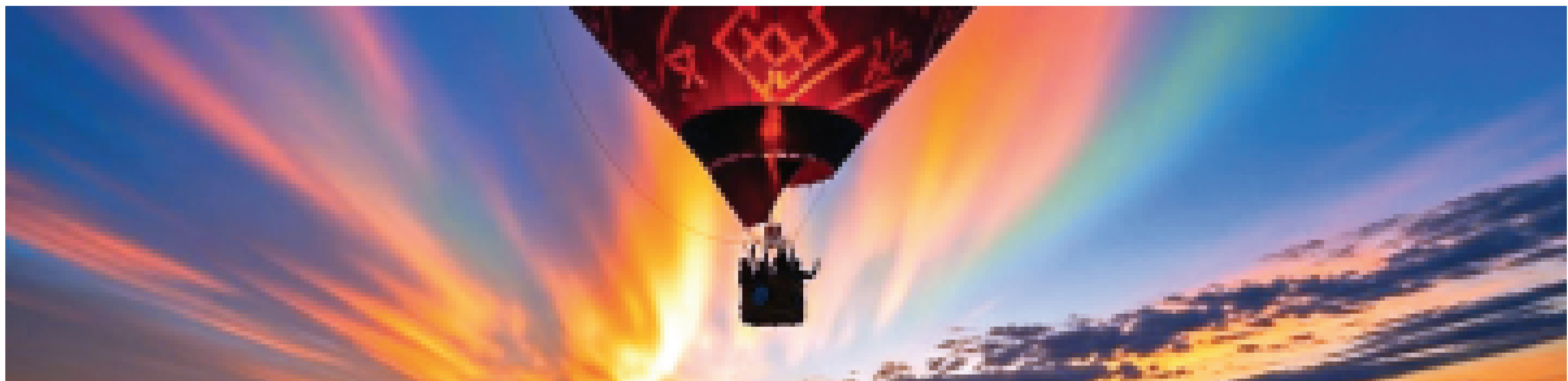
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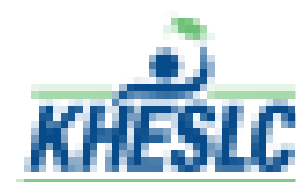


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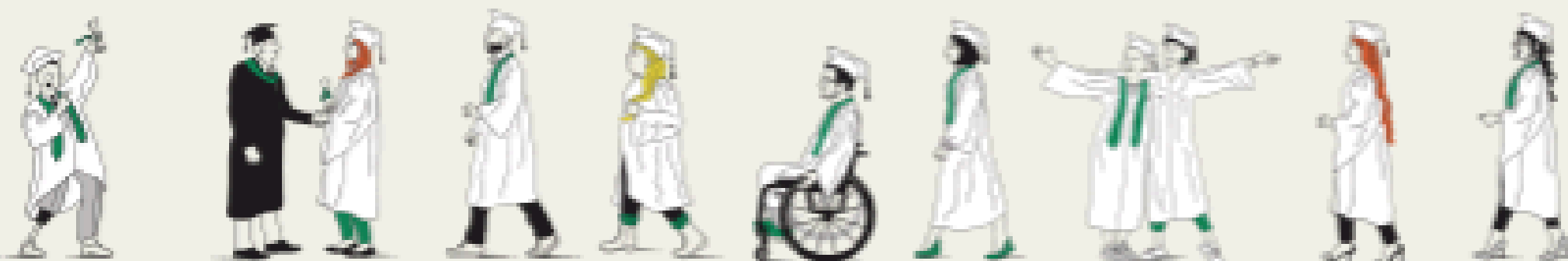
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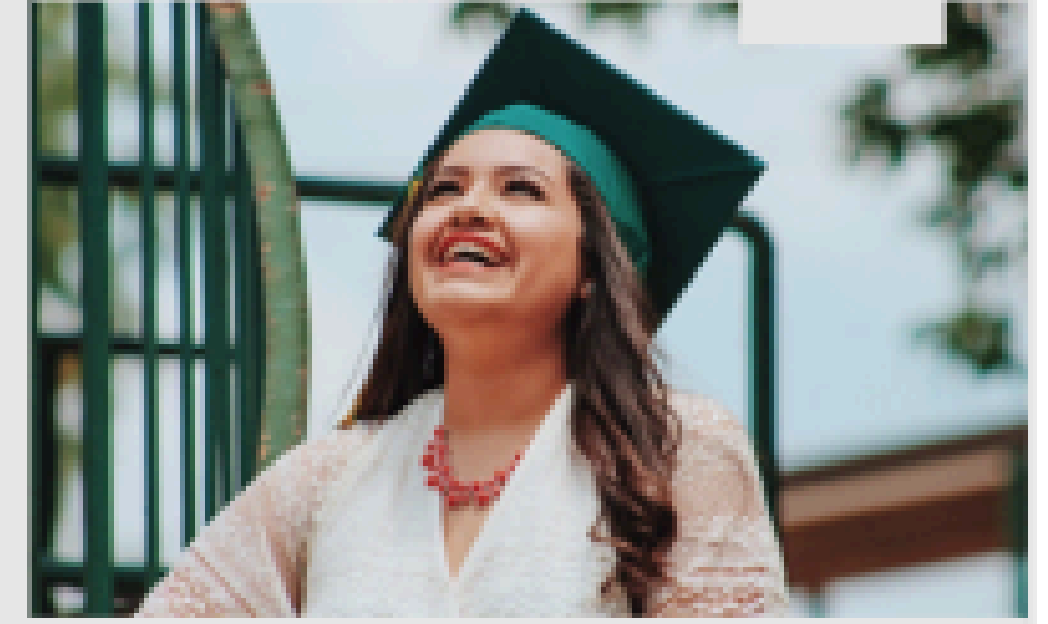
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