

# Leadership 101



Allison Scott

Director of Financial Aid and Veterans Affairs  
Rowan-Cabarrus Community College

# Leadership's Role In Culture

- What leaders model
- What leaders tolerate
- How leaders respond



**Leadership is about clarity, credibility, and care.**



**Just ok...is NOT ok!**

# Supporting Morale

- Recognize effort
- Encourage questions
- Protect staff
- Promote teamwork



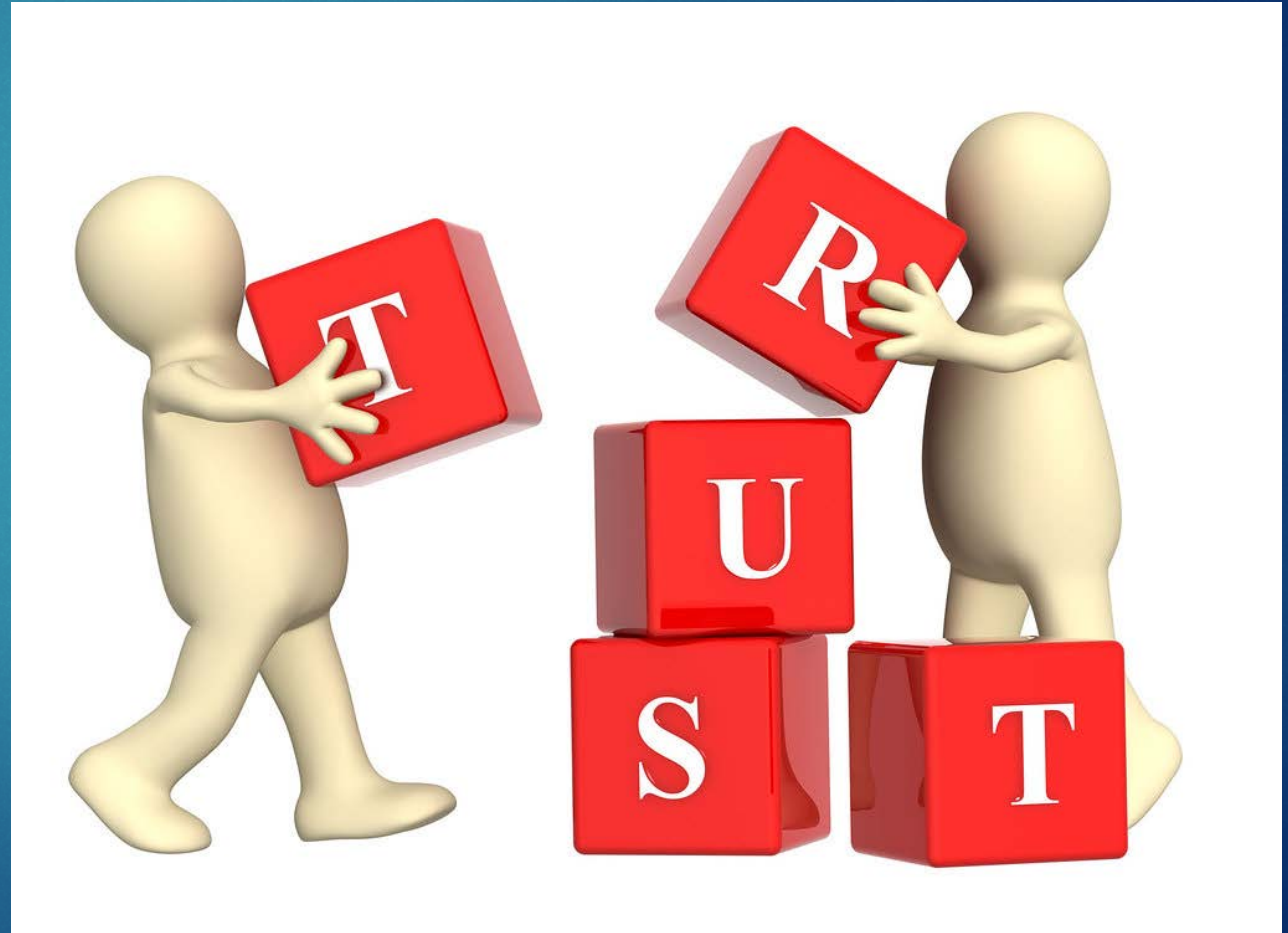
## Sign of Low Morale

- Increased errors
- Disengagement
- Us vs. Them language

\*Morale isn't built through big moments—it's built through consistent, everyday leadership\*

# The Value of Accountability

- Meet deadlines
- Follow policy
- Address issues
- Transparency
- Fairness
- Follow-through



This builds trust!

# The Value of Self-Awareness



- Do staff feel safe raising concerns?
- Do I address issues fairly?
- Do I know when to resolve vs when to escalate?

## Resolve at your level when:

- Policy is clear
- Risk is low
- Procedural issue

## Escalate when:

- Compliance risk
- Unclear policy
- Precedent or legal risk

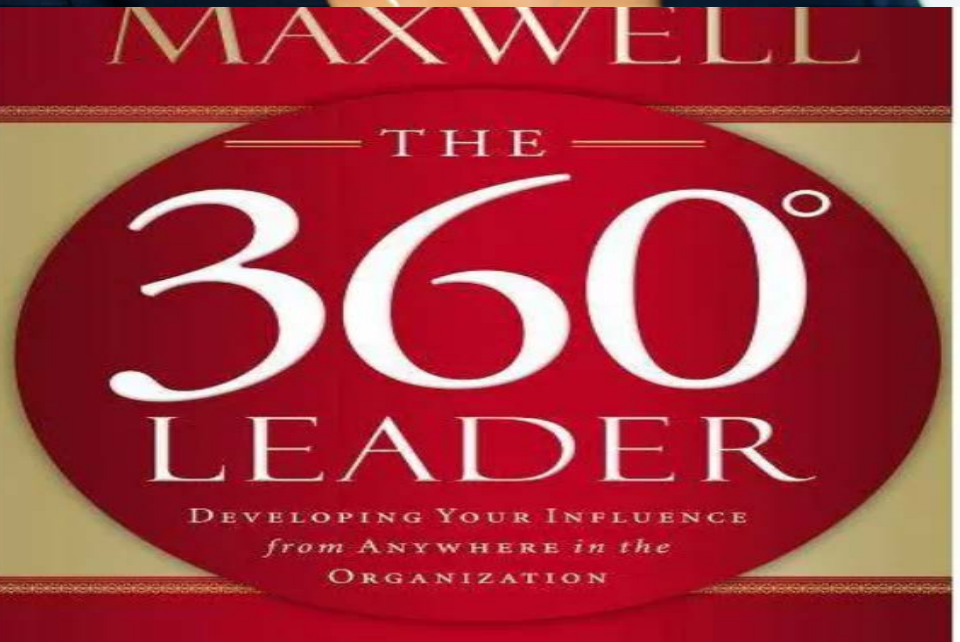
New York Times BESTSELLING AUTHOR OF *The 21 Irrefutable Laws of Leadership*

JOHN C.  
MAXWELL

— THE —  
**360°**  
LEADER

DEVELOPING YOUR INFLUENCE  
*from ANYWHERE in the*  
ORGANIZATION

*Developing Influence from  
Anywhere  
In your organization*



Natasha Lipscomb, Ph.D.  
Vice President, Student Success  
Rowan-Cabarrus Community College

## Myth:

1. A traditional story, especially one concerning the early history of a people or explaining some natural or social phenomenon.

2. A widely held but false belief or idea.

# Myth #1

The *Position* Myth:

**“I can’t lead if I am not at the top.”**

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*Lead Up:*

- Lighten your leader's load;*
- Be willing to do what others won't*
- Know when to push and when to back off*

## Myth #2

### The Destination Myth:

“When I get to the top, then I’ll learn to lead.”

Leadership isn't a destination you arrive at—it's a skill you build every day.

## Myth #3

The *Influence* Myth:

“If I were on top, then people would follow me.”



[First Follower: Leadership Lessons from Dancing Guy](#)

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***Lead Across:***

- Complete your fellow leaders;*
- ...without competing*
- Let the best idea win*



# Myth #4

The *Inexperience* Myth:

“When I get to the top, I’ll be in control.”

## Myth #5

The *Freedom* Myth:

**“When I get to the top, I’ll no longer be limited.”**

## Myth #6

The Potential Myth:

“I can’t reach my potential if I am not the top leader.”

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*Lead Down:*

- Walk through the halls (slowly)*
- Transfer the vision*
- Create an environment where  
360 degree leaders  
flourish*

# Myth #7

The *All-or-Nothing* Myth:

“If I can’t get to the top, then I won’t try to lead.”

# Don't get STUCK on an ESCALATOR!



# The Leadership Stand

(3 volunteers)



# The Leadership Stand

- In which moment did you realize you were a leader? How old were you? What made it special?
- Tell us about a time you had to lead someone who was “supposed to be” leading you?
- When have you felt most effective as a leader?



Lead **WHEN** It Matters Most!

[Bing Videos](#)

# VIDEO LINKS FOR REFERENCES

## DANCE MOVEMENT

[FIRST FOLLOWER: LEADERSHIP LESSONS FROM DANCING GUY](#)

## JUST OK IS NOT OK

[AT&T COMMERCIAL 2019 - \(USA\) - BING VIDEO](#)

## STUCK ON AN ESCALATOR

[STUCK ON AN ESCALATOR - WAKE UP AND GO AFTER YOUR DREAMS! - BING VIDEO](#)

## CHICK-FIL-A (EVERY LIFE HAS A STORY)

[EVERY LIFE HAS A STORY - BING VIDEO](#)